

**ONE VISION.
TWO WAYS
TO CHANGE
LIVES.**



ONE VISION. TWO WAYS TO CHANGE LIVES.

Across FY2026, Hope Haven continued to grow, adapt and reach farther—strengthening services in our local communities while continuing to expand mobility around the world.

The pages ahead offer a look at the progress, milestones, and impact that shaped our year.

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OUR MISSION, VISION & VALUES

MISSION

As followers of Christ, we partner with people in developing work and life skills so that they may enjoy a productive life in their community.

VISION

Hope Haven is community committed to the special creation of God that is the human being; encouraging the realization of dreams, desires, and aspirations; valuing gifts, talents, and contributions; sharing accountability for individual and community growth.

OUR VALUES

what guides us



CHRIST
FOLLOWERS



WELCOMING



ACCOUNTABLE



COMPASSIONATE



INNOVATIVE

ABOUT HOPE HAVEN

LEADERSHIP MESSAGE

This year’s annual report comes at an important moment in Hope Haven’s history as the Board of Directors searches for the next CEO to guide the agency in fulfilling its mission. During this time of transition, it is fitting to recognize the people who have made Hope Haven what it is today.

Hope Haven employs more than 650 staff members serving individuals across more than 20 communities. Those numbers only tell part of the story, but they cannot capture the countless moments of connection every day.

Staff help members prepare meals, travel to work, develop job skills, manage money, participate in community activities and build relationships. Day program staff create opportunities for members to engage in community life, while children and teenagers receive encouragement, friendship and guidance as they grow toward adulthood.

Behind every direct service are employees whose work is equally important. They develop training programs and service plans, maintain compliance and reporting, communicate with families and guardians, coordinate with community organizations and pursue partnerships that create greater opportunity for the people we serve.

Volunteers are also at the heart of Hope Haven International Ministries. This year, more than 100 volunteers contributed over 25,000 hours, helping prepare and ship approximately 5,000 wheelchairs overseas. Many recipients will never know the names of those who gave their time to make that gift possible. That is a true definition of a gift.

Most importantly, the members we serve have shaped Hope Haven through their lives, stories, personalities and talents. When staff are asked what they value most about working here, the answer often comes back to the relationships they have built with the people they serve. Most staff do not seek recognition. Their fulfillment comes from the people they serve and the difference they are able to make.

People reach people. God reached out to restore His people through people, beginning with His Son. For more than 60 years, Hope Haven has carried out its mission through employees, volunteers, individuals served, families, guardians and community partners.

On behalf of Hope Haven, thank you to everyone who has served, supported, volunteered and contributed to this mission. Your work continues to make a lasting difference.

“Much of this work is seldom seen outside the immediate moment, *but its impact is lasting.*”



Terry Meyer

TERRY MEYER
Interim Chief Executive Officer
Chief Financial Officer



Ron Boote

RON BOOTE
President
Board of Directors

FY2026 AT A GLANCE

One vision. Countless lives impacted.

Through the dedication of our staff, the support of our communities and partners, and most importantly, the incredible individuals and families we serve, Hope Haven continues to create opportunities for greater independence, connection, and belonging.



