

TCPA Compliance Statement

Effective Date: March 25, 2026

Duggal Enterprises/Richard Duggal (“Company,” “we,” “our,” or “us”) is committed to complying with all applicable telecommunications and consumer communication laws, including the United States Telephone Consumer Protection Act (“TCPA”), CTIA messaging guidelines, A2P 10DLC requirements, Canadian Anti-Spam Legislation (CASL), and related regulations governing voice calls, SMS/text messaging, and electronic communications.

Consent-Based Communications

We strive to send communications only to individuals who have:

- provided express consent;
- submitted their contact information voluntarily;
- requested information from us;
- registered for a webinar, event, coaching program, or consultation;
- engaged with our services;
- or where communication is otherwise legally permitted.

Consent is not a condition of purchase.

SMS & Automated Messaging

Where legally permitted, communications may be sent using:

- automated dialing technologies,
- SMS/text messaging systems,
- customer relationship management systems,
- or telecommunications platforms.

Message frequency may vary.

Message and data rates may apply.

Recipients may opt out at any time by:

- replying STOP to SMS messages;
 - using unsubscribe links where available;
 - or contacting us directly.
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Opt-Out Compliance

We honour opt-out requests promptly and maintain internal suppression procedures intended to prevent future marketing communications to individuals who have withdrawn consent.

Do Not Call Compliance

We maintain internal procedures designed to comply with applicable Do Not Call (“DNC”) requirements and strive to respect:

- federal and regional DNC registries;
 - internal opt-out requests;
 - and communication preferences provided by users.
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Use of Third-Party Platforms

We may use third-party communication providers including:

- telecommunications carriers,
- SMS delivery platforms,
- CRM systems,
- WhatsApp Business services,
- email marketing systems,
- and customer communication platforms.

These providers may process communications on our behalf in accordance with applicable laws and contractual obligations.

No Sharing of Mobile Consent Data

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

Text messaging originator opt-in data and consent will not be shared with any third parties except:

- telecommunications providers,
 - messaging aggregators,
 - and vendors necessary to deliver messaging services.
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Compliance Monitoring

We reserve the right to:

- monitor communication practices;

- update our procedures;
- suspend communications;
- or modify our policies

in order to maintain legal and carrier compliance requirements.

Contact Information

Duggal Enterprises/Richard Duggal
330 Rimrock Road
Toronto, Ontario M3J3A6
Canada

Email: rd@richardduggal.com