

Privacy Policy

Effective Date: June 3, 2025

Jeanine Tripodi Consulting LLC (“Company,” “we,” “us,” or “our”) operates this website and related digital platforms, including consulting services, online courses, and client relationship management systems. We are committed to protecting your personal information and your right to privacy. This Privacy Policy explains what information we collect, how we use it, and what rights you have in relation to it.

By accessing or using our website or services, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use of our platforms.

1. Information We Collect

We may collect the following categories of personal information:

- **Contact Information:** Name, email address, phone number, and mailing address when you fill out a form, register for a service, or contact us directly.
- **Account & Course Data:** Login credentials, course enrollment and progress, and related account activity.
- **CRM Data:** Information collected and stored through our client relationship management systems in connection with consulting services.
- **Usage Data:** Information about how you interact with our website, including IP address, browser type, pages visited, and time spent on the site.
- **Communications:** Any messages, inquiries, or content you submit through our website or platforms.
- **Payment Information:** Billing and transaction data processed through our secure third-party payment processors. We do not store full credit card numbers.

2. How We Use Your Information

We use the information we collect to:

- Provide, operate, and improve our consulting services and online courses
- Process payments and manage client accounts
- Communicate with you about your enrollment, account, or inquiries
- Send marketing and educational content (with your consent where required)
- Maintain and manage client records through our CRM systems
- Comply with legal obligations and protect our rights
- Analyze usage trends to enhance the user experience

3. Sharing of Information

We do not sell your personal information. We may share information with:

- **Service Providers:** Third-party vendors who assist in operating our website, processing payments, delivering courses, or managing client communications (e.g., email platforms, payment processors, course hosting providers, CRM tools), who are contractually bound to protect your data.
- **Legal Requirements:** When required by law, subpoena, court order, or to protect the rights, property, or safety of the Company or others.
- **Business Transfers:** In connection with a merger, sale, or acquisition of the Company, where your information may be transferred as a business asset.

4. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance functionality and analyze traffic. You may control cookie preferences through your browser settings. Disabling cookies may affect certain features of our website.

5. Data Retention

We retain your personal information for as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce our agreements. When your information is no longer needed, we will securely delete or anonymize it.

6. Your Rights and Choices

Depending on your jurisdiction, you may have the right to:

- Access, correct, or delete your personal information
- Opt out of marketing communications at any time by clicking 'unsubscribe' in any email or contacting us directly
- Request a copy of the data we hold about you
- Withdraw consent where processing is based on consent

To exercise any of these rights, please contact us using the information in Section 10 below.

7. Data Security

We implement commercially reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet is completely secure, and we cannot guarantee absolute security.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites and encourage you to review their respective privacy policies before submitting any personal information.

9. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors. If you believe we have inadvertently collected such information, please contact us immediately and we will take steps to delete it.

10. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with an updated effective date. Your continued use of our services after any changes constitutes your acceptance of the revised policy.

11. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

Jeanine Tripodi Consulting LLC

Phoenix, Arizona

Email: hello@jeaninetripodi.com

Website: www.JeanineTripodi.com