855

INDIVIDUALS SUPPORTED



650+

HOPE HAVEN EMPLOYEES



115+

COMMUNITIES SERVED



4.5/5

OVERALL SATISFACTION SCORE



5,038

WHEELCHAIRS DISTRIBUTED



WHERE WE SERVE

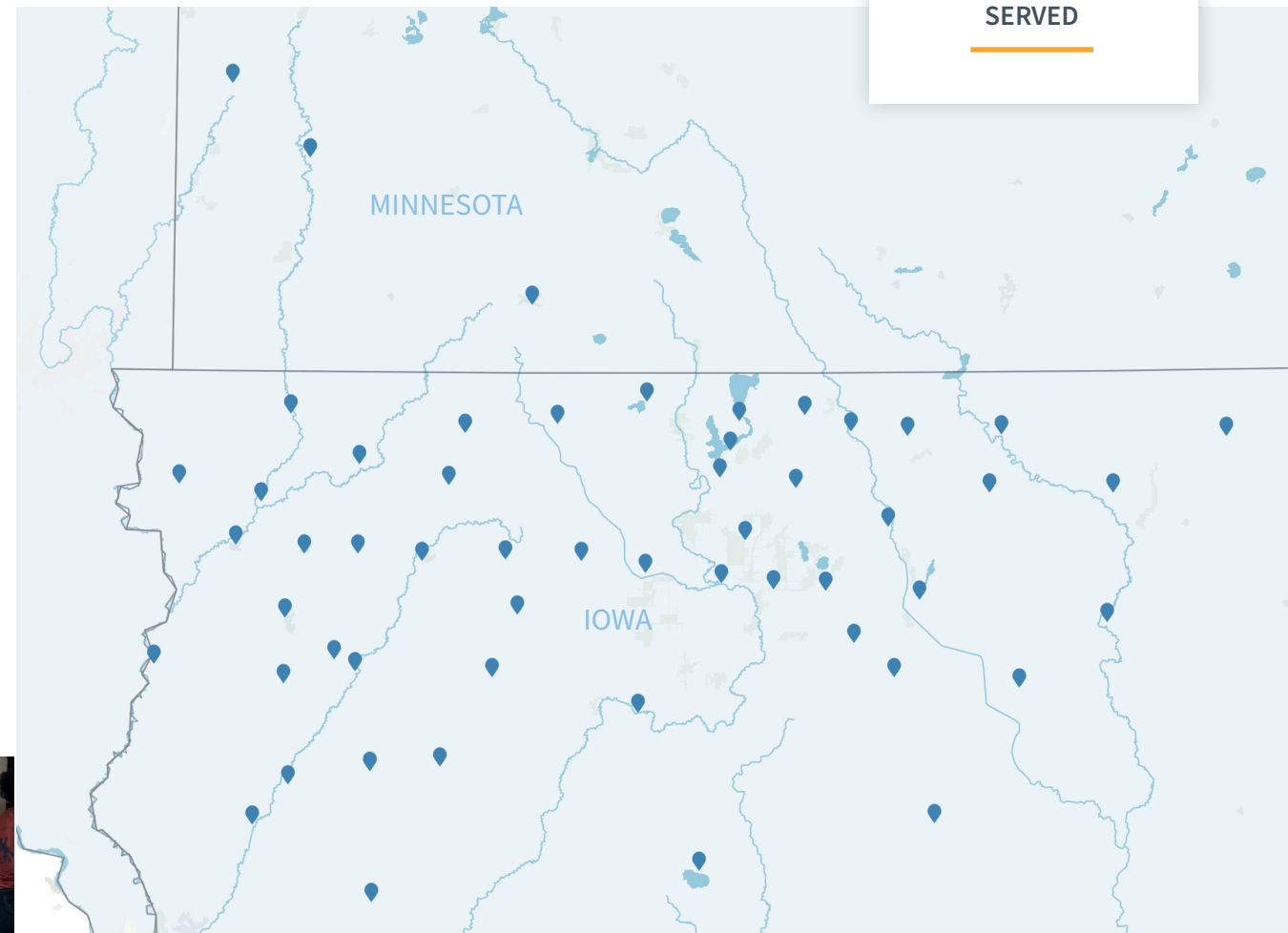
Support close to home.

Hope Haven provides services across communities throughout Iowa and Minnesota, helping individuals with disabilities access support where they live, work and build relationships.

From Community Living and Employment Services to My Day, Mental Health Services and Children's Services, our programs are rooted in local communities and shaped around the needs of the people we serve.

115+

COMMUNITIES
SERVED



More than 115 communities.

ONE SHARED COMMITMENT.

Helping people live with greater independence, connection and opportunity.

