Coming Home to Yourself

Cancellation & Refund Policy

Effective October 23, 2026

Coming Home to Yourself is a small-group coaching experience limited to 10 participants. Because space is limited, your registration reserves one of the available places in the group.

Cancellation Before the Program Begins

If you cancel before the first session begins, you may request a refund. A $50 cancellation fee will be deducted from your refund because your registration reserved one of the limited places in the program.

Your refund will also be reduced by any payment-processing or financing fees actually charged to us for your transaction that are not returned to us by the payment processor or financing provider. These fees vary depending on the payment method selected.

After the Program Begins

Once the first session has begun, program fees are nonrefundable, except where otherwise required by law.

Because your registration reserves one of the limited places in the group, missed sessions do not qualify for full or partial refunds.

Third-Party Payment or Financing Options

If you choose a third-party payment, financing, or installment option, such as Klarna or Affirm, your purchase may also be subject to that provider’s terms, eligibility requirements, payment schedule, fees, and refund procedures.

Any refund we approve will be processed in accordance with the requirements of the applicable payment processor or financing provider.

If We Cancel or Reschedule

If Jeri Cates cancels the entire Coming Home to Yourself program before it begins, payments made to us for the program will be refunded.

If an individual session must be rescheduled, participants will be notified and provided with a replacement date or other reasonable arrangement. Rescheduling an individual session does not, by itself, qualify the program for a refund.

Your Legal Rights

Nothing in this policy limits any cancellation, refund, or other consumer right that cannot lawfully be waived.

Questions or Refund Requests

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