



Privacy Policy

Effective Date: September 2025

Resilient Real Estate Agent (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, join our community, or use our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, mailing address, and other contact details provided when you register, subscribe, or communicate with us.
- **Account Information:** Login credentials, community membership details, and profile information.
- **Payment Information:** If you purchase coaching services, courses, or products, we collect billing details (processed securely through third-party payment processors).
- **Technical Information:** IP address, browser type, operating system, device information, and browsing activity on our website.
- **Cookies & Tracking Data:** Information collected through cookies, web beacons, and similar technologies to enhance user experience.

2. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain our services.
- Process payments and deliver purchased products or services.
- Communicate with you regarding updates, newsletters, and promotions.
- Improve our website, offerings, and customer experience.
- Personalize content and recommendations.
- Ensure security and prevent fraudulent activity.
- Comply with legal and regulatory obligations.

3. Sharing Your Information

We do not sell your personal information. We may share your information with:

- **Service Providers:** Trusted third parties who assist with payment processing, email delivery, analytics, or website hosting.
- **Legal Requirements:** When required by law, regulation, or court order.



- **Business Transfers:** In the event of a merger, acquisition, or sale of assets.
- **Community Features:** If you join our community group, certain information (like your name and posts) may be visible to other members.

4. Cookies & Tracking Technologies

Our website uses cookies and similar technologies to:

- Recognize returning visitors.
- Understand user behavior.
- Deliver targeted advertising and marketing.

You may adjust your browser settings to decline cookies, but some features may not function properly.

5. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, resolve disputes, and enforce agreements.

6. Data Security

We implement reasonable physical, technical, and administrative measures to protect your information. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

7. Your Privacy Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal information.
- Opt out of marketing communications at any time.
- Restrict or object to certain data processing activities.
- Request a copy of the information we hold about you.

To exercise these rights, contact us at cheryl@resilientrealestateagent.net.

8. Third-Party Links

Our website or community may include links to third-party websites. We are not responsible for the privacy practices or content of those websites.

9. Children's Privacy



Our services are not directed to individuals under 18 years old. We do not knowingly collect personal data from children. If we learn we have collected data from a minor, we will take immediate steps to delete it.

10. International Users

If you are accessing our services from outside the United States, please note that your information may be transferred to and processed in the United States, where privacy laws may differ from those in your jurisdiction.

11. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date." We encourage you to review this policy periodically.

12. Contact Us

If you have questions or concerns about this Privacy Policy or our practices, please contact us at:

Resilient Real Estate Agent
Email: cheryl@resilientrealestateagent.net
Website: www.resilientrealestateagent.net