THE OFFER

A denial letter starts a clock. *Answer before it runs out.*

Most disability clients call after a denial, worried and often unable to work. Many are more comfortable in Spanish, and some find long phone calls hard.

The agent answers in English and Spanish, records the claim stage and the date on the latest Social Security notice, marks it for attorney review, and books the consultation. It never says whether a claim will be approved.

ANSWER

A bilingual front door, 24/7

Voice, text, and web chat, answered in English and Spanish with a target of under a minute. Callers in other languages go to a person or a scheduled callback.

SORT

Every inquiry by matter type and urgency

New SSDI and SSI applications, initial denials, hearings before a judge, continuing disability reviews, and overpayment notices. Urgent calls transfer live to the attorney on call, with a text alert if nobody picks up.

BOOK

Consults booked, conflicts checked

Collects every party name for your conflict check before any details, books the consultation, and runs reminders and reschedules.

BE FOUND

Named when clients ask AI

English and Spanish disability pages that answer real questions, plus LegalService and Person schema for each attorney, so ChatGPT and Google can find and cite your firm by name.

The guardrails

- **No approval predictions.** The agent never says a claim will be approved or how long it will take.
- **Appeal deadlines flagged.** Social Security generally allows 60 days from receipt of a notice to appeal, and assumes the notice arrived 5 days after its date (20 C.F.R. § 404.901, § 404.909, § 404.933).
- **Fee talk stays accurate.** Representative fees in Social Security cases must be approved by the agency (42 U.S.C. § 406).
- **Health details kept to the minimum.** Intake records the condition in general terms only.
- **Clearly a law firm.** The agent says it is an assistant, never an attorney.

How it works

1 FREE
Bar Compliance and AEO Audit. Rule-labeled gaps on your current site.

2 $1,997 · TWO DAYS PLUS ONLINE
Growth Systems Intensive. Booking, missed-call text-back, 7-day bilingual follow-up, FAQ chat. Credits in full toward Implementation within 60 days.

3 FROM $4,997 · 90 DAYS
Implementation. The bilingual voice and messaging agent, intake by claim stage, notice-date capture for attorney review, hearing-date alerts, texted checklists with secure upload links, and Spanish practice-area pages built for AI search.

4 FROM $649 / MONTH
Care. The Practice seat, with 5,000 texts and 150 voice minutes a month. Optional hours cover call review.

NEXT STEP

A 30-minute intake review

We walk through how inquiries reach your firm today, where they leak, and what the agent would handle. Founder-led by **Brandon Aday**.

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Se habla español
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