



FOR COURSES • DIGITAL EXPERIENCES • PRIVATE CONTAINERS

Terms & Conditions & Privacy Notice

A clear, caring agreement for the work we share.

Effective September 20, 2026

glow@cosmicmaternity.com • +1 (772) 789-7007

Please read and keep a copy of this agreement before purchasing or enrolling.

Before we begin

Your agreement at checkout or enrolment

By ticking the required agreement box, signing an offer form, paying an invoice, or accessing a Cosmic Maternity offering, you confirm that you have read and agree to these Terms & Conditions and Privacy Notice. You agree to receive and retain electronic records relating to your purchase or enrolment.

This agreement applies to every course, digital resource, guided experience, group program, and private coaching container offered under the Cosmic Maternity brand (each an Offering). The specific name, price, payment schedule, access period, inclusions, and any offer-specific refund, cancellation, or rescheduling terms are shown on the relevant checkout page, invoice, order form, or written enrolment confirmation (the Offer Details). The Offer Details form part of this agreement.

Cosmic Maternity is the client-facing maternity brand of Christina Melanie LLC, a Florida limited liability company. In this agreement, Company, we, us, and our refer to Christina Melanie LLC operating the Cosmic Maternity brand. Please read this carefully: Cosmic Maternity provides general education, coaching, reflective practices, and personal preparation. It does not provide medical, midwifery, nursing, mental-health, dietetic, emergency, or clinical care.

1. Purpose, eligibility, and scope

You confirm that you are at least 18 years old and able to enter into this agreement. You choose to purchase or participate in the Offering by your own choice and are responsible for deciding whether it is right for you. Offerings may include educational material, reflective practices, general coaching, group discussion, guided audio or video, written resources, portal access, and—when the Offer Details state it—private sessions. The Offering does not promise a particular pregnancy, birth, postpartum, emotional, financial, personal, or medical result. Individual experiences and outcomes vary.

Where an Offering includes private or group support, availability is limited to the channels, times, boundaries, and duration shown in the Offer Details. Unless the Offer Details explicitly say otherwise in writing, an Offering does not include on-call support, crisis care, emergency availability, live labour support, birth attendance, clinical monitoring, or physical care.

2. Your care remains with your qualified professionals

The Offering is not a medical service. It does not diagnose, treat, cure, prevent, monitor, or manage any medical, mental-health, pregnancy, birth, postpartum, feeding, or infant condition. It does not provide individualized medical advice, clinical assessment, medical-record or test-result review, medication or supplement guidance, individualized nutrition guidance, labour-progress assessment, birth-setting assessment, emergency guidance, or treatment recommendations.

Purchase or participation does not create a physician-patient, midwife-client, nurse-patient, therapist-client, dietitian-client, or other clinical relationship with us. We do not have a duty to monitor you, your pregnancy, labour, postpartum recovery, newborn, symptoms, or participation.

Continue to seek and follow guidance from your own qualified licensed health professionals. Contact your clinician with individual questions about symptoms, medications, pregnancy, birth, postpartum recovery, feeding, or your baby's health. If you feel unsafe, need urgent assessment, or are experiencing an emergency, contact 911, your local emergency service, or the appropriate urgent-care provider. Do not use an Offering, the portal, email, messages, or a private session for emergency support.

3. Participation and personal responsibility

You decide how, when, and whether to engage with the Offering. You may pause, stop, return to, or decline any practice, reflection, recording, conversation, or exercise. Use good judgment about your environment and do not participate while driving, operating equipment, or undertaking another activity requiring your full attention.

If anything feels overwhelming or outside your capacity, pause and seek the support that is appropriate for you. You remain responsible for your choices, actions, communication with your care team, and use of the information provided. A changed pregnancy, birth, or postpartum plan is not a failure.

4. Payment, access, cancellations, and refunds

The Offer Details show the price, currency, payment method, payment schedule, access period, and relevant refund, cancellation, or rescheduling policy before you purchase or enrol. You are responsible for providing current, accurate payment and contact information.

For an Offering that provides immediate access to self-led digital content, access is made available after successful payment. Unless the Offer Details state a different policy, all sales are final after access is made available. We do not offer refunds, credits, exchanges, transfers, or substitutions after access is made available, except where a remedy is required by applicable law or we agree otherwise in writing.

For a private or live Offering, the Offer Details control the payment, cancellation, rescheduling, and refund terms. If you cannot access an Offering because of a verified technical error on our side, contact glow@cosmicmaternity.com promptly. We will use reasonable efforts to restore access or provide the remedy required by applicable law. If an Offering involves recurring payments, the Offer Details will clearly state the amount, frequency, term, and method for cancellation before you agree to purchase. No recurring payment will be created unless those details are clearly shown and you agree to them.

5. Access, respectful participation, and intellectual property

Portal access, materials, and private-session access are personal to you. Do not share, sell, transfer, sublicense, copy, record, reproduce, publish, distribute, teach from, resell, or otherwise make any Offering, login, recording, download, or material available to another person without written permission.

