

Terms & Conditions

Effective October 16, 2026 | Updated service-language edition

Our offerings

Bri's Botanica offers two separate categories of spiritual services: **Spiritual Workings** and **Rituals**. The product or service listing determines the precise service purchased. A customer who purchases a Spiritual Working receives that Spiritual Working; a customer who purchases a Ritual receives that Ritual. We also offer physical spiritual products. A spiritual service does not include a shipped product unless the listing expressly says so.

Eligibility

Offerings are intended for adults age 18 or older.

Spiritual services and expectations

Spiritual Workings and Rituals are spiritual practices, not promises of a particular outcome or result. Neither category guarantees a desired change or a timeline for such a result. Neither replaces medical care, mental health treatment, legal advice, or financial advice.

Spiritual Working: review, start and completion

Payment confirms receipt of an order for the named Spiritual Working; it does not mean the request was accepted or the Spiritual Working has begun. We normally respond within **24–48 hours**. We will send an email indicating that the request has been declined or a separate start email when the Spiritual Working has actually begun. The Spiritual Working is normally performed and completed within **3–5 business days after its official start**. A completion email is sent **only after** the Spiritual Working has actually been completed.

Ritual: review, start and completion

Payment confirms receipt of an order for the named Ritual; it does not mean the request was accepted or the Ritual has begun. We normally respond within **24–48 hours**. We will send an email indicating that the request has been declined or a separate start email when the Ritual has actually begun. The Ritual is normally performed and completed within **3–5 business days after its official start**. A completion email is sent **only after** the Ritual has actually been performed and completed.

Business days and changes

Business days are Monday through Friday, excluding public holidays. If the expected completion timeframe changes, we will contact you.

Information you provide

For either type of spiritual service, provide the preparation details requested at checkout. Please be accurate, and provide only information you are entitled to share. Do not submit passwords, card details, government identification numbers or unrelated sensitive records.

Ritual scheduling

Any scheduling or number of sessions for a Ritual will be stated in its specific listing or written agreement. No subscription or recurring charge is created unless separately and clearly disclosed and authorized at checkout.

Requests we cannot accept

We may decline requests we cannot appropriately fulfill. If a purchased Spiritual Working or Ritual is declined before service preparation or performance begins, the payment for that declined service will be refunded in full.

Questions and concerns

Contact rootworkbybri@gmail.com with your order number and concern. We normally respond within **24–48 hours**. Nothing in these terms limits rights or remedies available under applicable law.