COMMUNITY LIVING

Creating a place to belong.

Community Living services help individuals live with greater independence while receiving the support they need to thrive in the communities they call home. Across Iowa and Minnesota, Hope Haven continues to provide individualized living options designed around each person’s needs, goals and preferences.

This year brought meaningful growth and new opportunities. In April, Hope Haven opened a newly constructed home in Rock Valley, replacing a home lost in the 2024 flood. The move allowed several individuals who had been displaced to return to the community they know and love—and marked an important step forward after nearly two years of recovery.

Hope Haven also launched Host Home services this year. Three Host Homes in Sioux Center, Hull and Spencer now support four individuals, offering another personalized option for people seeking a family-style community living environment.



244

SUPPORTED
THROUGH
HOURLY SUPPORT
SERVICES IN IOWA



209

SUPPORTED
THROUGH
WAIVER HOME
SERVICES IN
IOWA



14

SUPPORTED
THROUGH
COMMUNITY
RESIDENTIAL
SERVICES
IN MINNESOTA



46

SUPPORTED
THROUGH
RESPIRE CARE
IN IOWA



4

SUPPORTED
THROUGH HOST
HOMES



Beyond the walls of each home, individuals continued to build relationships and pursue experiences that matter to them, such as competing in Special Olympics, taking long-awaited trips through Special Journeys, attending Joy Camp, participating in community recreation programs, finding employment or simply spending an afternoon on the lake. Community living is about more than just having a place to live. It’s about having a place to belong.

EXPANDING SUPPORT THROUGH TECHNOLOGY

Innovative support for greater independence.

Technology is helping us reach more people and create new possibilities for the members we support. Through our Remote Support program, we’re able to provide safe, reliable support while increasing independence and flexibility in how care is delivered.



12 HOMES NOW USING REMOTE SUPPORT

We’ve added 9 homes this year, expanding access to this innovative model, bringing our total homes to 12.



24/7 REMOTE SUPPORT CENTER

Our team provides consistent, around-the-clock support, helping individuals feel safe and connected in their homes.



EXPANDED DAYTIME SUPPORT

Remote support expanded to provide daytime support, creating more opportunities for members to live more independently.



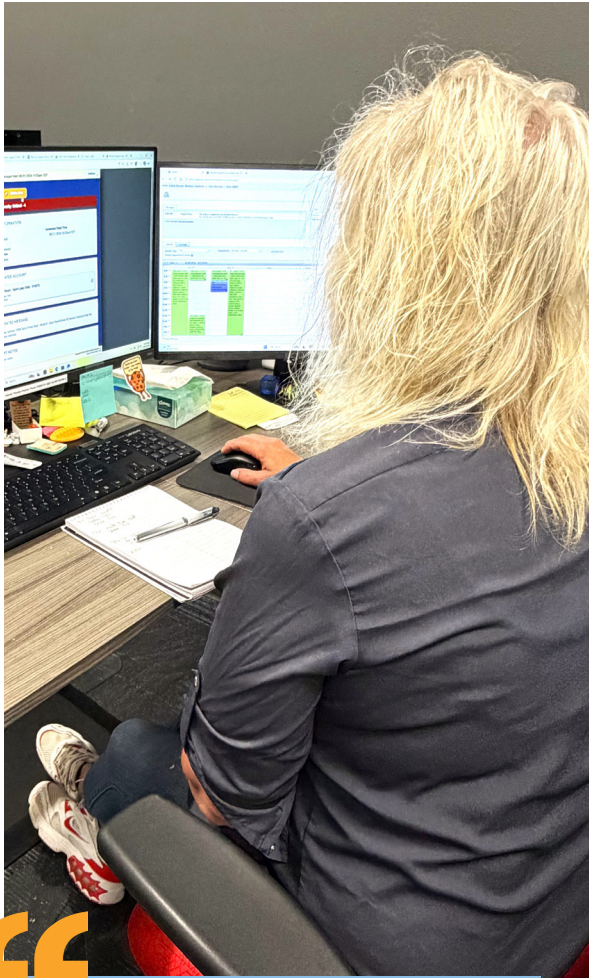
TELEHEALTH

Through Telehealth, members can access important health services from the comfort of home, reducing barriers and increasing access to care.



