FOUNDATIONAL IMPARTIALITY POLICY FOR ALL SCHEMES:

Gitchia Institute of Global Certification Pvt. Ltd. is the legal entity responsible for certification activities; reference to Gitchia in this Policy and Public Statement refers to these legal entities. This policy encompasses the impartiality requirements for Gitchia's integrated certification system, covering ISO/IEC 17021: Conformity Assessment – Requirements for Bodies Providing Audit and Certification of Management Systems, ISO/IEC 17065: Conformity Assessment – Requirements for Bodies Certifying Products, Processes, and Services, and PS: 4992-2022 (R) OIC/SMIIC 2:2019 (MOD), ISO TS 21030 standard and Applicable IAF MD Requirements. It establishes unified principles to ensure neutrality and objectivity across all certification schemes.

Gitchia its OMs, Staff and Sub-contractors fully understand the importance of impartiality in undertaking its Certification Activities. Gitchia will therefore ensure that in all its dealings with clients or potential clients all employees or other personnel are and will remain impartial. To ensure that impartiality is both maintained and can be demonstrated the following principals have been established.

Gitchia is steadfast in upholding impartiality in all aspects of its certification activities. Certificates are only issued after a thorough review and decision by an independent certification decision committee whose members were not involved in the audit, ensuring an unbiased process. Gitchia does not, and has never, offered management system consultancy, internal audit services, or any other consultancy to its certified clients or to any company. Furthermore, Gitchia neither owns nor has any financial or other interest in companies offering certification or management system consultancy. Relationships with companies offering consultancy or similar services that could affect certification impartiality are strictly prohibited; any proposed or existing relationships undergo a rigorous risk assessment by the Committee for Impartiality to ensure no conflict arises. Employees and contractors are required to disclose current and past relationships with companies to identify potential conflicts of interest. Gitchia does not assign any individual to an audit where a past relationship exists unless the relationship ended at least two years prior, subject to CEO or Manager Operations (MO) discretion. Gitchia strictly prohibits the offering of commissions or inducements for client referrals unless fully transparent, documented, risk-assessed, and traceable, with terms ensuring no impact on audit outcomes. Training provided by Gitchia is general and accessible to all interested parties, avoiding any specific instruction on standard implementation for individual companies. Additionally, Gitchia avoids any marketing or association with management system consultancies, taking prompt corrective actions to address any perceived linkage. Gitchia's auditors and certification personnel operate free from undue influence or pressure, maintaining complete independence in reaching audit conclusions.

GITCHIA IMPARTIALITY NORMS:

Gitchia is committed to maintaining the highest standards of impartiality and ethics in its certification activities. To ensure this, Gitchia does not outsource audits to consultancy organizations, nor does it pay referral fees to them. Communication with clients and consultancy organizations is strictly factual, with all accreditation and internal policies fully adhered to. Gitchia exclusively provides certification services, avoiding any conflicting services or employment of professionals that could contravene its ethical policies. Auditors are prohibited from marketing services to clients they audit, engaging in financial transactions with clients or consultants, and working with consultants who induce pressure that could compromise impartiality. Employees are required to disclose any situation that may impair business ethics, and auditors must refrain from auditing clients they previously served in any capacity for at least two years after ending that relationship. Gitchia ensures audit durations align with accreditation and internal standards and prohibits auditors from conducting audits outside their approval scope. Full transparency in all information handling is maintained, with client confidentiality strictly protected; no confidential client information is disclosed to third parties without written consent and CEO approval, and all client data must be returned after use. Gitchia exercises utmost care in verifying the certification scope to avoid conflicts of interest. Any unethical practices observed are to be reported immediately to

management. Auditors are prohibited from accepting gifts of value exceeding RS 1000/- from clients or consultants and are not allowed to audit organizations where family members or close relatives hold decision-making roles. Management, in consultation with the Impartiality Committee, will enforce disciplinary actions for any violations of these impartiality policies.

SUPPLEMENTARY IMPARTIALITY PROVISIONS FOR MDQMS (ISO 13485):

We are committed that Gitchia and its auditors are impartial and free from engagements and influences which could affect their objectivity, and in particular are not : involved in the design, manufacture, construction, marketing, installation, servicing or supply of the medical device, or any associated parts and services; involved in the design, construction, implementation or maintenance of the quality management system being audited; an authorized representative of the client organization, nor represent the parties engaged in these activities; the auditor having a financial interest in the client organization being audited (e.g. holding stock in the organization). the auditor being employed currently by a manufacturer producing similar/competitive medical devices) the auditor being a member of staff from a research or medical institute or a consultant having a commercial contract or equivalent interest with the manufacturer or manufacturers of similar medical devices.

FOR ISO 21001 ADDITIONAL REQUIREMENTS:

a) Gitchia does not provide, offer, or engage in any educational, consulting, or training services to any organization seeking or holding certification for a minimum period of two years before the certification audit and two years after the certification expires or is terminated.

b) Auditors, technical experts, and staff of Gitchia involved in the certification process shall not deliver, develop, or participate in any educational activities in the name of the certified organization or any related legal entity during and after the certification cycle.

SUPPLEMENTARY IMPARTIALITY PROVISIONS FOR HALAL CERTIFICATION:

Gitchia, along with any entities under its organizational control, is committed to upholding impartiality and avoiding conflicts of interest in its certification processes. To ensure this, Gitchia will not act as the designer, manufacturer, installer, distributor, or maintainer of any certified product; nor will it serve as the designer, implementer, operator, or maintainer of any certified process or service. Additionally, Gitchia does not offer consultancy of any kind to its clients, nor does it provide management system consultancy or internal auditing services when the certification scheme requires the evaluation of the client's management system. In the context of PS: 4992-2022

(R) OIC/SMIIC 2:2019 (MOD), "management system consultancy" specifically includes services such as hazard analysis consultancy, Halal consultancy, and general management system consultancy, all of which Gitchia abstains from to preserve the integrity and impartiality of its certification activities.

Policy Review Date: *January 03, 2026*

Chief Executive Officer