



Terms & Conditions

Effective Date: September 2025

Welcome to Resilient Real Estate Agent (“we,” “our,” or “us”). By accessing or using our website, services, community, and content (collectively, the “Services”), you agree to comply with and be bound by these Terms & Conditions (“Terms”). Please read them carefully.

1. Acceptance of Terms

By using our Services, you acknowledge that you have read, understood, and agree to these Terms. If you do not agree, you should not use our Services.

2. Eligibility

You must be at least 18 years old to access or use our Services. By using our Services, you represent and warrant that you meet this requirement.

3. Services Provided

Resilient Real Estate Agent provides coaching, training programs, community support, educational content, and related resources designed to support real estate professionals.

We reserve the right to modify, suspend, or discontinue any part of our Services at any time without prior notice.

4. User Responsibilities

When using our Services, you agree to:

- Provide accurate, current, and complete information.
- Maintain the confidentiality of your account and login credentials.
- Use our Services only for lawful purposes.
- Refrain from posting, sharing, or transmitting content that is harmful, offensive, or violates the rights of others.
- Respect other members of the community.

5. Payments & Refunds

- Fees for coaching, programs, and services are clearly stated at the time of purchase.



- Payments are processed securely through third-party payment providers.
- Unless otherwise stated, all purchases are **non-refundable**. Specific refund policies may apply to certain programs and will be communicated at the point of sale.

6. Intellectual Property

All content, materials, trademarks, logos, and designs provided through our Services are the property of Resilient Real Estate Agent or our licensors and are protected under copyright and intellectual property laws.

You may not copy, reproduce, distribute, or create derivative works from our content without prior written consent.

7. Community Guidelines

If you join our community group or coaching programs, you agree to:

- Engage respectfully with other members.
- Not share confidential discussions or materials outside the group.
- Avoid self-promotion, spam, or solicitation without permission.

We reserve the right to remove any user who violates these guidelines.

8. Disclaimers

- Our Services are provided for educational and informational purposes only. We do not guarantee specific business, financial, or personal outcomes.
- Coaching and training programs are not a substitute for legal, financial, or mental health advice.
- You are solely responsible for any actions you take based on the information provided through our Services.

9. Limitation of Liability

To the fullest extent permitted by law, Resilient Real Estate Agent shall not be liable for any indirect, incidental, consequential, or punitive damages, including lost profits, arising out of or related to your use of our Services.

10. Indemnification

You agree to indemnify and hold harmless Resilient Real Estate Agent, its affiliates, employees, and partners from any claims, damages, or expenses resulting from your use of our Services, violation of these Terms, or infringement of any third-party rights.



11. Termination

We may suspend or terminate your access to our Services at any time, without prior notice, if you violate these Terms or engage in conduct we deem inappropriate.

12. Governing Law

These Terms are governed by and construed under the laws of the State of California, United States, without regard to conflict of law principles.

13. Updates to Terms

We reserve the right to update or modify these Terms at any time. Updates will be posted on this page with an updated "Effective Date." Your continued use of the Services after changes means you accept the revised Terms.

14. Contact Us

For questions regarding these Terms & Conditions, please contact us at:

Resilient Real Estate Agent
Email: cheryl@resilientrealestateagent.net
Website: www.resilientrealestateagent.net