

# Caketastic of Worcester

## Sales Terms & Conditions

### TERMS OF SERVICE

#### REFUND POLICY

No refunds are given as all items are perishable.

By purchasing a place on the Class, you are confirming that the Class attendee is able to attend on the time and date stipulated.

If you book a place on a class and then you are subsequently unable to attend, please advise me as soon as possible, by emailing: [nicola@cake-tastic-worcestershire.co.uk](mailto:nicola@cake-tastic-worcestershire.co.uk)

If you cancel after booking the date of the Class, you will not be entitled to a refund, as perishable supplies will have been purchased for you to use, prior to the Class.

Those attendees that give fifteen or more days notice, will be eligible to move your booking to the next available Class, or use the credit against a different Class. I will do my utmost to move your booking to the next available Class, but please bear in mind that that could be up to 12 months later dependent upon my diary availability.

I will do my best to accommodate your requirements, but please bear in mind that if your Class is rearranged and the date is in excess of 6 months in the future, this may result in a small price increase in line with inflation to cover the cost of ingredients, materials used within the Class and tuition.

If you give fifteen or more days notice of cancellation, and then elect to undertake a different Class, which is subsequently cheaper, you will not be eligible to receive a refund for the balance.

#### GIFTS

If the Class space was purchased as a gift, it is your responsibility to ensure the Adult/Child can attend the Class on the date and time stipulated.

#### DATA

The store is hosted by FunnelSketchers.co.uk They provide us with the online e-commerce platform that allows us to sell our products and services to you. Your data is stored through FunnelSketchers.co.uk's data storage, databases and the general One.com application. They store your data on a secure server behind a firewall.

#### LINKS

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

#### SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed. If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption.

**CHANGES TO THESE TERMS OF SERVICE**

We reserve the right to modify our terms of service at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website.

If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.