INCREASED STAFFING

We transitioned two homes to 24-hour staffing, providing even greater stability and support.



“I don’t feel like I have to hover anymore. I know someone is there if he needs help.”

EMPLOYMENT SERVICES

Work with purpose.

Hope Haven Employment Services supports individuals in achieving and sustaining competitive, integrated employment that reflects their unique interests, talents and abilities. Guided by the Employment First philosophy, we believe employment should be the first and preferred option for individuals with disabilities.

Through a person-centered, customized employment process, services are tailored to each individual's strengths, goals and aspirations. Staff work alongside individuals to explore opportunities, build workplace skills and find meaningful employment in their communities.



EMPLOYMENT:

A STRATEGIC PRIORITY

Employment is one of the focus areas of Hope Haven's 2026–2029 strategic plan. Over the coming years, our employment leadership team will develop strategies to expand employment options and create more opportunities for the individuals we support.



PARTNERSHIPS IN ACTION

Connecting people, businesses, & opportunities.

Strong employer partnerships are essential to creating meaningful employment opportunities for the members we support. By working alongside local businesses, we help connect people with workplaces where their skills, interests and contributions can be recognized and valued. These partnerships not only open doors for individuals to build confidence, experience greater independence and grow professionally, but also help employers build stronger, more inclusive teams. This year, we were grateful to continue strengthening existing relationships while developing new partnerships throughout our communities.

STUDENT TRANSITION SERVICES

PREPARING FOR WHAT'S NEXT

When the Making the Grade grant program was discontinued this year, Hope Haven secured contracts directly with school districts to continue providing transition services. Our transition specialist now works individually with students on career exploration, job applications, career-readiness skills and interview preparation, helping students build confidence as they prepare for future employment opportunities.

SUPPORT INCLUDES:

- ✓ Career Exploration
- ✓ Applications & Interviews
- ✓ Workplace Readiness Skills
- ✓ On-site Job Coaching
- ✓ Ongoing Support

EMPLOYER PARTNERSHIPS IN ACTION

Our employer partners create opportunities, open doors, and help individuals experience the confidence and purpose that comes from sustainable work. Here are just a few examples from this year:



TREASURES TO BLESSINGS

Hope Haven partnered with Treasures to Blessings, creating new employment opportunities for the members we support. Three My Day members were hired this year to be a part of the team. Owner Diane Esch shared, "We value and appreciate our partnership with Hope Haven!"



SCHNEPF LUMBER

A partnership with Schnepf Lumber Company in Sibley created an employment opportunity for one of the members we support. After recognizing his potential, Schnepf Lumber hired him to assist with loading and delivering orders and other tasks throughout the lumber yard.

LOCAL SERVICES

DAY HABILITATION

Every day is an opportunity.

Day Habilitation Services are structured programs designed to support individuals with disabilities as they develop daily living skills, strengthen social abilities, and increase community involvement. These services focus on skill development in areas such as personal care, communication, and social interaction, helping individuals build greater independence and confidence. Through My Day, we strive to create communities of inclusion where everyone has the opportunity to live life to the fullest and we are doing that together.

This year, our Spirit Lake My Day program returned to its renovated space after a temporary relocation to a local church. The expanded space provides a more welcoming and accessible environment, including an accessible restroom with an adult changing table to better meet the needs of our members.

Services also expanded in Le Mars, where My Day began operating from a former Hope Haven office location. The new program is currently accepting referrals and creating another option for individuals seeking day habilitation services in the community.



