



Structured Implementation Process

ACFlush Performance Guarantee & Inventory Repurchase Policy

1. Performance Guarantee

When onboarding training and workflow procedures are followed, ACFlush is designed to function as a repeatable corrective repair within normal HVAC service calls.

Performance expectations and evaluation timeframes are defined in the proposal and are based on your service workflow.

Consistent results depend on:

- Proper identification of eligible systems
 - Presenting the repair as a corrective solution
 - Following the in-call workflow provided during training
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2. Implementation Support

ACFlush includes structured rollout support during implementation.

A designated support contact works directly with your internal team lead to help integrate the repair into your existing service process until your technicians are comfortable and consistent with the procedure.

3. Inventory Repurchase Commitment

(100% Risk Reversal)

If agreed performance expectations are not met within the defined evaluation timeframe, EnviroTemp will repurchase all unopened ACFlush inventory.

Unopened inventory is defined as product that is:

- Unused
- Sealed
- In original resalable condition

No restocking fees or penalties apply.

4. Eligibility Requirements

To ensure a measurable and fair evaluation:

- Performance targets and timeframe must be documented in the proposal
 - Onboarding training must be completed
 - A designated team contact must be assigned
 - Basic operational visibility must be available to confirm results
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5. Return Process

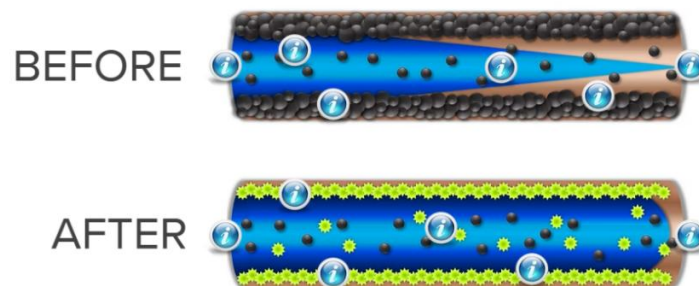
If performance expectations are not achieved:

1. Written notice is provided
 2. Inventory eligibility is confirmed
 3. Return instructions are issued
 4. Refund or credit is processed
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6. Scope

This policy applies only to ACFlush products purchased through authorized channels and covers only unopened, resalable inventory.

This policy is designed to eliminate contractor inventory risk during implementation while maintaining clear and measurable performance standards.





Questions About the ACFlush Performance Guarantee?

This guarantee is designed to eliminate contractor inventory risk during implementation.

If ACFlush is a good fit for your service operation, we can walk through the implementation process and expected performance metrics.

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