

PARENTOK - TERMS & CONDITIONS

Effective Date: July 04, 2026

Welcome to Parentok.

Parentok LLC, doing business as Parentok™ (“Parentok,” “we,” “our,” “us”), provides educational parenting information, digital products, downloads, courses, communities, live educational sessions, and related resources.

These Terms & Conditions (“Terms”) explain how you may access and use our website, digital products, downloads, courses, communities, live sessions, content, and related services, collectively referred to as the “Services.”

Our Privacy, Cookie & Tracking Policy is referred to as our “Privacy Policy” throughout Parentok policies.

By accessing, purchasing, or using our Services, you confirm that you have read, understood, and agree to these Terms, along with our Privacy Policy, Disclaimer, and Mobile Terms where applicable.

If you do not agree with these Terms, please do not use our Services.

Definitions

“Services” means our website, courses, downloads, videos, templates, live sessions, communities, and related materials.

“Digital Products” means downloadable or online-accessible resources including checklists, worksheets, frameworks, PDFs, videos, printables, templates, and related materials.

“User,” “you,” or “your” means anyone accessing, purchasing, or using our Services.

“Parentok” refers to Parentok LLC, doing business as Parentok™.

1. Eligibility

Parentok is intended for adults.

You must be 18 or older to purchase Parentok products, create an account, or access paid Parentok materials.

Users under 18 may only use the website with parent or guardian guidance and may not purchase products or create accounts.

If you share information about a child under 13, you confirm that you are the child's parent or legal guardian and that you are legally allowed to provide that information in compliance with applicable laws, including laws such as COPPA where applicable.

2. Changes to Terms

We may update these Terms periodically.

A new effective date will appear at the top, and the latest version will apply once posted.

Continued use of our Services after updates means you accept the updated Terms.

If major updates occur, such as changes to payment, refund, guarantee, or access terms, we will make reasonable efforts to notify users by email, website notice, or another appropriate method.

3. User Accounts

You agree to provide accurate information when registering, purchasing, or creating an account.

You are responsible for keeping your login details private.

You are responsible for all activity under your account.

If you suspect unauthorized access to your account, contact us at support@parentok.com as soon as possible.

You are also responsible for using compatible devices, internet access, and necessary software.

We are not responsible for access issues caused by user equipment, browser settings, internet connectivity, device limitations, or third-party platform issues outside our control.

4. License to Use

When you purchase or access a Digital Product, you receive a limited, personal, non-transferable license for private, non-commercial use.

You may not resell, republish, redistribute, upload publicly, share publicly, remove branding, claim the material as your own, use the material to create competing products, or use the material to train AI models without written permission.

All rights not expressly granted remain with Parentok.

5. Intellectual Property

All Parentok content is protected by copyright, trademark, and other intellectual property laws.

Copying, distributing, altering, reproducing, adapting, selling, licensing, or using Parentok materials for commercial purposes is not permitted without written permission.

Parentok™, The New Dad Survival System™, The Emergency Dad Confidence Kit™, The 30-Day Survival Shift™, The New Dad Survival Society™, and related product names, frameworks, branding, and materials are owned by Parentok LLC unless otherwise stated.

6. Copyright & DMCA

If you believe your work has been used without permission, email support@parentok.com with proof of ownership and details of the allegedly infringing content.

We may remove content, restrict access, or take other appropriate action when required or when we determine that a copyright concern appears valid.

7. Use of Downloadable Materials

Digital Products such as templates, checklists, frameworks, printables, PDFs, videos, worksheets, and related resources are for personal use only.

You may not redistribute, resell, upload publicly, remove branding, share with non-purchasers, use inside another paid product, or claim the material as your own.

You may make small personal adaptations for private household use.

8. Community Conduct

In any Parentok community, live session, live Q&A, comment area, or group discussion, respectful interaction is required.

Harassment, bullying, hate speech, explicit content, spam, unsafe medical advice, crisis instructions, illegal content, threats, impersonation, or sharing paid material outside the community may result in removal without refund.

We determine violations at our discretion.

Parentok communities are educational and supportive spaces, but they are not medical, therapeutic, emergency, counseling, crisis-support, legal, or financial services.

