

Terms & Conditions

Concierge Dental

Effective Date: May 26, 2026

These Terms and Conditions (“Terms”) govern your access to and use of the website and dental services offered by Concierge Dental (“Company,” “we,” “our,” or “us”).

By using our website or using our dental services, you agree to these Terms.

1. Use of Website

You agree to use this website for lawful purposes only. You may not:

- Use the website for fraudulent purposes
- Attempt to gain unauthorized access to systems
- Disrupt or interfere with website functionality

We reserve the right to restrict access for violations.

2. Product Information

We specialize in dental care, cleanings, restorations, and related oral health services.

We make reasonable efforts to ensure product descriptions and pricing are accurate; however:

- Pricing is subject to change without notice
 - Product availability is not guaranteed
 - We reserve the right to correct errors
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3. Orders & Payment

All orders are subject to acceptance and availability.

- Prices are quoted in U.S. dollars
- Payment terms may vary depending on account status
- We reserve the right to refuse or cancel orders

If payment is declined, we may delay or reschedule your appointment.

4. Appointments & Service Delivery

- Appointment times are estimates and subject to change based on clinical needs
- Treatment plans are provided in advance and subject to clinical assessment at the time of service
- Patients are responsible for communicating any concerns about services received at the time of treatment

We are not liable for delays caused by staffing, emergencies, or circumstances beyond our control.

5. Returns & Claims

Due to the nature of dental services:

- Returns may require prior written authorization
- Cancellation or rescheduling fees may apply
- Services already rendered may not be eligible for refund

Any concerns regarding services must be reported within a reasonable timeframe after treatment.

6. Limitation of Liability

To the maximum extent permitted by law:

Concierge Dental shall not be liable for indirect, incidental, special, or consequential damages arising from the use of our products or website.

Our total liability shall not exceed the fees paid for the service(s) in question.

7. Warranties

Unless otherwise stated in writing:

- Products are provided “as is”
- We disclaim implied warranties of merchantability or fitness for a particular purpose

Some products may carry manufacturer warranties, where applicable.

8. Intellectual Property

All website content, including logos, text, graphics, and product descriptions, is the property of Concierge Dental and may not be reproduced without written permission.

9. Governing Law

These Terms shall be governed by the laws of the State of Texas. Any disputes shall be resolved in the courts located in Bexar County, Texas.

10. Changes to Terms

We reserve the right to update these Terms at any time. Continued use of the website constitutes acceptance of any changes.

11. SMS Communications & Consent

By providing your mobile phone number to Concierge Dental, you expressly consent to receive recurring automated and non-automated text messages related to:

- Account notifications
- Order confirmations and delivery updates
- Customer service communications
- Marketing and promotional offers (if applicable)

Consent to receive marketing text messages is not a condition of purchase.

Message frequency varies. Standard message and data rates may apply.

You may opt out at any time by replying STOP to any message. For help, reply HELP or contact us at 210-951-8944.

We comply with applicable federal and Texas laws governing text communications, including the Telephone Consumer Protection Act (TCPA).