

PRIMEMAN PRIVACY POLICY

Last updated: 27 March 2026

This Privacy Policy for **Primeman Ltd** (“we,” “us,” or “our”) explains how we collect, use, store, and protect your personal information when you use our services (“Services”), including when you:

- Visit our website (if applicable)
- Contact us via email or social media
- Engage with our services, including metalwork, welding, industrial solutions, and consulting

If you have any questions, please contact us at: primemanltd@gmail.com

1. WHO WE ARE

Primeman Ltd

Email: primemanltd@gmail.com

Registered in the United Kingdom

We are the **data controller** responsible for your personal data under UK data protection laws.

2. WHAT INFORMATION WE COLLECT

Information You Provide

We may collect personal data when you:

- Contact us for inquiries or quotes
- Engage our services
- Subscribe to communications

This may include:

- Full name
- Email address
- Phone number
- Business/company name
- Job title
- Project details and requirements
- Billing and payment information

Automatically Collected Information

If you use our website, we may collect:

- IP address
- Browser type and device information
- Pages visited and usage data
- Approximate location

Sensitive Data

We do not intentionally collect sensitive personal data unless required and with your explicit consent.

3. HOW WE USE YOUR INFORMATION

We use your personal data to:

- Respond to inquiries and provide quotes
- Deliver our services (metalwork, welding, consulting)
- Manage client relationships
- Process payments and invoices
- Improve our services and operations
- Send updates or marketing communications (only with your consent)
- Comply with legal obligations

4. LEGAL BASIS FOR PROCESSING (UK GDPR)

We rely on the following legal bases:

- **Contract** – to deliver services you request
- **Legitimate Interests** – to improve and operate our business
- **Consent** – for marketing communications
- **Legal Obligation** – to comply with UK laws

5. SHARING YOUR INFORMATION

We may share your data with trusted third parties, including:

- Payment processors
- Accountants and financial service providers
- IT and hosting providers
- Contractors or subcontractors (where necessary for service delivery)

We ensure all third parties handle your data securely and in accordance with UK GDPR.

6. INTERNATIONAL DATA TRANSFERS

Your data may be processed outside the UK where necessary.

In such cases, we ensure appropriate safeguards are in place (e.g., Standard Contractual Clauses).

7. HOW LONG WE KEEP YOUR DATA

We retain personal data only as long as necessary to:

- Fulfil the purposes outlined in this policy
- Comply with legal, tax, and regulatory requirements

After this, data is securely deleted or anonymised.

8. DATA SECURITY

We implement appropriate technical and organisational measures to protect your data. However, no system can be completely secure.

9. YOUR RIGHTS (UK GDPR)

You have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion (“right to be forgotten”)
- Restrict or object to processing
- Request data portability
- Withdraw consent at any time

To exercise your rights, contact:

primemanltd@gmail.com

You also have the right to lodge a complaint with the **UK Information Commissioner’s Office (ICO)**.

10. MARKETING COMMUNICATIONS

You will only receive marketing communications if:

- You have opted in, or
- It is otherwise permitted by law

You can unsubscribe at any time via email or by contacting us.

11. COOKIES (IF WEBSITE APPLIES)

We may use cookies to:

- Improve website performance
- Analyse usage
- Enhance user experience

You can control cookies through your browser settings.

12. THIRD-PARTY LINKS

Our website or communications may include links to third-party sites. We are not responsible for their privacy practices.

13. CHILDREN'S PRIVACY

Our services are not directed at individuals under 18. We do not knowingly collect data from children.

14. UPDATES TO THIS POLICY

We may update this Privacy Policy from time to time. Updates will be posted with a revised "Last updated" date.

15. CONTACT US

If you have any questions or requests regarding this Privacy Policy:

Primeman Ltd

Email: primemanltd@gmail.com