9. Commercial Licensing

Our products are licensed for individual private use.

If you represent an organization, business, educator, coach, group program, or other professional setting and want to use Parentok materials beyond individual private use, contact support@parentok.com to request licensing.

10. Digital Products, Access & Refunds

Digital Products are considered delivered once downloaded, accessed, or made available through your account.

Because digital products provide immediate access to proprietary educational materials, all sales are generally final unless a specific written guarantee applies, a verified technical issue prevents access, or a refund is required by law.

If a Parentok product is sold with a written money-back guarantee, that guarantee will control for that specific product and only for the time period and conditions stated on the applicable sales page, checkout page, order page, or written offer.

Refund requests must be submitted to support@parentok.com within the stated guarantee period.

Refunds are not provided for misuse of materials, account violations, unauthorized sharing, failure to complete a program, failure to participate, change of mind outside the stated guarantee terms, or circumstances outside the stated refund or guarantee terms.

Access to refunded products may be removed once a refund is issued.

No cooling-off or change-of-mind refunds apply unless legally required or unless specifically stated in a written Parentok guarantee.

11. Payments

All Parentok products and services are sold as one-time purchases unless clearly stated otherwise at checkout.

By making a purchase, you authorize Parentok or its payment processor to charge your selected payment method for the amount shown at checkout.

Parentok does not currently offer payment plans, installment billing, or ongoing subscription-based services unless clearly stated at checkout.

Failed, declined, reversed, or disputed payments may result in delayed access, paused access, or removal of access to purchased materials.

If Parentok offers subscriptions, memberships, payment plans, installment billing, or recurring services in the future, the billing amount, billing frequency, cancellation terms, and access terms will be disclosed before purchase.

If you purchase through a third-party platform, payment and refund processing may also be subject to that platform's terms.

12. Chargebacks & Dispute Resolution

Please contact support@parentok.com before filing a chargeback so we have an opportunity to review and resolve the issue.

Unfounded or improper chargebacks may result in account suspension, termination of access, and recovery of associated fees where permitted by law.

If you have a concern, dispute, refund issue, account issue, or complaint, please contact us first at support@parentok.com so we have an opportunity to review and resolve the matter.

Nothing in these Terms limits any non-waivable consumer rights that may apply in your jurisdiction.

13. Disclaimers

Educational Information Only

Parentok provides educational parenting information, digital resources, community support, live educational sessions, and personal-development materials only.

Parentok does not provide medical advice, diagnosis, treatment, emergency care, healthcare services, counseling, therapy, crisis support, legal advice, financial advice, or other professional services.

Not a Substitute for Professional Guidance

Our materials are not a substitute for medical care, emergency services, diagnosis, treatment, certified infant CPR or first-aid training, car-seat safety instruction, counseling, therapy, crisis support, legal advice, financial advice, or individualized guidance from a qualified professional.

Information relating to pregnancy, birth, newborn care, parenting, feeding, sleep, soothing, swaddling, car-seat use, health, safety, relationships, personal well-being, family routines, or emergency-readiness topics is general in nature and may not apply to every person, child, family, or situation.

Always use your judgment and seek appropriate professional guidance whenever necessary.

Emergency Information

Any emergency-related content provided by Parentok is for general educational preparation only.

It is not intended to teach, replace, delay, or override professional emergency assistance, certified training, medical care, or instructions from emergency personnel.

If you suspect a medical emergency or immediate safety concern, call 911, your local emergency number, or seek immediate professional assistance.

Community & Live Sessions

Information shared during Parentok live educational sessions, live Q&A sessions, community discussions, comments, examples, or member interactions is general educational information only and should not be treated as individualized professional advice.

Statements made by participants reflect their own experiences and opinions and are not necessarily reviewed, verified, or endorsed by Parentok LLC.

Complete confidentiality in group or online discussions cannot be guaranteed.

No Guaranteed Results

Every family, pregnancy, birth experience, child, relationship, and parenting journey is different.

Except for any written money-back guarantee stated on a Parentok sales page, checkout page, order page, or written offer, individual results will vary and no specific parenting, relationship, emergency-readiness, personal-development, confidence, or preparedness outcome is promised or guaranteed.

