

TERMS AND CONDITIONS

CoachErrol — coacherrol.com

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1. Definitions

"Coach Errol", "we", "us", or "our" refers to Errol Fit, a sole proprietorship (eenmanszaak) registered with the Dutch Chamber of Commerce (KVK) under number 99071630, located at De Sperwer 41, 8239AH Lelystad, the Netherlands, operating via coacherrol.com. "Client", "you", or "your" refers to any individual who purchases or uses our personal training services, programmes, or digital products. "Services" refers to all coaching packages, training programmes, nutritional guidance, online consultations, and any other services offered through our website or other channels.

2. Acceptance of Terms

By purchasing a coaching package, signing up for our waitlist, booking a consultation, or otherwise using our Services, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree, please do not use our Services.

3. Services and Packages

Coach Errol offers personalised coaching packages including, but not limited to, the Starter (12 weeks — \$899), Pro Plan (16 weeks — \$1,250), and ELITE Membership (24 weeks — \$1,699) programmes. The specific deliverables, duration, and pricing of each package are as described on our website at the time of purchase. We reserve the right to update package contents and pricing at any time; however, any changes will not affect packages already purchased.

4. Booking and Payment

All payments must be made in full at the time of purchase or in accordance with any instalment plan agreed upon in writing. Prices are listed in US dollars (\$) unless otherwise stated. Payment is processed through our secure checkout at coacherrol.com/checkout. By completing a purchase, you authorise us to charge the payment method provided.

5. Refund and Cancellation Policy

Due to the personalised nature of our coaching programmes, all sales are final. No refunds will be issued once a programme has commenced. If you wish to cancel before the programme start date, please contact us at least 7 days in advance for a full refund. Cancellation requests made less than 7 days before the start date may be subject to an administrative fee of up to 20% of the total programme cost.

If Coach Errol is unable to deliver the agreed Services due to circumstances within our control, we will offer a full refund or an equivalent alternative.

6. Client Responsibilities

You agree to provide accurate and complete information during the intake process, including any relevant medical history, injuries, or health conditions. You acknowledge that you are physically fit to participate in exercise and that you have consulted a medical professional if

you have any doubts about your ability to do so. You are responsible for following the programme as directed and communicating openly with your coach about any issues or concerns.

7. Health Disclaimer

Coach Errol is not a medical professional. Our Services do not constitute medical advice. Any nutritional guidance provided is for informational purposes only and should not replace professional medical or dietary advice. You participate in all training programmes at your own risk. We strongly recommend consulting your doctor before beginning any new exercise or nutrition programme.

8. Intellectual Property

All training programmes, workout plans, nutritional guides, content, branding, and materials provided by Coach Errol are our intellectual property and are protected by copyright law. You may not copy, distribute, share, resell, or reproduce any materials without our prior written consent.

9. Privacy and Data Protection

We collect and process your personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR). Your data will only be used to deliver our Services and communicate with you. We will never sell or share your personal information with third parties for marketing purposes without your explicit consent. For full details, please refer to our Privacy Policy on coacherrol.com.

10. Communication

By providing your email address or phone number, you consent to receiving communications from Coach Errol related to your programme, including scheduling, progress updates, and promotional content. You may unsubscribe from marketing emails at any time.

11. Limitation of Liability

To the fullest extent permitted by law, Coach Errol shall not be liable for any indirect, incidental, or consequential damages arising from your use of our Services. Our total liability shall not exceed the amount paid by you for the specific package in question. We do not guarantee specific results, as outcomes depend on individual effort, adherence, and other factors beyond our control.

12. Force Majeure

Coach Errol shall not be held liable for any delay or failure to perform obligations under these Terms due to circumstances beyond our reasonable control, including but not limited to illness, natural disasters, pandemics, or technical failures. In such cases, we will make reasonable efforts to resume Services as soon as possible or offer an alternative arrangement.

13. Modifications to Terms

We reserve the right to amend these Terms and Conditions at any time. Updated terms will be posted on coacherrol.com. Continued use of our Services after any changes constitutes acceptance of the revised Terms.

14. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the Netherlands. Any disputes arising from or in connection with these Terms shall be submitted to the competent court in the Netherlands.

15. Contact

If you have any questions about these Terms and Conditions, please contact us via the contact form on coacherrol.com or by emailing us directly. Our registered address is De Sperwer 41, 8239AH Lelystad, the Netherlands. KVK number: 99071630.