

Terms of Service

Last Updated: February 3rd, 2026

Welcome to **IXM Operations**. By accessing our website, submitting a form, or using our services, you agree to the following Terms of Service.

1. Services

IXM Operations provides business automation, communication systems, and operational support services, including (but not limited to) call handling, appointment booking, messaging automation, CRM setup, and related tools.

Services may vary depending on the plan selected and may be updated or modified over time.

2. Use of Services

You agree to use our services only for lawful business purposes. You may not use our systems to:

- Send spam or unsolicited messages
- Engage in fraudulent, misleading, or illegal activity
- Violate any applicable laws or regulations

We reserve the right to suspend or terminate services if misuse is detected.

3. Communication Consent

By submitting your information or using our services, you consent to receive communications from IXM Operations via phone calls, SMS, email, or other electronic methods related to your inquiry or services. Message and data rates may apply. You may opt out of non-essential communications at any time.

4. Client Responsibilities

You are responsible for:

- Providing accurate and up-to-date information

- Ensuring you have the right to contact your customers using our systems
- Complying with applicable privacy, marketing, and communication laws (e.g., consent requirements)

IXM Operations is not responsible for issues arising from inaccurate data or improper use.

5. Payments & Billing

All fees are billed according to the selected service plan. Payments are due on a recurring monthly basis unless otherwise agreed in writing.

Failure to process payment may result in suspension or termination of services.

6. No Guarantee of Results

While our services are designed to improve efficiency and lead handling, IXM Operations does not guarantee specific business results, revenue increases, or conversion rates.

Results may vary based on business type, market conditions, and usage.

7. Third-Party Tools

Our services may integrate with third-party platforms (such as communication providers or CRM tools). IXM Operations is not responsible for outages, errors, or changes caused by third-party services.

8. Limitation of Liability

To the fullest extent permitted by law, IXM Operations shall not be liable for any indirect, incidental, or consequential damages arising from the use or inability to use our services.

Our total liability shall not exceed the amount paid by you for services during the preceding 30 days.

9. Termination

Either party may terminate services according to the agreed billing terms. Upon termination, access to systems and data may be limited or removed.

10. Changes to These Terms

We may update these Terms of Service from time to time. Any changes will be posted on this page with an updated date.

11. Contact Information

If you have any questions regarding these Terms of Service, please contact us at:

Email: support@ixmoperations.com

Website: <https://ixmoperations.com>