FY26 BY THE NUMBERS



36

MEMBERS SERVED IN MINNESOTA



243

MEMBERS SERVED IN IOWA



DAY HABILITATION

MAKING A DIFFERENCE TOGETHER

Finding purpose through community involvement.

Community membership is about more than being present—it's about having opportunities to contribute. Across Hope Haven's My Day programs, members participate in dozens of volunteer opportunities with organizations throughout the region.

On the west side, members have access to 33 volunteer opportunities, including Meals on Wheels, where delivering meals has created meaningful connections with older adults in the community.

East-side programs offer another 26 volunteer opportunities. A partnership with Addington Place, now spanning 10 years, brings members and residents together through games, activities and community events. Members also partner with Upper Des Moines Opportunity, helping pack approximately 150 bags of food for local families during Easter, Thanksgiving and Christmas.



Through each experience, members have the opportunity not only to build skills and relationships, but to share their own talents and make a meaningful difference in the communities they call home.



ADDINGTON PLACE
OF SPIRIT LAKE
An Arvum Senior Living Community

UDMO
Helping People. Changing Lives.

MEALS
on WHEELS
AMERICA

MENTAL HEALTH & RECOVERY

Supporting recovery & building independence.

Hope Haven’s Mental Health Services walk alongside individuals as they work toward recovery, greater independence and the goals that matter most to them.

Through Intensive Psychiatric Rehabilitation (IPR), individuals living with serious mental illness receive personalized support as they develop skills, pursue personal goals and become more connected to their communities. Peer Support Services provide another important layer of support, connecting individuals with trained specialists who draw from their own lived experiences with recovery to offer encouragement, understanding and mentorship.

Together, these services help individuals strengthen wellness, build confidence and take meaningful steps toward the lives they want to lead.

IPR services continue to be offered in Le Mars, Sheldon and Spirit Lake, with participants receiving education and skill-building centered on wellness, mental health recovery and individualized goals.



FY26
numbers

37
MEMBERS SERVED THROUGH IPR

89
MEMBERS SERVED THROUGH PEER SUPPORT

120
UNDUPLICATED TOTAL MEMBERS SERVED



BACK HOME IN SPIRIT LAKE

This year also brought a welcome return home for our Spirit Lake program. During renovations to the Day Services building, Mental Health Services temporarily operated from a local church. With construction complete, the program has now returned to its own space, providing a familiar and dedicated environment for the members we serve.

CHILDREN’S SERVICES

Building skills for what comes next.

Hope Haven’s Children’s Services provides safe, structured residential support for youth ages 8–18 with intellectual disabilities, mental health conditions and behavioral disorders. Through individualized care and a multidisciplinary approach, staff help youth build daily living skills, strengthen relationships and develop greater confidence and independence.

Support is centered on each young person’s emotional well-being, personal growth and future goals. When appropriate, staff also work to strengthen family relationships and support reunification, helping youth build the skills and stability they need to participate more fully in their families and communities.



28

CHILDREN SERVED



7

RESIDENTIAL HOMES



8-18

AGES SERVED



4

YOUTH TRANSITIONED ONWARD



When Austin first came to Hope Haven at age 12, everyday life could be challenging. He struggled with self-regulation, communication and connecting with peers, and relied on a G-tube for all medications and nutrition.

With patience, consistency and a team committed to meeting him where he was, Austin made steady progress. He learned to take medications orally, began tasting food, grew from limited communication to speaking in full sentences, learned to read and became more engaged with peers and daily routines.

Today, Austin is more confident, engaged and independent. His journey is a reminder that meaningful progress often happens one small step at a time—and that with the right support, those steps can lead somewhere remarkable.

SPIRITUAL SUPPORT

Growing faith and building connections.

Spiritual Support is woven into Hope Haven’s network of care, creating opportunities for members to grow in faith, build relationships, and experience a deeper sense of belonging. Through retreats, devotionals, encouragement, and one-on-one connection, participants are supported in exploring their faith in ways that are meaningful to them.

