Terms & Conditions

Jeri Cates, MSN
Jeri Cates Clarity Coach
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Agreement to These Terms

These Terms & Conditions govern your use of JeriCates.com, related landing pages, forms, member or program areas, workshops, digital materials, and other services made available by Jeri Cates ("we," "us," or "our"). By accessing or using these services, you agree to these Terms & Conditions.

Adults Only

Our website, programs, and services are intended for adults age 18 and older. By registering for or purchasing a service, you represent that you are at least 18 years old and able to enter into an agreement.

Registration and Account Responsibilities

Certain programs or services may require you to create or use an account, username, password, or other login credentials. You agree to provide accurate and reasonably current registration information, keep your login credentials confidential, and take responsibility for activity occurring through your account. You may not share paid member access or login credentials with others unless we expressly permit it.

Please contact us if you believe your account or login credentials have been compromised.

Workshops, Programs, Coaching, and Educational Services

Our workshops, programs, coaching, hypnotherapy, educational materials, and related services are provided for personal development, educational, and informational purposes. Individual experiences and results vary, and we do not guarantee a particular outcome.

Nothing on the website or in our general educational materials is intended to replace individualized medical, mental health, legal, financial, or other licensed professional advice. When appropriate, you should seek advice from a qualified professional for your individual circumstances.

Payments

Prices, payment terms, and any applicable payment plan or financing options will be presented at or before purchase. Payments are processed through Stripe or another payment processor we may use. You agree to provide accurate payment information and authorize the applicable charges associated with your purchase.

If you choose a third-party financing or installment payment option, additional terms, eligibility requirements, fees, and procedures of that provider may apply.

Cancellations, Refunds, and Program-Specific Terms

Any cancellation, refund, rescheduling, attendance, or program-specific terms that apply to a particular workshop, coaching service, hypnotherapy service, course, or program will be disclosed at or before purchase or registration. Those specific terms become part of your agreement with us for that service. If a specific written term conflicts with these general Terms & Conditions, the specific written term for that service will control for that issue.

When a refund is permitted, the refund amount may be reduced by payment-processing or financing fees actually charged to us in connection with the transaction that are not returned

to us by the payment processor or financing provider. Because these fees vary by payment method, the amount deducted may vary. We do not add an additional cancellation fee unless one is specifically disclosed at or before purchase.

Nothing in these Terms & Conditions limits any cancellation, refund, or other consumer right that cannot lawfully be waived.

Recording of Workshops and Group Programs

Certain workshops, courses, and group coaching sessions may be recorded for participant access, educational purposes, or program administration. When a session will be recorded, participants will be informed at or before registration or at the beginning of the session. Where applicable law requires consent to recording, we will obtain the consent required by law.

A recording may capture a participant's name, voice, image, comments, or other information the participant chooses to share. Participants should choose what they are comfortable sharing during a recorded session.

Participants may not make their own audio, video, screen, or other recordings of workshops, courses, or group coaching sessions unless we expressly permit it.

Text and Email Communications

By providing contact information when registering for a workshop, program, appointment, or other service, you agree that we may send communications reasonably related to that registration or service, including confirmations, access details, scheduling notices, and reminders.

Marketing or promotional text messages are subject to the consent presented when you opt in. Consent to marketing text messages is not a condition of purchase. You may opt out of marketing text messages by replying STOP and may request help by replying HELP. You may unsubscribe from marketing emails using the unsubscribe option provided in those messages.

Acceptable Use

You agree not to misuse the website, member area, programs, or services. You may not attempt to gain unauthorized access, interfere with site operation, transmit malicious code, impersonate another person, collect other users' personal information without authorization, or use the services in violation of applicable law.

Intellectual Property

Unless otherwise stated, the website content, course and workshop materials, recordings, handouts, exercises, written materials, branding, and other original materials provided by Jeri Cates Clarity Coach are owned by or licensed to us and are protected by applicable intellectual property laws.

Your purchase or registration gives you a limited, personal, nontransferable right to use materials for your own personal use. You may not reproduce, distribute, sell, publish, upload, share, teach from, or commercially exploit our materials without prior written permission, except as permitted by law.

Group Programs and Participant Privacy

Group workshops, courses, or coaching programs may involve discussion among participants. We ask participants to respect the privacy of others and not record, publish, or disclose another participant's personal story or identifying information without that person's permission. We cannot guarantee that every participant will comply with this expectation.

Recordings made available to participants, if any, are for the personal use of authorized participants only and may not be copied, posted, distributed, or shared with others.

Third-Party Services and Links

Our services may use or link to third-party platforms, including payment, financing, video meeting, website, communications, or other technology providers. We are not responsible for the availability, content, or practices of third-party services, which may be governed by their own terms and policies.

Disclaimer and Limitation

We make reasonable efforts to provide accurate and useful information and reliable services, but websites and online services may occasionally contain errors, interruptions, or unavailable features. To the extent permitted by applicable law, the website and general digital content are provided without guarantees that they will always be uninterrupted, error-free, or suitable for every individual purpose.

Nothing in these Terms is intended to exclude or limit rights or remedies that cannot lawfully be excluded or limited.

Privacy

Our collection and use of personal information is described in our Privacy Policy, which should be read together with these Terms & Conditions.

Changes to These Terms

We may update these Terms & Conditions from time to time. The current version will be posted with an updated effective date. Changes apply prospectively unless otherwise required by law.

Governing Law

These Terms & Conditions are governed by applicable laws of the State of California and the United States, without regard to conflict of law principles, except where applicable law requires otherwise.

Contact Us

Questions about these Terms & Conditions may be directed to:

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Phone: 530-364-7838