

CASE STUDY

Failover at Every Location.

105

RESTAURANT
LOCATIONS
PROTECTED

0

MANUAL STORE
INTERVENTION

1

CENTRALIZED
ENVIRONMENT

Multi-Location Quick-Service Restaurant Chain

THE CHALLENGE

How a multi-location restaurant chain eliminated revenue loss caused by internet outages. With 105 restaurant locations operating simultaneously, internet interruptions became business interruptions.

The company needed:

- ✓ Continuous POS operation
- ✓ Reliable online ordering
- ✓ Centralized connectivity control
- ✓ Zero manual intervention at store level
- ✓ Without managing separate carrier plans for every location.

Before MHD

- ✗ POS interruptions during internet outages
- ✗ Lost transactions and customer frustration
- ✗ Independent carrier plans per location
- ✗ Unexpected overage charges
- ✗ No centralized network visibility

THE RESULT

More downtime. More operational risk. Less predictability.

THE SOLUTION

One Cellular Safety Net Across Every Restaurant.

MHD transformed connectivity into a centralized, automated environment.



Shared Data Pool

One connected environment across all locations.



Automatic Cellular Failover

When broadband drops, cellular activates instantly.



Centralized Visibility

Track usage and connectivity across the entire network.



Fully Managed Environment

No carrier management required from operations.

WHAT THE CUSTOMER GETS

Transactions Keep Running. POS continues operating during outages.

Orders Keep Moving. Online ordering remains available.

Predictable Scaling. Open new locations without creating new carrier environments.

Complete Visibility. One dashboard instead of multiple carrier portals.

Less Operational Stress. Store teams stay focused on serving customers.

THE IMPACT

Internet outages no longer translate into lost revenue.

Every location stays connected. Every transaction keeps moving.

Built for growth. Built for continuity.

EVO CONNECT

POOLED CELLULAR DATA

FAILOVER CONNECTIVITY

MULTI-LOCATION MANAGEMENT

Every Carrier. No Carrier Calls.

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