EXAMPLE DATA — not real call activity

Monthly Call Activity Report

September 2026 — Example Month • Sep 1 – Sep 30, 2026 (Pacific Time)

95
CALLS RECEIVED
90 answered by your AI receptionist

60
APPOINTMENTS BOOKED
Booked on your calendar from calls

60
APPOINTMENTS COMPLETED
Marked "Showed" in your calendar

60 of 60 booked appointments completed (100%) • 60 of 95 calls booked (63%) • All 95 calls listed (continues on next pages).

Call Log

#	DATE	TIME	CALLER	DURATION	OUTCOME	BOOKED
1	Sep 1	7:14 AM PT	David •••-•••-0171	3:22	Duct inspection booked	Yes
2	Sep 1	8:04 AM PT	Patricia •••-•••-0187	0:37	Wrong number	No
3	Sep 1	10:29 AM PT	Angela •••-•••-0159	1:43	Existing customer – billing question	No
4	Sep 1	11:41 AM PT	Karen •••-•••-0109	0:49	Voicemail only – callback flagged	No
5	Sep 2	10:29 AM PT	Rachel •••-•••-0108	3:00	Pilot light out – service booked	Yes
6	Sep 2	8:18 PM PT	Victor •••-•••-0192	1:16	Quote request – pricing sent	No
7	Sep 3	10:24 AM PT	Robert •••-•••-0174	5:20	Heat pump maintenance booked	Yes
8	Sep 3	10:41 AM PT	Brian •••-•••-0129	3:07	Furnace won't ignite – repair booked	Yes
9	Sep 3	1:03 PM PT	Angela •••-•••-0188	3:41	Quote request – pricing sent	No
10	Sep 4	3:08 PM PT	Gloria •••-•••-0191	1:52	Quote request – pricing sent	No
11	Sep 5	9:18 AM PT	Unknown caller •••-•••-0111	0:17	Hang-up under 20 seconds	No
12	Sep 5	1:12 PM PT	David •••-•••-0173	5:29	AC + furnace tune-up booked	Yes
13	Sep 5	2:56 PM PT	Robert •••-•••-0140	3:38	AC blowing warm air – repair booked	Yes
14	Sep 6	8:41 AM PT	James •••-•••-0136	3:35	New system – in-home estimate booked	Yes
15	Sep 6	1:38 PM PT	Paula •••-•••-0184	3:11	AC blowing warm air – repair booked	Yes
16	Sep 6	2:14 PM PT	Maria •••-•••-0183	5:05	Duct inspection booked	Yes
17	Sep 6	3:00 PM PT	Unknown caller •••-•••-0177	0:12	Hang-up under 20 seconds	No
18	Sep 7	7:16 AM PT	Rachel •••-•••-0178	4:10	Heat pump maintenance booked	Yes
19	Sep 7	8:19 AM PT	Helen •••-•••-0122	2:21	New system – in-home estimate booked	Yes
20	Sep 7	10:01 AM PT	Maria •••-•••-0105	5:47	Mini-split quote – estimate booked	Yes
21	Sep 7	2:55 PM PT	Maria •••-•••-0170	5:33	Water leaking from AC – repair booked	Yes
22	Sep 7	4:52 PM PT	Robert •••-•••-0179	3:30	Existing customer – billing question	No
23	Sep 8	7:13 AM PT	Lisa •••-•••-0165	5:43	Mini-split quote – estimate booked	Yes
24	Sep 8	7:32 AM PT	Rachel •••-•••-0103	3:46	New system – in-home estimate booked	Yes