All Offering content, including recordings, text, design, names, graphics, exercises, downloads, and portal materials, is owned by or licensed to the legal seller and is protected by applicable intellectual-property law. Subject to this agreement, you receive a limited, personal, non-exclusive, non-transferable right to use the material for your own private use.

Do not use our spaces to submit unlawful, threatening, abusive, discriminatory, harassing, defamatory, infringing, or confidential third-party material without permission. Do not post another person's personal or health information. We may remove material or suspend access where reasonably necessary to protect participants, the Offering, or our rights.

We will not record a private or group session without clear notice. You may not record a session, redistribute a recording, or use another participant's story, image, voice, or information without written permission.

6. Privacy notice

Information we collect

We collect the information needed to process payment, create and secure your account, deliver the Offering, provide administrative and technical support, communicate about your enrolment, prevent fraud or misuse, and meet legal obligations. This may include your name, email address, phone number, transaction and account information, portal activity, course progress, communications, and necessary technical or device information.

Because our work relates to pregnancy and birth, information you share may be sensitive. Please do not send medical histories, symptoms, test results, diagnoses, treatment details, medication information, images, records, or emergency information through a portal, email, message, or form unless we specifically request limited information for a stated non-clinical administrative purpose.

How we use and share information

We use personal information only for the purposes described above. We may send transactional messages about your purchase, account, access, or material changes. You may unsubscribe from non-essential marketing messages at any time; transactional or service messages may still be sent when necessary.

We do not sell or rent personal information. We do not disclose a client's pregnancy, birth, or related information to advertisers or marketing partners for their own use. We share information only with service providers who need it to process payments, host the portal, deliver email, provide security or technical support, or supply professional advice, and only for the services they provide to us. We may also disclose information where required by law or reasonably necessary to protect rights, safety, and security.

We do not use advertising pixels, retargeting tools, session-replay tools, or cross-context behavioural advertising on logged-in Offering pages, Offer checkouts, or pages that reveal pregnancy, birth, enrolment, or Offering activity. If this practice changes, we will provide the notice and obtain any consent required by applicable law before the change takes effect.

Security, retention, and your requests

We use reasonable administrative, technical, and organizational measures designed to protect personal information. No digital system is completely secure. Keep your login confidential and contact us promptly if you believe your account has been accessed without authorization.

We retain information only as long as reasonably necessary to provide the Offering, maintain account access, meet tax and legal obligations, resolve disputes, protect security, and enforce this agreement. When information is no longer needed, we take reasonable measures to delete, deidentify, or securely dispose of it, subject to backup, fraud-prevention, security, and legal-retention needs.

You may request access to, correction of, or deletion of personal information we hold by emailing glow@cosmicmaternity.com with the subject line "Privacy Request." We may need to verify your identity and may retain limited information where required for legal, tax, security, or dispute-resolution purposes.

If a security incident requires notice under applicable law, we will investigate and provide the required notice. The Offering is not represented as HIPAA-covered or HIPAA-compliant unless we specifically state that in a separate written agreement.

7. No guarantees; limitation of liability

The Offering is provided on an "as available" basis. To the fullest extent permitted by law, we disclaim warranties not expressly stated in this agreement, including implied warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not guarantee uninterrupted access, compatibility with every device, availability at all times, or a particular outcome.

To the fullest extent permitted by law, we are not liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for loss of data, revenue, goodwill, opportunity, or a particular outcome arising from or related to an Offering or this agreement. Our total liability for a claim relating to an Offering will not exceed the amount you paid for that Offering in the 12 months before the event giving rise to the claim. Nothing in this agreement limits rights or liabilities that cannot lawfully be limited or excluded.

8. Changes, governing law, and contact

We may update this agreement when our practices, offerings, or the law change. The current version will be posted with a revised effective date. Changes apply prospectively. Material changes affecting an existing private or paid enrolment will be communicated through the email address associated with that enrolment where reasonably practicable.

This agreement is governed by Florida law, except where the law of your place of residence gives you non-waivable consumer protections. Before filing a claim, contact glow@cosmicmaternity.com and allow 30 days for a good-faith effort to resolve the concern informally. If a dispute is not resolved, an action may be brought in a Florida state or federal court with proper jurisdiction, unless applicable law requires another venue.

You agree to use electronic records and communications in connection with an Offering. Your electronic acknowledgement, signature, payment, or access to the Offering has the same effect as your signature to the extent

permitted by law. This agreement, the Offer Details, and the written purchase or enrolment confirmation form the complete agreement for the Offering. If any provision is unenforceable, the remaining provisions continue to apply. For questions, support, privacy requests, or notices, contact:

Cosmic Maternity

glow@cosmicmaternity.com

+1 (772) 789-7007

Legal seller: Christina Melanie LLC • 43 SE Sailfish Lane, Stuart, FL 34996