

Gitchia Institute of Global Certification Private Limited (hereinafter “Gitchia”) is committed to be recognized in the market by providing transparent, neutral, independent, and competent certification services which reveal quality veritas among the business, government & society that consistently satisfy expectations of our client in local and international market, as a certification body of excellence, The management, staff and subcontractors of Gitchia are fully committed to providing all our clients and potential clients with a service that fully meets their requirements. The certification process will ensure that all audits are conducted and certification decisions are made in accordance with the requirements of the relevant standard ISO/IEC 17021:2015 & PS: 4992-2022 (R)/OIC/SMIIC 2: 2019 (MOD).

1. Gitchia is committed to continually improve the effectiveness of management system and our services to meet with excellence and determinations. Gitchia is fully committed to ensuring that it complies with all PNAC regulations, relevant standards and all requirements of any regulatory and statutory bodies, Gitchia shall ensure that all possible conflict of interest situations arising out of its activities are identified and resolved timely, effectively and efficiently through objectivity.
2. Gitchia is strictly meeting confidence inspiring by key principles of “impartiality, competence, responsibility, openness, and confidentiality, responsiveness to complaints, to provide value to our client and interested parties at the highest level by only granting certification to clients if Gitchia finds adequate and sufficient evidence of conformity.
3. Gitchia is committed to brief and train our personnel to deliver certification activities that satisfy our client, accreditation body and the standard we set, our employees are one of our important assets that work as a team to achieve this common target. We will create & maintain an environment where each employee contributes to all aspects of our business process and shall strive for continual improvement to meet with client satisfaction.
4. Gitchia is committed to follow the quality policy to develop, implement and maintain the management system, related programs and in line with organization’s objectives and also ensure implementation through integrity, impartiality, credibility, and competence of the personnel.
5. For halal certification Gitchia is committed to fulfill requirements established in the Holy Quran, Islamic Jurisprudence, relevant legislation and Halal accreditation requirements established by the relevant Accreditation bodies and applicable standards.
6. This policy will be continually reviewed with respect to the changes in applicable accreditation standards or related regulations to ensure that it remains relevant and suitable.

Policy Review Date: January 03, 2026



Chief Executive Officer