Nine total retreats were held for both youth and adults in communities throughout Northwest Iowa and Southwest Minnesota, including Milford, Spencer, Storm Lake, Sioux Center, Orange City, and Worthington, giving participants opportunities to step away from their everyday routine, connect with others, and grow spiritually.

Through these experiences, members are encouraged to grow in their faith, build meaningful relationships, and find a greater sense of purpose and belonging.



GROWING SPACES

Growing possibilities.

ROCK VALLEY: A RETURN HOME

In April 2026, Hope Haven opened a newly constructed Community Living home to replace the residence destroyed in the 2024 flood. The new home allowed several displaced individuals to return to Rock Valley and once again be part of the community they know and love.

. . .

SPENCER: A REFRESHED SPACE

Renovations to Hope Haven’s Spencer location created an updated environment for staff, programs and the individuals we serve. The project also helped consolidate operations after one of the offices was severely damaged during the 2024 flood.

. . .

SPIRIT LAKE: MORE ROOM TO GROW

The Spirit Lake My Day building was renovated to provide additional space and improved accessibility, including an accessible restroom with an adult changing table. The project also allowed Mental Health Services to return to its Spirit Lake space after temporarily operating from a local church.

. . .

ESTHERVILLE: A BETTER FIT FOR BOTH

Hope Haven established a new office space in Estherville to better accommodate staff, allowing the former office to be dedicated to My Day. Separating the two spaces provides additional room for program growth and a more functional environment for both staff and participants.

. . .

LE MARS: EXPANDING ACCESS

My Day expanded into Le Mars this year, using a former Hope Haven office to meet an identified need in the community. The program began on a smaller scale with room to grow as more individuals are referred for services.



INTERNATIONAL MINISTRIES

Expanding mobility & reaching farther.

Hope Haven International Ministries continues to expand its capacity to provide mobility and share hope with children and adults around the world. Investments made over the past several years—including the remodel of our Sioux Falls workshop and construction of the Orange City workshop—helped make a significant increase in Hope Haven KidChair production possible this year.

That increased capacity positions HHIM to produce even more pediatric wheelchairs as new partnerships develop, while continued innovation, stronger production systems and dedicated volunteers help ensure each piece of equipment is prepared to meet the individual needs of the person receiving it.



INNOVATION BUILT AROUND THE NEED

After years of planning and development, production began this year on the new Hope Haven Tilt Chair at our Sioux Center workshop. The chair was created in response to a challenge our teams regularly encounter during distributions: too few small, complex rehabilitation wheelchairs are available through donated equipment.

Developed with input from experts across the country, the Tilt Chair provides greater positioning support while remaining adjustable for each child. Innovation also continued within the KidChair line, with a new 16-inch Hope Haven KidChair preparing to enter the field.



PREPARING MORE EQUIPMENT TO GO FARTHER

Behind the scenes, HHIM continues to improve how wheelchairs and parts are prepared for international partners. Partner packs for Kenya and Mexico have been refined so more wheelchairs can be shipped for assembly in-country, increasing the number of chairs partners are able to prepare and distribute locally.

Parts boxes sent with Hope Haven KidChair shipments have also been expanded, giving distribution teams more options to customize each chair to the individual receiving it. A new 26-foot box truck is making the movement of wheelchairs and equipment easier and more efficient for both staff and volunteer drivers.



PARTNERSHIPS THAT REACH FARTHER

Strong international partnerships remain at the center of HHIM's work, and this year brought continued growth across several regions. By working alongside trusted organizations already serving in their own communities, HHIM is able to extend the reach of mobility equipment while strengthening local capacity and creating opportunities for continued collaboration.



EAST AFRICA

Our partnership with Hope Mobility International in Kenya remains strong, with plans to increase wheelchair production for the third consecutive year. Two additional distributions were completed in Uganda with As One Ministries, creating opportunities to reach more people. In Ethiopia, our partnership with Central Church and Agape Mobility also continues to grow.

