



HOPE HAVEN

FAITH. COMMUNITY. POSSIBILITIES.

FY2025 ANNUAL REPORT





mission

As followers of Christ, we partner with people in developing work and life skills so that they may enjoy a productive life in their community.



core values

We are...
Christ Followers
Welcoming
Accountable
Compassionate
Innovative



vision

Hope Haven is community committed to the special creation of God that is the human being; encouraging the realization of dreams, desires and aspirations; valuing gifts, talents and contributions; sharing accountability for individual and community growth.



together, WE ARE STRONGER.

No matter what unfolds in the world around us, Hope Haven's commitment to faithful stewardship and mission-driven service has remains unwavering. Fiscal Year 2025 demonstrated our ability to navigate challenges while maintaining our dedication to transforming lives through Christ's love.

The state of Hope Haven is strong. Our strategic approach to ministry has yielded strong results across multiple fronts. We are pleased to report that our Children's Services division achieved a remarkable turnaround during the fiscal year, successfully restoring financial stability following a complex acquisition. This achievement ultimately reflects an unwavering dedication to the children we serve.

Our commitment to our workforce remained steadfast. A year ago, we increased our weekend differential to \$4 per hour, recognizing the sacrificial service of our staff who provide 24/7 care for our members. This investment in our team strengthens our ability to provide consistent, high-quality support to those we serve.

In our manufacturing operations, we've carefully navigated an uncertain economic environment. Through thoughtful planning and adaptive management, we've maintained operational efficiency while continuing to provide meaningful employment opportunities for our members.

Throughout the year, we've been strategic in our growth, responsive to emerging needs, and effective in our ministry delivery. This approach has allowed us to expand services where needed, including opening new homes, while maintaining financial stability. Our success stems from a dedicated team that consistently demonstrates our core values in action.

As we reflect on FY2025, we are deeply thankful to God for His continued guidance and provision. Every achievement, every life touched, and every obstacle overcome reflects His faithfulness. While external uncertainties persist, our foundation remains secure in His promises and our commitment to serving others in His name.

Looking ahead, we remain confident in our ability to navigate whatever challenges may come, knowing that our mission is clear and our purpose unchanged: to transform lives through Christ's love, one person at a time.



Every achievement, every life touched, and every obstacle overcome reflects His faithfulness.



MATT BULEY
Chief Executive Officer



RON BOOTE
President
Board of Directors



MISSION & VISION.....	1
FINANCIALS.....	3
LAST YEAR UPDATES.....	4
SERVICES IMPACT.....	5-10

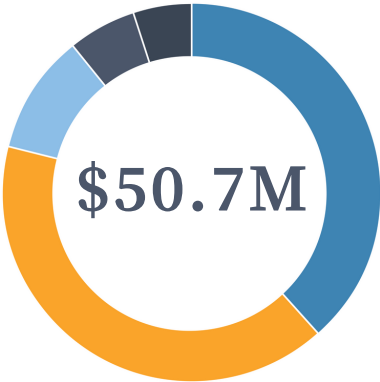
Financial Reports

INCOME



- **\$21M** Work Training & Production
- **\$20.7M** Community Living & Support
- **\$8.5M** Children's Community Living & Support
- **\$3.2M** Hope Haven Support Foundation
- **\$4.6M** Other Income

EXPENSES



- **\$19.5M** Work Training & Production
- **\$20.5M** Community Living & Support
- **\$5.3M** Children's Community Living & Support
- **\$2.8M** Hope Haven International Ministries
- **\$2.5M** Religious Services & Other

Charitable Giving

HOPE HAVEN SUPPORT FOUNDATION



- **\$596K** Investments
- **\$666K** Wheelchair Sponsors
- **\$949K** Foundation, Corporations & Organizations
- **\$316K** Support from Individual Donors
- **\$1.3M** Gift in Kind
- **\$249K** Responses to Direct Mail Campaigns
- **\$209K** Church Support
- **\$38K** Memorial Gifts

817
INDIVIDUALS
SUPPORTED

The following services provided support to 817 people in FY25:

- Day Habilitation
- Employment Services
- Community Living
- Children's Services
- Mental Health & Recovery
- Spiritual Support

