

VWARRIOR Basketball Academy

Privacy Policy

Effective Date: 19 May 2026 | Last Updated: 19 May 2026

Website: <https://vwarriorbasketball.com> | Sydney, NSW, Australia

1. Introduction

VWARRIOR Basketball Academy ("we", "us", "our") is committed to protecting the privacy of every individual who interacts with us. This Privacy Policy explains how we collect, use, store, disclose, and protect your personal information in accordance with:

- the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs);
- the Privacy and Personal Information Protection Act 1998 (NSW) (PPIP Act);
- the Health Records and Information Privacy Act 2002 (NSW) (HRIP Act), where health information is involved;
- the Children and Young Persons (Care and Protection) Act 1998 (NSW), where participants under 18 are involved;
- any other applicable NSW or Commonwealth legislation.

By registering with VWARRIOR Basketball Academy, using our website, or communicating with us by phone or email, you agree to the collection and use of your information as described in this Policy.

2. Who We Collect Information From

We collect personal information from any person who engages with our academy, including but not limited to:

- children and young people (under 18 years) participating in our programs;
- parents, guardians, and carers of participants;
- adult participants and players;
- coaches, volunteers, and staff;
- website visitors and enquirers.

Where a participant is under 18 years of age, we may collect personal information from their parent or guardian on their behalf. By providing a child's information, you confirm you have authority to do so.

3. What Personal Information We Collect

We collect the following categories of personal information:

3.1 Identity & Contact Information

- Full legal name and date of birth
- Home address
- Phone number and email address

3.2 Account & Security Information

- Account login credentials (username and encrypted password) for our online registration portal

3.3 Health & Medical Information

- Medical conditions, allergies, and injuries relevant to safe participation in sport
- Emergency contact details
- Any health information voluntarily disclosed for safety or inclusion purposes

Health information is treated as sensitive information under the Privacy Act 1988 (Cth) and the HRIP Act 2002 (NSW) and is afforded a higher level of protection.

3.4 Financial Information

- Payment details (processed securely via third-party payment processors; we do not store full card details)
- Transaction history and fee records

3.5 Images & Visual Content

- Photographs and video footage taken during training sessions, games, and academy events

Where participants are under 18 years of age, we will seek separate written consent from a parent or guardian before capturing or publishing images or footage.

4. How We Collect Personal Information

We collect personal information through the following channels:

- Online registration forms via our website (<https://vwarriorbasketball.com>)
- Direct communication by telephone
- Email correspondence
- Photography and video recording at academy activities

We will only collect personal information by lawful and fair means, and where practicable, directly from the individual concerned. We will not collect more information than is reasonably necessary for the purposes described in this Policy.

5. Why We Collect and Use Your Information

We collect and use personal information for the following primary purposes:

- Processing registrations and managing program enrolments

- Communicating with participants, parents, and guardians about sessions, schedules, and events
- Processing payments and maintaining financial records
- Ensuring the health, safety, and wellbeing of all participants
- Complying with our duty of care and mandatory reporting obligations under NSW law
- Administering our website and online accounts
- Submitting registration and player data to Basketball NSW and affiliated associations
- Promoting academy activities through social media, our website, and marketing communications (with consent)
- Meeting legal, insurance, and regulatory obligations

Where we use your information for marketing or promotional purposes, we will give you the opportunity to opt out at any time.

6. Disclosure of Personal Information to Third Parties

We may disclose your personal information to the following third parties, strictly for the purposes outlined in this Policy:

6.1 Basketball Associations

We share relevant participant information (name, DOB, contact details) with Basketball NSW and other affiliated associations for the purpose of player registration, competition management, and insurance coverage.

6.2 Payment Processors

Payment information is processed by secure third-party payment service providers. These providers are bound by their own privacy obligations and we ensure they meet adequate data protection standards.

6.3 Coaches and Staff

Personal and health information relevant to safe participation may be shared with our coaches and staff on a need-to-know basis.

6.4 Marketing Platforms

With your consent, we may share contact details (name and email) with marketing or communications platforms (such as email marketing services) to send you updates about our academy. You can opt out at any time by contacting us or using the unsubscribe link in any communication.

