THE OFFER

Screen every malpractice inquiry *without wasting an attorney's hour.*

Malpractice firms hear from many people and take few cases, because Florida requires real investigation before a claim can be filed. Your attorneys need the facts fast, and callers deserve a kind, clear answer either way.

The agent answers in English and Spanish, gathers the treatment or engagement timeline, the injury, and key dates, and books the consultation. It never tells a caller that a doctor or professional was negligent.

ANSWER

A bilingual front door, 24/7

Voice, text, and web chat, answered in English and Spanish with a target of under a minute. Callers in other languages go to a person or a scheduled callback.

SORT

Every inquiry by matter type and urgency

Misdiagnosis and delayed diagnosis, surgical errors, birth injuries, medication and pharmacy errors, and legal and accounting malpractice. Urgent calls transfer live to the attorney on call, with a text alert if nobody picks up.

BOOK

Consults booked, conflicts checked

Collects every party name for your conflict check before any details, books the consultation, and runs reminders and reschedules.

BE FOUND

Named when clients ask AI

English and Spanish malpractice pages that answer real questions, plus LegalService and Person schema for each attorney, so ChatGPT and Google can find and cite your firm by name.

The guardrails

- **No negligence opinions.** The agent never says a doctor or professional did something wrong, and never predicts a result (Florida Bar Rule 4-7.13).
- **Built for presuit.** Florida medical negligence claims require a presuit investigation and notice before suit (Fla. Stat. § 766.106), including a corroborating medical opinion (§ 766.203).
- **Dates flagged, not judged.** Malpractice time limits are short and fact-specific.
- **Health details kept to the minimum.** Intake records the condition and providers in general terms.
- **Clearly a law firm.** The agent says it is an assistant, never an attorney.

How it works

1 FREE
Bar Compliance and AEO Audit. Rule-labeled gaps on your current site.

2 $1,997 · TWO DAYS PLUS ONLINE
Growth Systems Intensive. Booking, missed-call text-back, 7-day bilingual follow-up, FAQ chat. Credits in full toward Implementation within 60 days.

3 FROM $4,997 · 90 DAYS
Implementation. The bilingual voice and messaging agent, screening paths by claim type, timeline and date capture for presuit review, name capture for your conflict check, decline letters your firm approves sent by text or email, and Spanish practice-area pages built for AI search.

4 FROM $649 / MONTH
Care. The Practice seat, with 5,000 texts and 150 voice minutes a month. Optional hours cover call review.

NEXT STEP

A 30-minute intake review

We walk through how inquiries reach your firm today, where they leak, and what the agent would handle. Founder-led by **Brandon Aday**.

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Se habla español
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