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SAMPLE

Call Log (continued) calls 25–64 of 95

#	DATE	TIME	CALLER	DURATION	OUTCOME	BOOKED
25	Sep 8	7:44 AM PT	Maria •••-•••-0145	0:23	Wrong number	No
26	Sep 8	8:40 AM PT	Greg •••-•••-0185	2:48	Quote request – pricing sent	No
27	Sep 8	9:25 AM PT	Tina •••-•••-0135	2:08	Vendor sales call	No
28	Sep 8	9:48 AM PT	Sandra •••-•••-0176	5:05	Pilot light out – service booked	Yes
29	Sep 8	9:57 AM PT	James •••-•••-0120	6:02	Furnace tune-up booked	Yes
30	Sep 8	12:20 PM PT	Monica •••-•••-0102	3:52	Price shopping – declined to book	No
31	Sep 8	12:52 PM PT	Luis •••-•••-0133	3:36	Pilot light out – service booked	Yes
32	Sep 8	1:24 PM PT	Teresa •••-•••-0142	0:38	Voicemail only – callback flagged	No
33	Sep 8	1:38 PM PT	Gloria •••-•••-0119	1:59	Water leaking from AC – repair booked	Yes
34	Sep 8	4:39 PM PT	Greg •••-•••-0182	4:06	Duct inspection booked	Yes
35	Sep 8	6:34 PM PT	Jennifer •••-•••-0193	4:15	Thermostat issue – tech visit booked	Yes
36	Sep 9	3:51 PM PT	Teresa •••-•••-0151	3:29	Heat pump maintenance booked	Yes
37	Sep 9	6:21 PM PT	Greg •••-•••-0157	3:03	Price shopping – declined to book	No
38	Sep 10	9:41 AM PT	Nancy •••-•••-0156	2:18	Furnace won't ignite – repair booked	Yes
39	Sep 10	12:30 PM PT	Gloria •••-•••-0123	0:29	Voicemail only – callback flagged	No
40	Sep 11	11:06 AM PT	Greg •••-•••-0131	5:58	Mini-split quote – estimate booked	Yes
41	Sep 11	12:05 PM PT	Gloria •••-•••-0112	2:03	Water leaking from AC – repair booked	Yes
42	Sep 12	2:33 PM PT	Diane •••-•••-0138	5:00	Furnace won't ignite – repair booked	Yes
43	Sep 13	1:08 PM PT	Susan •••-•••-0149	5:21	AC blowing warm air – repair booked	Yes
44	Sep 14	9:34 AM PT	Diane •••-•••-0127	3:35	Duct inspection booked	Yes
45	Sep 14	10:27 AM PT	Unknown caller •••-•••-0167	0:17	Spam / robocall screened	No
46	Sep 14	2:24 PM PT	Susan •••-•••-0110	2:05	AC not cooling – repair booked	Yes
47	Sep 15	10:33 AM PT	Susan •••-•••-0134	5:07	New system – in-home estimate booked	Yes
48	Sep 15	11:18 AM PT	Michelle •••-•••-0116	2:57	New system – in-home estimate booked	Yes
49	Sep 15	2:32 PM PT	Angela •••-•••-0143	2:17	Mini-split quote – estimate booked	Yes
50	Sep 15	3:29 PM PT	Paula •••-•••-0144	3:28	Heat pump maintenance booked	Yes
51	Sep 16	8:11 AM PT	Unknown caller •••-•••-0158	0:05	Hang-up under 20 seconds	No
52	Sep 16	11:53 AM PT	Unknown caller •••-•••-0104	0:18	Hang-up under 20 seconds	No
53	Sep 16	12:18 PM PT	Marcus •••-•••-0169	5:48	AC not cooling – repair booked	Yes
54	Sep 16	12:37 PM PT	Diane •••-•••-0132	4:06	Furnace won't ignite – repair booked	Yes
55	Sep 16	1:22 PM PT	Tony •••-•••-0195	4:48	AC blowing warm air – repair booked	Yes
56	Sep 16	1:29 PM PT	Paula •••-•••-0130	3:38	Heat pump maintenance booked	Yes
57	Sep 16	7:43 PM PT	Sean •••-•••-0166	2:07	Furnace won't ignite – repair booked	Yes
58	Sep 17	7:21 AM PT	Brian •••-•••-0137	0:23	Wrong number	No
59	Sep 17	10:05 AM PT	Sean •••-•••-0168	2:58	AC blowing warm air – repair booked	Yes
60	Sep 17	1:21 PM PT	Unknown caller •••-•••-0100	0:30	Spam / robocall screened	No
61	Sep 17	4:29 PM PT	Rachel •••-•••-0161	3:26	Outside service area	No
62	Sep 17	6:49 PM PT	Jennifer •••-•••-0148	5:46	Noisy unit – diagnostic booked	Yes
63	Sep 18	1:05 PM PT	Maria •••-•••-0125	5:38	Water leaking from AC – repair booked	Yes
64	Sep 18	1:17 PM PT	Unknown caller •••-•••-0181	0:18	Spam / robocall screened	No

