

Understanding Medicare

Education program overview for community and facility directors

An optional education program

Understanding Medicare is a plain-language session for individuals, residents and families. It can be adapted for a community center, senior community or another host organization without implying a partnership or endorsement.

Suggested format: 30–45 minutes of education plus general questions. Topics include Medicare basics, coverage choices, common gaps, questions about costs and access, and official assistance resources.

What attendees can expect

The session explains coverage categories without recommending specific plans. No plan sales, quotes or enrollment during the program. Attendance is voluntary, and contact information or insurance cards are not required.

The presenter protects privacy and redirects personal scenarios to a later, separately requested conversation or an official counselor. Attendance will not be used as a sales follow-up list.

Simple host arrangements

Please identify a program coordinator and confirm outside-presenter policies, date, time, a suitable accessible common room, seating, microphone/projector availability and language or large-print needs.

Allow setup time and distribute the generic participant guide. Use an invitation clearly marked educational. Do not share resident or patient lists, medical details or insurance information with the presenter.

No payment for referrals or enrollments is part of this program. The host retains control over facility access, and individual appointments require a beneficiary request and applicable permissions.

Contact and proposed session

Presenter: [Agent name] | [Company name]

Business contact: [Phone] | [Email]

Proposed date/time: [Date, time and time zone]

Host location: [Location]

Not affiliated with or endorsed by Medicare or any government agency. The host's provision of space does not imply endorsement of an agent or plan.