280
SPIRITUAL RETREAT
PARTICIPANTS

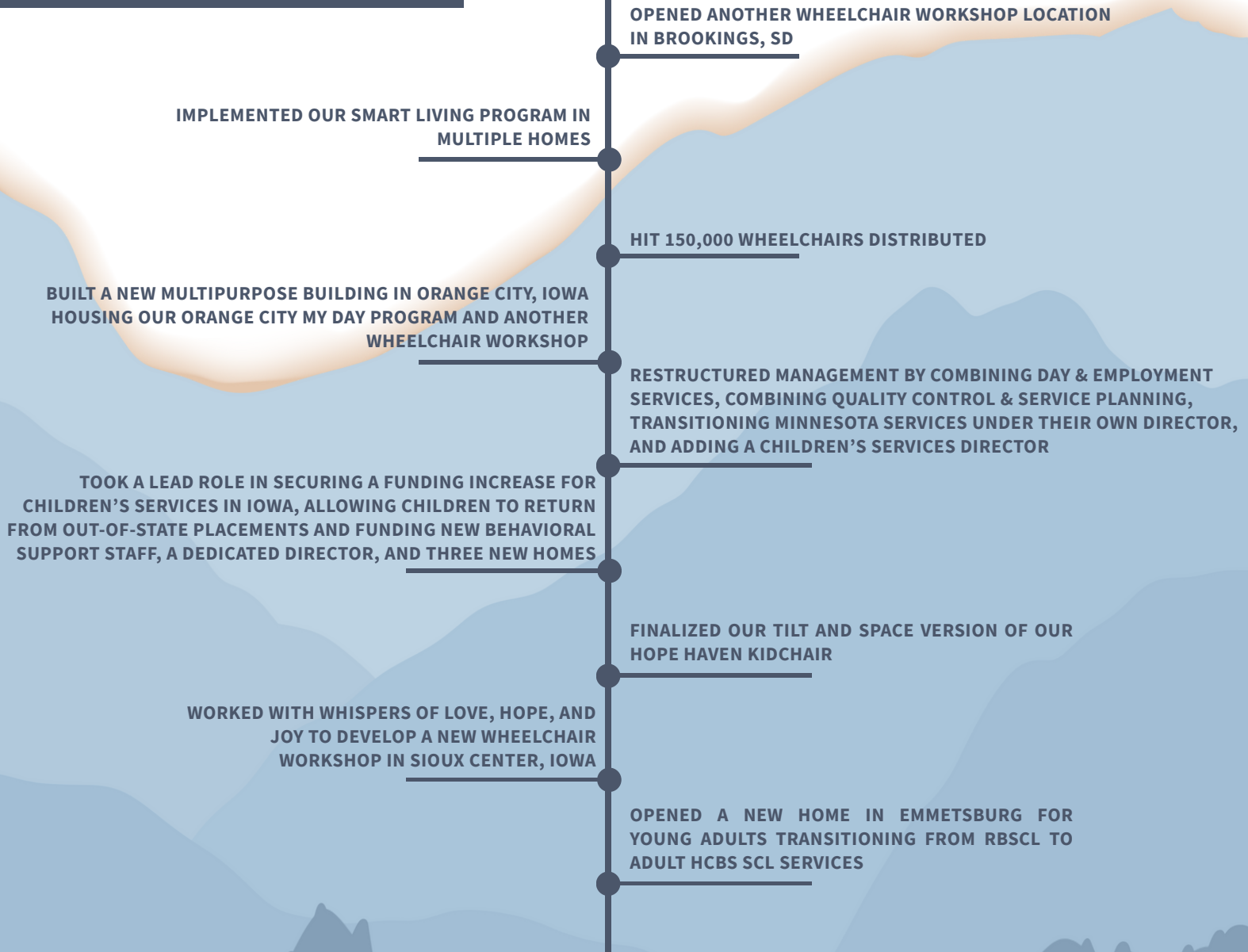
In FY25, Hope Haven's Spiritual Support team hosted nine Spiritual Retreat events for 36 youth and 244 adults throughout NW Iowa and SW Minnesota, including Milford, Orange City, Spencer, Hull, and Worthington. Two churches in Storm Lake partnered with us to explore how worship and ministries can become more inclusive to individuals with disabilities in their community. They've already held two learning sessions, with two more planned in the coming year.

4.0
SATISFACTION
OVERALL SCORE

Ranked out of a total scoring system of 1 to 5.

This score was compiled as an average total of all Hope Haven services surveyed by individuals supported and their guardians.

LAST YEAR, WE:



Rooted and built up in him, strengthened in the faith as you were taught, and overflowing with thankfulness.

COLOSSIANS 2:7

program & service impact

DAY HABILITATION

Day Habilitation services are structured programs designed to support individuals with disabilities in developing daily living skills, social abilities, and community involvement. These services focus on skill development in areas such as personal care, communication, and social interaction, helping individuals grow in independence and confidence. We strive to work together toward a community of inclusion. Everyone deserves the opportunity to live life to the fullest and that is exactly what we are building together.

A highlight of the year was the addition of an ambassador program. This program was created as a powerful way to promote inclusion and elevate the voices of individuals with disabilities. Empowering My Day members to engage in public speaking, self-advocacy, and leadership not only builds their confidence but also helps educate the broader community.

