

COLÈRE LIMITED

COOKIE POLICY

Last updated: 12 May 2026

This Cookie Policy explains how Colère Limited ("Colère", "we", "us", or "our") uses cookies and similar technologies on our website at www.clubcolere.com (the "Website").

It should be read together with our Privacy Policy, which explains how we collect and process personal data more generally. This Cookie Policy is issued in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and the Privacy and Electronic Communications Regulations 2003 (PECR).

If you have any questions about this policy, please contact us at clubcolere@outlook.com.

1. What Are Cookies?

Cookies are small text files that are placed on your device (computer, tablet, or mobile phone) when you visit a website. They allow the website to recognise your device, remember your preferences, and collect information about how you use the site.

Cookies can be categorised in several ways:

- **By who sets them:** "First-party" cookies are set by the website you are visiting; "third-party" cookies are set by other organisations whose services are used by the website (for example, our payment processor or reviews partner).
- **By how long they last:** "Session" cookies are deleted when you close your browser; "persistent" cookies remain on your device for a set period or until you delete them.
- **By their purpose:** Some cookies are strictly necessary for the website to function, while others enable analytics, personalisation, or marketing.

2. Our Legal Basis for Using Cookies

Under PECR and the UK GDPR, we may set strictly necessary cookies on your device without your consent because these cookies are essential for the operation of our Website.

For all other cookies — including analytics, functional, and marketing cookies — we will only set them after you have given your consent through our cookie consent banner. You may withdraw your consent at any time, as described in Section 7 below.

3. Categories of Cookies We Use

3.1 Strictly Necessary Cookies

These cookies are essential to enable you to browse our Website, place orders, and use its core features. Without these cookies, services such as the shopping basket, secure checkout, customer login, and form submissions cannot be provided. Because they are essential, they do not require your consent.

3.2 Functional and Analytics Cookies

Our website platform (LeadConnector / GoHighLevel, white-labelled as "Captivation Hub") may set additional cookies in certain contexts — for example, when you submit an enquiry form or interact with parts of the site that link your activity to a customer record. These cookies are not strictly necessary and will only be set with your consent through our cookie banner.

3.3 Marketing and Advertising Cookies

We do not currently use marketing or advertising cookies. Specifically, we do not use Google Analytics, Meta (Facebook) Pixel, TikTok Pixel, Google Ads conversion tracking, or any similar third-party advertising trackers on our Website.

If we introduce any such cookies in the future, we will update this policy and obtain your consent through our cookie banner before any such cookies are set on your device.

4. Cookies Currently Set on Our Website

Based on our most recent review, the cookies set directly on our Website are listed in the table below. We review this list periodically. If you would like further detail about any of these cookies, please contact us.

Cookie Name	Provider / Domain	Purpose	Duration	Category
__cf_bm	Cloudflare (clubcolere.com)	Distinguishes legitimate visitors from automated bots; used for website security and bot management.	1 hour	Strictly Necessary
__cf_bm	Cloudflare (leadconnectorhq.com)	Distinguishes legitimate visitors from automated bots on the platform that hosts our website.	1 hour	Strictly Necessary
__cf_bm	Cloudflare (images.leadconnectorhq.com)	Distinguishes legitimate visitors from automated bots on the image-delivery service used by our website.	1 hour	Strictly Necessary
__cf_bm	Cloudflare (filesafe.space)	Distinguishes legitimate visitors from automated bots on the file-storage service used by our website.	1 hour	Strictly Necessary

5. Third-Party Cookies Set in Specific Contexts

In addition to the cookies above, third-party services we use may set their own cookies in specific situations — for example, when you make a payment, leave a review, or are taken to a third-party domain. These cookies are set and controlled by the relevant third party under their own privacy and cookie policies. The main ones are:

