

Privacy Policy

Effective October 16, 2026 | Updated service-language edition

Information we collect

We collect information you provide when contacting us or placing an order, including name, email, date of birth where required for a spiritual service, purchase details, shipping address for physical goods, and the information or intentions you choose to share. If a request involves someone else, provide only information you are entitled to share.

How we use information

We use information to review and process orders and communicate specific status updates. For a purchased Spiritual Working, updates refer to that Spiritual Working; for a purchased Ritual, updates refer to that Ritual. Each may have an order receipt, review decision, actual start notice and post-completion notice. We also use information to dispatch products, respond to concerns and maintain required records.

Service providers and payments

Our website uses GoHighLevel and other providers for hosting, payments, email and delivery where applicable. Providers receive information needed for their functions. Submit payment information only through secure website checkout, never by email or in a service description.

Your story and confidentiality

We treat customer stories and intentions with care. We do not sell personal information or publicly share a customer name, story, photograph or testimonial without permission. Information may be disclosed as needed to fulfill orders, comply with law, or address security or fraud.

Storage and security

We use reasonable safeguards and limit access to customer information. No online platform is perfectly secure. We retain information only as needed to deliver services, maintain records and meet applicable obligations.

Website technology

Our website and its service providers may use cookies or similar technology for checkout and essential features. Additional analytics or advertising technologies will be disclosed if enabled.

Your choices

You may request access, correction or deletion of your information by contacting us. Certain records may need to be kept for legitimate legal, accounting or transactional reasons. Marketing email, if offered, is optional.

Children

Offerings are intended for adults 18 or older. We do not knowingly collect personal information from minors.

Contact

For privacy questions or requests, email rootworkbybri@gmail.com. We normally respond within **24–48 hours**.