SAMPLE

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Call Log (continued) calls 65–95 of 95

#	DATE	TIME	CALLER	DURATION	OUTCOME	BOOKED
65	Sep 19	9:20 AM PT	Wendy •••-•••-0154	0:27	Wrong number	No
66	Sep 19	9:50 AM PT	David •••-•••-0162	1:41	Existing customer – billing question	No
67	Sep 20	8:35 AM PT	Paula •••-•••-0114	4:29	New system – in-home estimate booked	Yes
68	Sep 22	11:41 AM PT	Helen •••-•••-0118	2:47	AC maintenance plan visit booked	Yes
69	Sep 22	2:15 PM PT	Rachel •••-•••-0128	3:50	Noisy unit – diagnostic booked	Yes
70	Sep 22	2:34 PM PT	Jennifer •••-•••-0101	4:22	Noisy unit – diagnostic booked	Yes
71	Sep 22	3:06 PM PT	Tina •••-•••-0186	2:15	Quote request – pricing sent	No
72	Sep 23	10:23 AM PT	Monica •••-•••-0106	6:10	Pilot light out – service booked	Yes
73	Sep 23	11:36 AM PT	Michelle •••-•••-0152	3:22	Quote request – pricing sent	No
74	Sep 23	4:35 PM PT	Michael •••-•••-0194	1:57	Quote request – pricing sent	No
75	Sep 24	8:23 AM PT	Monica •••-•••-0139	1:57	AC not cooling – repair booked	Yes
76	Sep 24	1:12 PM PT	Jennifer •••-•••-0146	4:13	Mini-split quote – estimate booked	Yes
77	Sep 24	5:23 PM PT	Michelle •••-•••-0121	5:17	Furnace won't ignite – repair booked	Yes
78	Sep 25	12:58 PM PT	Tina •••-•••-0141	4:21	New system – in-home estimate booked	Yes
79	Sep 25	1:47 PM PT	Susan •••-•••-0163	2:04	Furnace tune-up booked	Yes
80	Sep 25	4:37 PM PT	Gloria •••-•••-0175	4:57	New system – in-home estimate booked	Yes
81	Sep 25	8:05 PM PT	Helen •••-•••-0190	3:32	Pilot light out – service booked	Yes
82	Sep 26	7:05 AM PT	Jason •••-•••-0124	2:12	Duct inspection booked	Yes
83	Sep 26	11:09 AM PT	Carlos •••-•••-0150	4:43	Duct inspection booked	Yes
84	Sep 26	12:52 PM PT	Rachel •••-•••-0197	5:06	Pilot light out – service booked	Yes
85	Sep 26	5:13 PM PT	Paula •••-•••-0147	1:47	Vendor sales call	No
86	Sep 28	4:44 PM PT	Hector •••-•••-0113	2:05	AC + furnace tune-up booked	Yes
87	Sep 28	7:03 PM PT	Unknown caller •••-•••-0199	0:17	Hang-up under 20 seconds	No
88	Sep 29	9:24 AM PT	Luis •••-•••-0160	3:14	Mini-split quote – estimate booked	Yes
89	Sep 29	9:46 AM PT	Monica •••-•••-0115	1:03	Quote request – pricing sent	No
90	Sep 29	12:17 PM PT	Lisa •••-•••-0198	2:47	Furnace tune-up booked	Yes
91	Sep 29	12:22 PM PT	Sean •••-•••-0196	1:19	Outside service area	No
92	Sep 29	1:11 PM PT	Tony •••-•••-0126	0:39	Voicemail only – callback flagged	No
93	Sep 29	2:49 PM PT	Angela •••-•••-0107	0:28	Voicemail only – callback flagged	No
94	Sep 29	7:02 PM PT	Unknown caller •••-•••-0164	0:16	Hang-up under 20 seconds	No
95	Sep 30	5:16 PM PT	Robert •••-•••-0180	6:07	Duct inspection booked	Yes

Standard plan — 250 calls included ILLUSTRATIVE
95 received vs. 250 included → **0** extra calls × $1.75

$0.00

Totals: 95 calls received • 60 appointments booked • 60 appointments completed.

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