Personal Responsibility

The techniques, exercises, checklists, scripts, frameworks, strategies, daily missions, examples, and recommendations included in Parentok materials are presented as optional educational tools.

Participation is voluntary and should be undertaken at your own discretion.

You are responsible for your own decisions, actions, use of the materials, and reliance on any information provided.

Use your judgment and seek appropriate professional guidance whenever necessary.

Accuracy & Third-Party Content

We aim to provide accurate and helpful information, but we cannot guarantee that all content will be complete, current, error-free, or applicable to your circumstances.

Information may change over time.

Users should verify important information, especially regarding health, safety, legal, financial, or emergency-related topics, with appropriate qualified professionals, official sources, product manufacturers, emergency personnel, or recognized authorities.

No Warranties

Services are provided “as is” and “as available” without warranties of any kind.

We do not guarantee uninterrupted service, error-free access, specific results, or that our materials will meet your individual needs or expectations.

14. Limitation of Liability

By accessing or using Parentok materials, you acknowledge that you have read, understood, and agreed to these Terms, including the disclaimers above.

To the fullest extent permitted by applicable law, Parentok LLC, its owner, operators, team members, contractors, affiliates, and representatives are not responsible for any loss, injury, harm, claim, damage, or risk arising directly or indirectly from the use, misuse, interpretation, or application of our Services, materials, community discussions, live sessions, examples, downloads, or digital products.

This includes, without limitation, direct, indirect, incidental, consequential, special, exemplary, emotional, financial, personal, physical, relational, or other damages of any kind, except where liability cannot be excluded under applicable law.

All strategies, parenting techniques, emergency references, checklists, scripts, exercises, daily missions, and recommendations must be applied using your own judgment and, when appropriate, qualified professional guidance, certified training, emergency assistance, or official instructions.

Use of Parentok materials is also subject to our Privacy Policy, Disclaimer, Mobile Terms where applicable, and any additional terms presented at checkout or inside a specific product, community, or program.

15. Indemnification

You agree to indemnify and hold Parentok harmless from claims, losses, damages, liabilities, costs, or expenses arising from your misuse of materials, violation of these Terms, violation of law, unauthorized sharing, infringement of intellectual property rights, conduct in communities or live sessions, or reliance on content as medical, therapeutic, emergency, legal, financial, or other professional advice.

This obligation survives account termination.

16. Third-Party Links

We may link to external resources, websites, platforms, tools, videos, articles, products, services, or third-party content.

We do not control or take responsibility for external content, policies, accuracy, availability, security, or practices.

Use of third-party links or resources is at your own discretion.

17. Data & Privacy

Use of our Services means you agree to our Privacy Policy, including the collection and processing of data as described there.

If you submit data about a child, you confirm that you have legal authority to do so.

Requests for data deletion can be made to support@parentok.com.

18. Governing Law

These Terms are governed by the laws of Wyoming, USA, unless local consumer law requires otherwise.

Nothing in these Terms is intended to limit any non-waivable consumer rights that may apply in your jurisdiction.

19. Severability

If any part of this agreement is found unenforceable, invalid, or unlawful, the rest will continue to apply.

The unenforceable portion will be interpreted as closely as possible to the original intent while remaining enforceable.

20. Entire Agreement

These Terms, together with the Privacy Policy, Disclaimer, Mobile Terms where applicable, and any additional written checkout terms or product-specific terms, make up the full agreement between you and Parentok regarding use of the Services.

21. Waiver

If we do not enforce a term at any time, it does not mean we waive our rights to enforce it later.

22. Force Majeure

We are not responsible for delays, interruptions, access issues, or failures caused by events outside our reasonable control, including platform outages, internet issues, payment processor problems, cyberattacks, natural disasters, government actions, or similar events.

23. Assignment

We may transfer or assign our rights and obligations under these Terms.

You may not assign yours without written approval.

24. Termination

We may suspend or terminate access for violations of these Terms, misuse of materials, non-payment, unauthorized sharing, community misconduct, fraud, abuse, or other conduct we determine to be harmful to Parentok, our users, or our Services.

No refunds are provided in cases of misconduct or violation of these Terms.

If terminated, your license ends and you must discontinue use of our materials.

Contact

Parentok LLC

support@parentok.com

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