Our My Day programs continue to grow and expand! To support the increasing needs of the Spencer program, the Foundation recently purchased a new building. In May, construction was also completed on a new multipurpose facility in Orange City, Iowa to accommodate both the volunteer International Ministries workshop and My Day services. These spaces provide accessible bathrooms, fully equipped kitchens, ample storage, and room for future growth.

INTELLECTUAL DISABILITY:	198
MENTAL HEALTH:	35

EMPLOYMENT SERVICES

Hope Haven is dedicated to supporting individuals in achieving and sustaining competitive, integrated employment that aligns with their unique interests, talents, and abilities. Our approach is rooted in the employment first philosophy, emphasizing that employment should be the first and preferred option for individuals with disabilities. We utilize a person-centered, and customized employment process, ensuring that services are tailored to each individual's strengths and aspirations.

In alignment with our commitment to integrated and efficient service delivery, we have restructured our employment services. As of this year, Employment Services and Day Habilitation have been unified under a single umbrella: Day Services. This new structure places both programs under the leadership of a Director of Day Services, supported by two Area Managers who provide regional leadership—one for the East Region and one for the West Region. By bringing these services together, we are enhancing collaboration, streamlining delivery, and strengthening our ability to support individuals in meaningful ways across all areas of Day Services.

EMPLOYMENT SERVICES

IOWA:	283
MINNESOTA:	139

MY CHOICE EMPLOYMENT

NUMBER OF EMPLOYED	283
AVERAGE STARTING WAGE:	\$11.55
AVERAGE HOURS WORKED PER PERSON/WEEK	17
NUMBER OF EMPLOYERS (2013-2025):	375

Since 2013, 700+ jobs have been developed in 37 different communities with over 375 different employers.



"If I put something in a box, a couple of my members ask, 'Are we moving again?' And I get to remind them, no. This is permanent, this is forever."

– Hailey Lewis, Orange City
My Day Lead on the new
multipurpose building



COMMUNITY LIVING

In Iowa and Minnesota, we offer a broad range of community living services and support to individuals with various behavior disorders, disabilities, and mental illness.

FY25 was a busy year for our Community Living services, highlighted by the growth of remote and technology-based supports across both ID Waiver and Home-Based Habilitation programs. In August 2024, our partnership with Shiftability allowed several homes in Spencer and Estherville to begin using remote overnight support, giving individuals access to enabling technology and greater independence while also helping us use staff resources more effectively. Planning is underway to expand these services to homes in Sioux Center, Orange City, Rock Valley, and Emmetsburg.

Telehealth also emerged as a new service delivery model for supported community living (SCL). While it cannot replace in-person care, telehealth provides another valuable option for individuals to meet their goals and build independence.

Affordable housing remained a focus. Many who were displaced by the 2024 floods have returned to remodeled or new homes. Construction is underway on a zero-entry home in Rock Valley, opening in spring 2026, with smart living technology for four to five residents. A new Emmetsburg home opened in June 2025 for young adults transitioning from youth services, and our host home program is preparing to launch. Through these efforts and the broader Smart Living model, which combines remote support with personalized technology, individuals are already experiencing greater independence and inclusion in several homes with plans to expand further in the coming year.

SUPPORTED COMMUNITY LIVING - IA	244
COMMUNITY LIVING HOMES – IA	203
COMMUNITY LIVING HOMES – MN	18
RESPIRE CARE - IA	50

CHILDREN’S SERVICES (RB-SCL)

Our RB-SCL program supports youth ages 8–19 with intellectual disabilities, mental illness, and behavioral disorders. Using a multidisciplinary approach, we provide a safe and structured environment where children can build skills for daily living, develop healthy relationships, and work toward greater independence. In partnership with local schools and community providers, we connect children to educational, vocational, health, and mental health resources. Our ultimate goals are to strengthen emotional and psychological well-being, support family reunification when possible, and equip each child with the skills needed to thrive in their community.

This year has been marked by significant transitions and exciting growth within Children’s Services. As we continue to support children through pivotal moments in their lives, four of our youth moved forward into their next chapter - three transitioning into adult services within Hope Haven and one joining a new provider. At the same time, we welcomed four new children into our services over the summer, reflecting both the evolving needs of our community and our commitment to meeting them.

A major development this year was the relocation of one of our RB-SCL homes from Orange City, Iowa to Storm Lake, Iowa. This decision, though difficult and deeply considered by leadership, was driven by the opportunity to better support our programs through a more strategic location. Storm Lake has offered a strong pool of applicants, allowing us to enhance the quality and consistency of care. In May 2025, we purchased a new home in Storm Lake, and the girls transitioned to their new residence.

Looking ahead, the RB-SCL leadership team is actively exploring opportunities for further expansion. These transitions and investments reflect our ongoing dedication to providing safe, nurturing, and growth-oriented environments for every child we serve.

