

Privacy Policy

Concierge Dental

Last Updated: May 26, 2026

Concierge Dental (“Company,” “we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or interact with us.

By using our website or providing your information to us, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We may collect the following categories of information:

A. Personal Information You Provide

- Name
- Email address
- Phone number
- Company name
- Billing address
- Shipping address
- Payment information (when applicable)
- Any information submitted through contact forms, appointment requests, patient inquiries, or customer service communications

B. Automatically Collected Information

When you visit our website, we may automatically collect:

- IP address
- Browser type
- Device type
- Pages visited
- Time spent on pages
- Referring website
- Other analytics data

This information helps us improve website performance and customer experience.

2. How We Use Your Information

We use your information to:

- Respond to inquiries and provide customer support
- Schedule appointments and provide dental care services
- Communicate regarding appointments, treatment plans, or account activity
- Send appointment reminders, oral health tips, promotions, or company announcements (if you opt-in)
- Improve website functionality and services
- Comply with legal obligations

We do **not** sell or rent your personal information to third parties for marketing purposes.

3. Sharing of Information

We may share your information with:

- Payment processors
- Dental insurance companies and benefits administrators
- Service providers that assist in website hosting or analytics
- Legal authorities if required by law

These third parties are only given the information necessary to perform their services.

4. Cookies & Tracking Technologies

Our website may use cookies and similar tracking technologies to:

- Improve website performance
- Analyze user behavior
- Remember preferences

You may disable cookies in your browser settings; however, doing so may affect certain website functionality.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no internet transmission or electronic storage method is 100% secure.

6. Your Privacy Rights (Texas Residents)

In accordance with applicable federal and Texas privacy laws, including the Texas Data Privacy and Security Act (TDPSA) and the Health Insurance Portability and Accountability Act (HIPAA), Texas residents may have the right to:

- Request access to personal information we maintain
- Request correction of inaccurate information
- Request deletion of personal information (subject to certain exceptions)
- Opt out of targeted advertising (if applicable)

To exercise these rights, contact us using the information below.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a revised “Last Updated” date.

9. Contact Information

Concierge Dental

San Antonio Location
238 North Loop 1604 West Suite 201, San Antonio, TX
Phone: (210) 951-8944

Frisco Location
3520 Preston Rd. #111, Frisco, TX
Phone: (469) 854-3838

Website: conciergedentaltx.com

10. SMS & Text Messaging Communications

If you provide your mobile phone number to Concierge Dental, you consent to receive text messages from us, which may include:

- Order updates
- Shipping notifications
- Account-related communications
- Promotional messages and special offers (if you opt-in)

Message frequency may vary.

Standard message and data rates may apply depending on your mobile carrier and plan.

You may opt out of receiving promotional text messages at any time by replying:

STOP

After you send STOP, you may receive one final confirmation message confirming your opt-out. For assistance, reply:

HELP

or contact us at:

Phone: 210-951-8944

We do not sell or share your mobile number with third parties for their marketing purposes.