EXPANDING OUR REACH

A new partnership with RICD Wheelchair Project has made Thailand a growing focus for HHIM's work in Southeast Asia. Our relationship with Mission Haiti is also expanding wheelchair provision alongside health care and education efforts, creating new opportunities to support those in communities where mobility equipment can be difficult to access.

LOOKING AHEAD

Each partnership helps extend HHIM's reach while strengthening local organizations that understand the needs of their own communities. Looking ahead, HHIM is exploring potential partnerships in Nepal and Madagascar while continuing to develop relationships in countries where our work is already growing. These opportunities position the ministry to serve more children and adults in the years ahead.



SHUKRAN'S STORY

Shukran's name means "thank you." During an HHIM trip to Uganda, the team visited her home and learned that her wheelchair had been stolen, leaving her without the support she needed. She was spending much of her time on a thin mat over a concrete floor, and complications from incontinence had contributed to painful, infected sores and other health concerns.

The team returned the next day to take new measurements and, alongside local partners, prepared a wheelchair better suited to her size and needs. With improved positioning, comfort and mobility, Shukran now has greater opportunity to return to school and participate more fully in daily life.



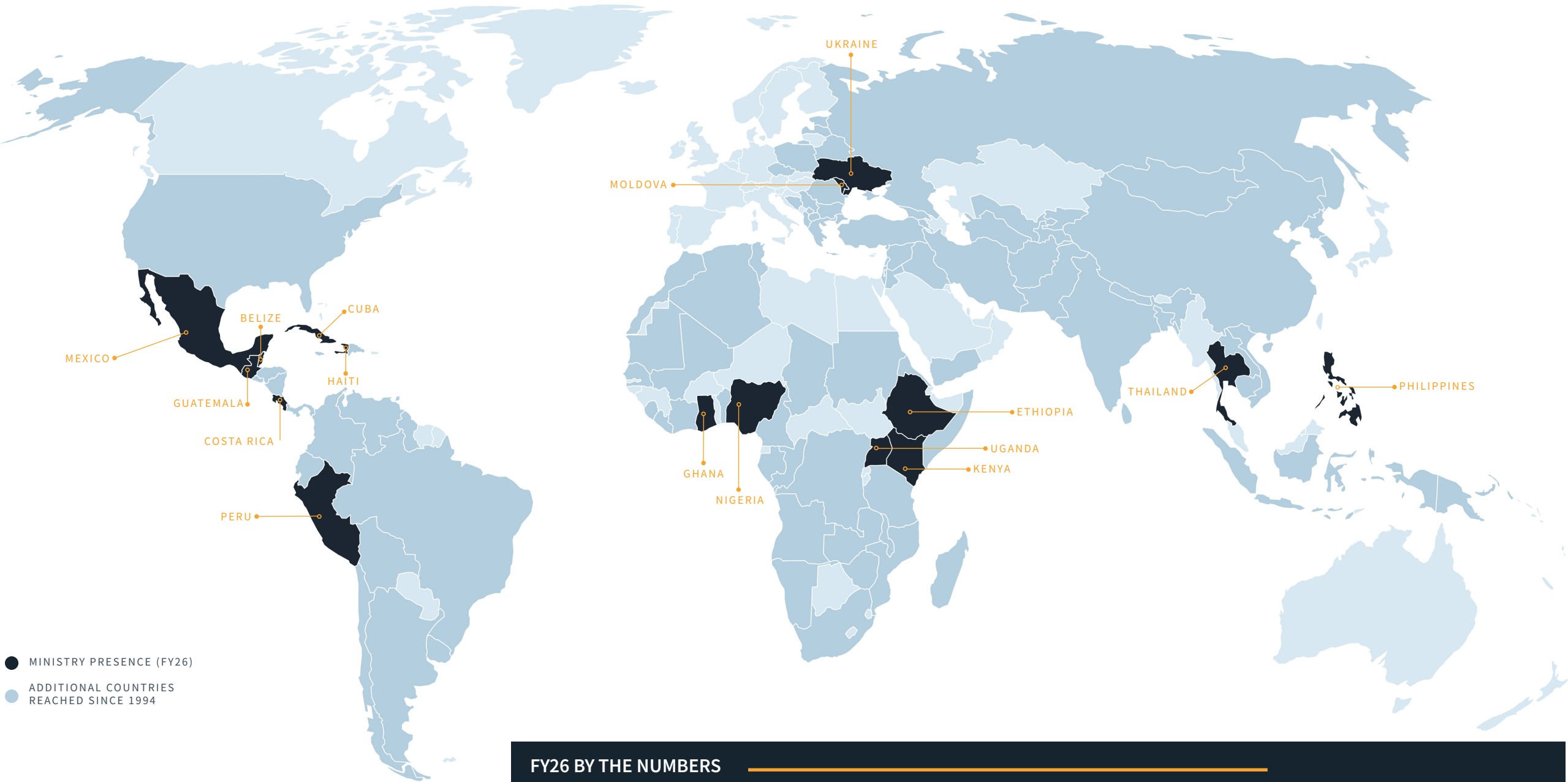
INTERNATIONAL MINISTRIES

GLOBAL IMPACT

The impact of your generosity this year.

OUR MISSION

To extend Christ’s love by providing wheelchairs and compassionate service to people with disabilities around the world.



FY26 BY THE NUMBERS

5,038

WHEELCHAIRS
DISTRIBUTED

3,754

WHEELCHAIRS
MANUFACTURED

23

SHIPMENTS

8

DISTRIBUTION
TRIPS

25,450

VOLUNTEER
HOURS

100+

