

FERNANDA BODY AESTHETICS

LATE FEE & CANCELLATION POLICY AGREEMENT

This Agreement outlines the financial policies regarding late arrivals, missed appointments, and same-day cancellations at Fernanda Body Aesthetics.

By signing below, the client acknowledges and agrees to the following terms:

LATE ARRIVAL POLICY

I understand that punctuality is required to maintain an efficient schedule for all clients.

- A grace period of **10–15 minutes** may be allowed at the provider's discretion.
 - Arrivals beyond the grace period may be considered a **late arrival or no-show**.
 - If I arrive late, my treatment time may be shortened in order to respect the next scheduled client.
 - The full service fee will still apply regardless of reduced treatment time.
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SAME-DAY CANCELLATION POLICY

I understand that appointments are reserved specifically for me.

- Cancellations or rescheduling made **less than 24 hours before the appointment time** are considered **same-day cancellations**.
 - Same-day cancellations will incur a fee of **\$50.00 per appointment**.
 - This fee applies regardless of the reason for cancellation, including emergencies, transportation issues, or personal conflicts.
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NO-SHOW POLICY

- Failure to show up for a scheduled appointment without notice will be considered a **no-show**.
 - No-shows will be charged **\$50.00**.
 - Repeated no-shows may result in suspension of booking privileges or requirement of prepayment for future services.
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PAYMENT AUTHORIZATION

By signing this agreement, I authorize Fernanda Body Aesthetics to charge my card on file for any applicable fees, including but not limited to:

- Late arrival fees
- Same-day cancellation fees
- No-show fees

If no card is on file, I understand that fees must be paid before booking future appointments.

POLICY ACKNOWLEDGMENT

I understand and agree that:

- **There are no refund**
 - Appointment times are reserved exclusively for me.
 - Late cancellations and no-shows affect scheduling and business operations.
 - The \$50.00 fee is non-refundable and applies per occurrence.
 - Fernanda Body Aesthetics reserves the right to refuse future bookings for repeated violations of this policy.
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CLIENT INFORMATION

Client Name (Print): _____

Signature: _____

Date: _____

PROVIDER ACKNOWLEDGMENT

Provider Name: _____

Signature: _____

Date: _____