

Cancellation, Refund & Revision Policy

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Payment & Booking

When you book a Signature Funnel Setup, payment is collected in full at checkout before work begins. This secures your spot and initiates the onboarding process.

Intake & Build Timeline

Once payment is received, you'll get access to a short intake process to submit your brand assets, copy, and GoHighLevel access. Your build officially begins once all three are received:

- Completed intake form
- Brand assets and copy (via Google Drive)
- GoHighLevel account access

Your build will be completed within 7-14 business days of intake being fully received.

If intake is not completed within **14 business days** of purchase, your funnel will be delivered as-is, using the information provided up to that point. At that stage, the project is considered complete and delivered, and **is non-refundable**, regardless of intake completion status.

Cancellations

Because this is a custom, done-for-you service and work begins immediately upon intake completion, **purchases are non-refundable once the build has started.**

If you need to cancel before submitting your intake information, please contact us as soon as possible at hello@alignedautomationstudio.com. Cancellation requests made before intake is submitted will be reviewed on a case-by-case basis.

Revisions

Your Signature Funnel Setup includes **one round of revisions** after your initial build is delivered. This covers adjustments to copy placement, minor styling, and small functional fixes within the scope of your original order.

Additional rounds of revisions, or changes outside the original scope (new pages, new automations, structural redesigns), can be requested and will be quoted separately.

What's Not Included

To keep this policy clear and set the right expectations upfront, your Signature Funnel Setup does not include:

- Copywriting services
- Custom branding or logo design
- Ongoing support or maintenance after delivery
- Unlimited revisions
- Fully custom builds outside the selected theme

Disputes & Chargebacks

By completing checkout, you acknowledge and agree to these terms. If you have a concern about your project, we ask that you reach out to us directly at [support email] before initiating a dispute or chargeback with your bank or card provider, so we can work toward a resolution together.

Questions

If anything here is unclear, reach out any time at hello@alignedautomationstudio.com or through the contact form on our site.

