Terms of Service

Becky Randolph · Watch Me State™

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Agreement to These Terms

These Terms of Service ("Terms") apply to your use of beckyrandolph.com, our funnels, order forms, and landing pages (the "Website"), and to every free resource, digital product, program, and coaching service offered by Becky Randolph / Watch Me State™ ("Company," "we," "us," or "our").

By accessing the Website, downloading a resource, or making a purchase, you agree to these Terms and to our Privacy Policy. If you do not agree, please do not use the Website or purchase our offers.

Eligibility

You must be at least 18 years old to purchase from us or participate in our programs.

Our Offers

Watch Me State™ offers may include:

- Free resources, such as the First Step Fix, Clarity Compass, and Self-Trust Spark
- Our free newsletter, The Watch Me Letters™
- Digital products and low-cost offers, including any optional add-ons ("order bumps") or upgrades offered at checkout
- Group and one-on-one coaching programs, including the Watch Me State™ 21-day activation program
- Access to our private Facebook community

The specific details of each offer, including what is included, how it is delivered, and how long you have access, are described on that offer's sales or checkout page. Those details are part of these Terms.

Ordering Procedure

When you place an order, you are offering to purchase that product or program under these Terms. We reserve the right to decline or cancel any order, or any part of an order, at any time. If we cancel an order after payment, we will refund the amount paid for the canceled portion.

Payment and Payment Plans

Payment is due in full at checkout unless a payment plan is offered. Prices are listed in U.S. dollars.

Payment plans. If you choose a payment plan, you are agreeing to pay the full program price, simply spread out over time. You authorize us to store your payment method and automatically charge it on the schedule shown at checkout until the full amount has been paid. Choosing to stop participating in a program does not cancel the remaining payments.

Missed or failed payments. If a scheduled payment fails, we will contact you to update your payment method. We may pause your access to the program and any sessions until your account is current. Unpaid balances remain owed.

General Conditions and Use of Our Materials

Everything we provide, including workbooks, videos, trainings, templates, emails, graphics, and other materials, is owned by the Company and protected by copyright and trademark law. Watch Me State™, The Watch Me Letters™, and our program names are our trademarks.

Your purchase gives you a personal, non-transferable license to use the materials for your own personal growth. You agree not to copy, share, resell, distribute, post publicly, or teach our materials to others, or use them to create competing products, without our written permission.

Account Security

Some offers may require you to create a login. You are responsible for keeping your username and password secure and for not sharing them with anyone. Access is for you only and cannot be transferred. Please keep your contact details up to date.

Delivery and Access

Digital products are generally delivered by email or through a member area right after purchase. Occasionally, technical issues may cause a delay. If this happens, please know that everything promised on the sales page will be delivered, and we will make every reasonable effort to fix the issue quickly. If you have not received your purchase within 24 hours, please contact us at becky@beckyrandolph.com.

Coaching Sessions and Scheduling

Coaching sessions are scheduled through our booking system. If you need to reschedule, please give at least 24 hours' notice. Sessions missed without notice may be forfeited. Program sessions must be used within the time frame stated for the program.

Equipment

You are responsible for having the device, software, and internet connection needed to access our digital products, video calls, and online community.

Refund Policy

Because our products and programs are digital and are made available to you right away, **all sales are final and no refunds are given once a payment has been processed.** This applies to digital products, order bumps and upgrades, and coaching programs, whether paid in full or through a payment plan.

If you are having trouble getting the most out of your purchase, please reach out. We would love to help you use it to its full benefit.

Coaching Disclaimer

Coaching is a partnership designed to support your personal growth, clarity, and confidence. Our coaching is **not** therapy, counseling, or medical, psychological, financial, or legal advice, and it is not a substitute for care from a licensed professional. If you are experiencing a mental or physical health concern, please seek help from a qualified professional.

You are fully responsible for your own choices, actions, and results. Any examples or client stories we share are not typical and are not a promise of similar results. Your results depend on your own effort, circumstances, and many factors outside our control, and we cannot guarantee any specific outcome.

Community Guidelines

Our private Facebook group and any live calls are meant to be kind, safe, and supportive spaces. Please treat other members with respect, keep what others share confidential, and do not post spam or promote your own business unless invited. We reserve the right to remove anyone from our community who does not follow these guidelines, without a refund. Community access is a bonus and may be changed or discontinued at any time.

Affiliate Disclosure

We may share links to products or services we trust, including wellness products through our independent affiliate relationship with Frequense. If you buy through one of these links, we may earn a commission at no extra cost to you. Any statements about those products are not intended to diagnose, treat, cure, or prevent any disease.

Limitation of Liability

Our Website, products, and programs are provided "as is." To the fullest extent allowed by law, the Company is not liable for any direct, indirect, incidental, or consequential damages arising from your use of the Website or our products and services. In any case, our total liability to you will not exceed the amount you paid us for the product or program in question.

Governing Law

These Terms are governed by the laws of the State of Florida, without regard to its conflict-of-law rules.

Changes to These Terms

We may update these Terms from time to time. Changes will be posted on this page with a new "last updated" date. The version in effect at the time of your purchase applies to that purchase.

Questions, Feedback, and Contact

We are always looking to improve and we welcome your feedback. If you have a question, concern, or complaint about any of our offers, please contact us. Every message is taken seriously and will be answered in a timely and thoughtful manner.

Becky Randolph – Watch Me State™
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