- **Stripe (payment processing)** — when you reach our checkout, Stripe sets cookies on its own domain (stripe.com and js.stripe.com) to process payments securely, prevent fraud, and remember preferences. See: <https://stripe.com/cookies-policy/legal>
- **Trustpilot (customer reviews)** — if a Trustpilot review widget is loaded on our Website, or if you click through to leave a review, Trustpilot may set its own cookies on its domain to operate its review service. See: <https://uk.legal.trustpilot.com/end-user-cookies-policy>
- **Captivation Hub / LeadConnector** — in certain contexts, such as when you submit a contact form, create a customer account, or interact with a tracked link, our website platform may set additional cookies to link your activity to a customer record within our customer relationship management system. These are not set on our main browsing pages by default.
- **Cloudflare** — in addition to the bot-management cookies listed in Section 4, Cloudflare may set additional cookies on certain pages for security purposes. See: <https://www.cloudflare.com/cookie-policy/>

We do not control the cookies set by these third parties, and we encourage you to review their privacy and cookie policies to understand how they process your data.

6. Third-Party Providers We Use

The following third parties play a role in operating our Website and the services we provide:

- **Cloudflare** — provides website security, bot management, and content delivery. Privacy policy: <https://www.cloudflare.com/privacypolicy/>
- **LeadConnector / GoHighLevel** — provides the underlying website platform, customer account system, and email marketing system used by Colère. Privacy policy: <https://www.gohighlevel.com/privacy-policy>
- **Captivation Hub** — our website host, which builds and maintains the site on top of the LeadConnector platform.
- **Stripe** — our payment processor. Privacy policy: <https://stripe.com/privacy>
- **Trustpilot** — our customer reviews partner. Privacy policy: <https://uk.legal.trustpilot.com/end-user-privacy-terms>

7. Managing Your Cookie Consent

When you first visit our Website, you will be presented with a cookie consent banner that allows you to:

- accept all cookies;
- reject all non-essential cookies; or
- customise your preferences by category.

Strictly necessary cookies will be set regardless of your choice, because they are required for the Website to function. All other cookies will only be set if you give your consent.

You can change your preferences or withdraw your consent at any time by clicking the cookie preferences link in the footer of our Website, or by clearing your browser cookies and revisiting the site. Withdrawing your consent will not affect the lawfulness of any cookie processing carried out before you withdrew it.

8. Managing Cookies Through Your Browser

In addition to using our cookie banner, you can control and delete cookies through your browser settings. Most browsers allow you to:

- view which cookies are stored on your device;
- block all cookies, or block cookies from specific websites;
- delete cookies when you close the browser; and
- receive a warning before a cookie is stored.

Please note that disabling cookies may affect the functionality of our Website — for example, you may not be able to log in to your account, add items to your basket, or complete a purchase. Instructions for managing cookies in the most common browsers are available at:

- **Google Chrome:** Settings → Privacy and Security → Cookies and other site data
- **Microsoft Edge:** Settings → Cookies and Site Permissions
- **Safari:** Preferences → Privacy → Manage Website Data
- **Mozilla Firefox:** Settings → Privacy & Security → Cookies and Site Data

For more general guidance on cookies and how to manage them, please visit <https://ico.org.uk/your-data-matters/online/cookies/>.

9. Cookies and Your Personal Data

Some of the cookies described in this policy collect information that may amount to personal data under the UK GDPR (for example, IP addresses or unique identifiers). Where this is the case, our Privacy Policy explains your rights in respect of that data, including your right to access, correct, delete, or restrict the processing of your personal data, and your right to lodge a complaint with the Information Commissioner's Office (ICO).

The Privacy Policy is available on our Website and from us on request.

10. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in technology, the cookies we use, applicable law, or our business practices. Any changes will be posted on this page and the "Last updated" date will be revised. Where the changes are significant, we will take reasonable steps to notify you, for example by re-presenting the cookie consent banner.

11. How to Contact Us

If you have any questions or concerns about this Cookie Policy or our use of cookies, please contact us:

- **Colère Limited**
- 5a Whytecliffe Road South, Purley, Surrey, CR8 2AY
- Email: clubcolere@outlook.com
- Website: www.clubcolere.com

— *End of Cookie Policy* —