VOLUNTEERS

STEWARDSHIP IN ACTION

TOTAL INCOME

\$58.6M



- \$20.7M WORK TRAINING & PRODUCTION
- \$21.1M COMMUNITY LIVING & SUPPORT
- \$10.9M CHILDREN'S COMMUNITY LIVING & SUPPORT
- \$4.1M HOPE HAVEN SUPPORT FOUNDATION
- \$1.8M OTHER INCOME

TOTAL EXPENSES

\$52.2M



- \$19.6M WORK TRAINING & PRODUCTION
- \$21.6M COMMUNITY LIVING & SUPPORT
- \$6.6M CHILDREN'S COMMUNITY LIVING & SUPPORT
- \$2.9M HOPE HAVEN INTERNATIONAL MINISTRIES
- \$1.5M RELIGIOUS SERVICES & OTHER

CHARITABLE GIVING

\$4.1M



- \$585K ENDOWMENT SUPPORT
- \$236K WHEELCHAIR SPONSORS
- \$609K FOUNDATIONS, CORPORATIONS, & ORGANIZATIONS
- \$949K INDIVIDUAL DONORS
- \$1.2M GIFT IN KIND
- \$236K DIRECT MAIL CAMPAIGNS
- \$238K CHURCH SUPPORT
- \$40K MEMORIAL GIFTS



TOGETHER WE LIVE THE MISSION.

Every page in this report reflects a shared commitment to serving others through Christ-centered care, compassion, and opportunity.

At Hope Haven, that mission takes shape in many ways — through services that support people in living, growing, working, and belonging in their communities, and through international ministries that extend Christ's love by providing wheelchairs and compassionate service to people with disabilities around the world.

We remain committed to seeing each person as deeply valued, uniquely gifted, and created with purpose. As we look ahead, our vision continues to guide us: building communities where people of all abilities are seen, supported, empowered, and given opportunities to thrive.

Thank you for being part of this mission. Through your support, partnership, prayers, and generosity, lives are being strengthened, hope is being shared, and new possibilities are being created, locally and around the world.

One vision. Two ways to live it.





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hopehaven.org

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