



# CAPABILITY STATEMENT

Driving Advancement While Navigating Efficiency

Secure, scalable IT solutions for federal agencies and mission-critical operations: cybersecurity, cloud, AI, and IT service management delivered with federal-grade compliance.

**90%**  
CLIENT RETENTION

**Zero**  
SECURITY INCIDENTS

**On-Time**  
ON-BUDGET DELIVERY

**Direct**  
SENIOR-LEADER ACCESS

DAWNE IT Solutions, Inc. is a Washington, DC-based small business delivering secure, scalable technology for federal agencies and government contractors. We pair deep federal procurement fluency with hands-on expertise in cybersecurity, cloud, AI, and IT service management, bringing the responsiveness of a small business with the technical depth required for sensitive government work.

## CORE COMPETENCIES

- Cybersecurity & Compliance**  
NIST 800-53, FedRAMP, FISMA, SOC 2; ATO support; continuous monitoring; vulnerability & penetration testing; incident response.
- AI & Data Analytics**  
Government-compliant & generative AI; predictive modeling; data governance; business-intelligence dashboards (Power BI, Tableau).
- Strategic IT & Digital Transformation**  
Enterprise architecture; 3-5 year technology roadmaps; legacy modernization; IT governance & change management.
- Cloud & Infrastructure Modernization**  
AWS GovCloud, Azure Government, Google Cloud, Oracle; FedRAMP migrations; infrastructure as code; containerization; disaster recovery.
- IT Service Management**  
ITIL v4; ServiceNow & Zendesk; service-desk modernization; SLA management; self-service portals & ticket automation.
- DevOps & Enterprise Applications**  
CI/CD; Terraform & Ansible; DevSecOps; CRM & Power Platform; custom development & system integration.

## PAST PERFORMANCE

- Federal Research & Innovation Agency**  
Generative AI platform development, Microsoft Power Platform implementation, and ServiceNow/Zendesk ITSM deployment supporting a large federal research and innovation mission.  
**Supported a \$2.5B research portfolio • zero security incidents • 95% user adoption.**
- National Biomedical Research Institutes**  
IT service management transformation, help-desk modernization, and ITIL v4 implementation with automation and process optimization.  
**User satisfaction 52% → 91% • ticket resolution 5 days → 18 hours.**
- Cabinet-Level Federal Health Department**  
Strategic IT planning, enterprise architecture, and digital-transformation roadmaps supporting health policy and mission-critical program administration.  
**Modernization strategy delivered on time and on budget.**
- National Laboratory (DOE) & Federal Transportation Programs**  
Secure infrastructure, data management, and IT modernization support across additional national security and transportation mission environments.  
**Consistent on-schedule delivery with rigorous security and compliance posture.**

## CERTIFICATIONS & FEDERAL READINESS

TEAM CREDENTIALS PMP · ITIL · HDI · AWS · Google Cloud · Microsoft

Active in SAM.gov   CMMC Level 1 (Self-Assessed)   NIST SP 800-171 Aligned

Woman-Owned Small Business   Available as Prime or Subcontractor

### PLATFORMS & TOOLS

AWS GovCloud · Azure Government · Google Cloud · Oracle Cloud · ServiceNow · Zendesk · Microsoft Power Platform · Salesforce · Terraform · Ansible · Docker / Kubernetes · Splunk · CrowdStrike · Power BI · Tableau

## COMPANY SNAPSHOT

LEGAL ENTITY  
**DAWNE IT Solutions, Inc. (DC S-Corp)**

DESIGNATION  
**Woman-Owned Small Business**

SIZE STATUS  
**Small Business under NAICS 541512 / 541519 (\$34M); 518210 (\$40M)**

SAM.GOV  
**Registered & Active**

PLACE OF PERFORMANCE  
**Nationwide (remote + on-site) · HQ Washington, DC**

## IDENTIFIERS

UEI  
**XULGBM3SM3K6**

CAGE  
**10KZ2**

## NAICS & PSC CODES

NAICS: 541512 · 541513 · 541511 · 541519 · 518210 · 541618 · 611420 · 541690 · 541611 · 541612 · 541330 · 541990

PSC: DA01 · DA10 · DF01 · DG01 · DH01

## WHY DAWNE

- Proven federal health-agency delivery** across research, biomedical, and policy missions.
- Security-first engineering** with experience handling classified and sensitive data.
- Dual perspective:** CEO is a former federal contractor and technology sales advisor.
- Woman-owned small business agility** with enterprise-grade technical depth and accountability.

## CONTACT

### Capability & Teaming Inquiries

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