TOTAL CHILDREN SERVED	32
STORM LAKE	6 HOMES
ROCK VALLEY	1 HOME
ORANGE CITY	1 HOME



“

His staff are incredible, and I am so pleased with the progress he has made with the services he receives. We are truly blessed to have Hope Haven in our lives."

- Bethany, Keigan's mother on the care he receives

MENTAL HEALTH SERVICES

Our Mental Health Services support individuals in building fulfilling lives through recovery-focused care. Intensive Psychiatric Rehabilitation (IPR) helps people with serious mental illness pursue personal goals and community integration, while Peer Support Services pair clients with specialists who use their own recovery experiences to provide mentorship and encouragement. Together, these programs foster resilience, independence, and improved quality of life.

Intensive Psychiatric Rehabilitation (IPR) programs continue to operate in Le Mars, Sheldon, and Spirit Lake, Iowa. We continue to work with other providers and referral sources to keep these programs full. Members in the program continue to receive education and skill building around all aspects of wellness, mental health recovery, and their personal goals.

Peer support continues to be a valuable service for those involved in the program, helping individuals identify mental health and wellness goals. This Service is available across our service area.

INTENSIVE PSYCHIATRIC REHABILITATION	51
PEER SUPPORT SERVICES	122
UNDUPLICATED ENROLLMENT	145

INTERNATIONAL MINISTRIES

Hope Haven International Ministries is committed to working with established partners worldwide to provide mobility and share the Gospel. Our ministry is currently active across five continents, and actively expanding through new partnerships, including Thailand and Peru. Our thriving partnership in Kenya will allow us to increase the number of Hope Haven KidChairs built locally, and we continue to assemble wheelchairs with our partner in Mexico. These efforts not only provide mobility, but also create meaningful employment opportunities, which has proven rewarding.

East Africa remains a key focus, with partnerships in Ethiopia and Uganda continuing to grow. Teams are preparing for upcoming trips to countries across Latin America, Africa, and Asia to deliver wheelchairs and strengthen ministry connections. The need for mobility increases daily, and we are working hard to expand production to help meet this demand.

Closer to home, the Orange City building has been full of activity since its opening, exceeding expectations for both production and volunteer engagement. A new location was recently launched in Brookings, South Dakota, with another set to open in Sioux Center, Iowa. Volunteers across NW Iowa, SW Minnesota, and SE South Dakota remain at the heart of this mission, and we continue to invite others to join us in this life-changing work.

One of the most exciting developments this year is the upcoming production of the Hope Haven Tilt-Space Chair in our new Sioux Center workshop. This chair was developed with industry experts to serve children with the most complex needs. Built on the proven design of our Hope Haven Kidchair, the Hope Haven Tilt-Space Chair represents years of collaboration, dedication, and innovation. We are truly grateful to all those who gave their time and talents in order to serve the world’s most vulnerable children.

VOLUNTEER HOURS	23,311
COMMUNITY SERVICE HOURS	
-SOUTH DAKOTA STATE PENITENTIARY	15,630
WHEELCHAIRS DISTRIBUTED	3,945
WHEELCHAIRS REFURBISHED	1,276
RECIPIENT COUNTRIES	19



After 8 years of
being carried by
her father and
traveling 18 hours
by bus, Isabella's
life changed
forever, receiving a
Hope Haven
KidChair - her *gift*
of hope.





FAITH. COMMUNITY. POSSIBILITIES.

1800 19th Street | PO Box 95
Rock Valley, IA 51247

BOARD OF DIRECTORS

EXECUTIVE COMMITTEE

President - Ron Boote

Vice President - Lyle Ten Haken

Secretary - Nancy Dorhout

Treasurer - Todd Visser

CEO - Matt Buley

Member - Rev. David Heilman

DIRECTORS

Howard Beernink	Mary Sloan
Gregg Boone	Lily Van Beek
Karen Fey	Chris Van Beek
Dale Honken	Joeli Dokter
Rev. Harvey Opp	Melissa Boer

FOUNDATION BOARD

President - Joe Van Tol

Vice President - Cora Vermeer

Secretary - Elwyn Hoogendoorn

Treasurer - Cindy Eshuis

BOARD MEMBERS

Howard Beernink
Gregg Boone
Matt Buley
Buzz Paterson
Brent Plender
Orvin Olivier
Brenda Postma

GET INVOLVED

together,

WE CAN BUILD A BETTER LIFE AND FUTURE FOR ALL.

- DONATE
- VOLUNTEER
- CAREERS
- CONTACT

Give the gift of hope to people with disabilities
Support your time and talents
Make a difference in someone's life everyday
Sign up for regular news updates

LEARN MORE

hopehaven.org
or scan QR code



@hopehavenorg