We will not sell, rent, or trade your personal information to any third party. We will not disclose your information to overseas recipients unless we first take reasonable steps to ensure the recipient upholds privacy protections comparable to the Australian Privacy Principles.

7. Special Provisions for Children and Young People

Given the nature of our academy, we regularly collect information about children and young people (under 18). We are committed to the following additional protections:

- Parental or guardian consent is required for the collection of personal information about participants under 18.
- Health and medical information about minors is only collected where necessary for their safety and wellbeing.
- Images or videos of participants under 18 will not be published or shared publicly without the express written consent of a parent or guardian.
- We comply with all obligations under the Children and Young Persons (Care and Protection) Act 1998 (NSW), including mandatory reporting obligations.
- We implement appropriate safeguarding measures to protect children's personal information from misuse, loss, or unauthorised access.

8. Data Security

We take all reasonable steps to protect personal information from misuse, interference, loss, and unauthorised access, modification, or disclosure. Our security measures include:

- Secure online forms protected by encryption (HTTPS)
- Password protection and access controls on systems storing personal data
- Restricting access to personal information to authorised staff and coaches only
- Regular review of our data security practices

Passwords stored in our system are encrypted. We strongly recommend all users choose a strong, unique password and keep it confidential. In the event of a data breach that is likely to result in serious harm, we will notify affected individuals and, if required, the Office of the Australian Information Commissioner (OAIC) in accordance with the Notifiable Data Breaches scheme under the Privacy Act 1988 (Cth).

9. Data Retention

We retain personal information only for as long as it is required for the purposes for which it was collected, or as required or permitted by law. In particular:

- Participant and registration records may be retained for up to 7 years after the last activity, in accordance with NSW records management obligations.
- Health records will be retained in accordance with the HRIP Act 2002 (NSW).
- Financial transaction records are retained for a minimum of 5 years for taxation and accounting purposes.

When personal information is no longer required, we will take reasonable steps to destroy or de-identify it securely.

10. Your Rights

You have the following rights in relation to your personal information:

10.1 Right of Access

You may request access to the personal information we hold about you (or your child) at any time. We will respond to your request within a reasonable timeframe and generally at no charge.

10.2 Right of Correction

If you believe any information we hold is inaccurate, out of date, incomplete, or misleading, you may request that we correct it. We will take reasonable steps to update the information promptly.

10.3 Right to Withdraw Consent

Where we rely on your consent to use personal information (such as for marketing communications or publishing images), you may withdraw that consent at any time by contacting us.

10.4 Right to Complain

If you believe we have breached your privacy rights, you may lodge a complaint with us in writing. We will investigate and respond within 30 days. If you are not satisfied with our response, you may escalate your complaint to:

- Office of the Australian Information Commissioner (OAIC) — www.oaic.gov.au — for matters under the Privacy Act 1988 (Cth)
- NSW Information and Privacy Commission (IPC) — www.ipc.nsw.gov.au — for matters under the PPIP Act or HRIP Act

11. Website and Cookies

Our website (<https://vwarrriorbasketball.com>) may use cookies and similar technologies to improve your browsing experience and to collect anonymous analytics data. You may disable cookies through your browser settings, however this may affect certain website functionality.

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites and encourage you to review their privacy policies independently.

12. Marketing Communications

With your consent, we may send you news, updates, and promotions about VWARRIOR Basketball Academy programs. You can opt out of receiving marketing communications at any time by:

- Clicking the unsubscribe link in any marketing email;
- Contacting us by email at the address below.

We will action opt-out requests promptly and within a reasonable period.

13. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable law. We will publish the updated Policy on our website at <https://vwarriorbasketball.com> and update the effective date shown at the top of this document. We encourage you to review this Policy periodically. Continued engagement with VWARRIOR Basketball Academy after any changes constitutes your acceptance of the updated Policy.

14. Contact Us

If you have any questions about this Privacy Policy, wish to access or correct your personal information, or want to make a privacy complaint, please contact us:

VWARRIOR Basketball Academy

Sydney, NSW, Australia

Website: <https://vwarriorbasketball.com>

Email: vahewarrior@gmail.com

We aim to respond to all privacy enquiries within 5 business days.