

# Prepare for Your Setup Call

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## 1. What Happens Next

Your system is now being prepared.

On your setup call, we will:

- Connect your tools
- Configure your CRM
- Activate your AI agents
- Set up booking and automations

## 2. What You Need to Prepare

### Business Information

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- Business Registration ID Type
- Business Registration Number

### Staff Member

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- Name
- Email
- Phone
- Role (User/Admin)

### Branding (Recommended)

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- Logo files
- Service list
- Pricing (if applicable)

## 3. Account Access (How It Works)

We do NOT require direct access to your accounts.

Instead, during the setup call:

**We will guide you to connect:**

- Google account
- Facebook / Instagram
- Calendar
- Other tools

## 4. Optional (If You Prefer Us To Handle It)

You can share the credentials or grant access to:

**team@overnightops.com**

For:

- Domain provider
- Website backend

## 5. What We Will Do For You

- Install your CRM
- Set up chat widget & forms
- Configure automations
- Deploy AI agents
- Set up booking system

## 6. Timeline

**Once setup begins:**

Your system will be live within 48 hours

### Important Note

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The faster you provide required details,  
the faster we can complete your system.