

WEBSITE TERMS OF SERVICE

Pristine Formulations, LLC

pristineformulations.com

Effective Date: **29 August 2026** | Last Updated: **29 August 2026**

IMPORTANT — PLEASE READ CAREFULLY

These Terms of Service constitute a legally binding agreement between you and **Pristine Formulations, LLC**. By accessing or using this website, you acknowledge that you have read, understood, and agree to be bound by all of the following terms and conditions. If you do not agree, do not use this website.

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1. ACCEPTANCE OF TERMS

Welcome to ***pristineformulations.com*** (the "Site"), operated by ***Pristine Formulations, LLC*** ("Company," "we," "us," or "our"). These Terms of Service (the "Terms") govern your access to and use of the Site, including all content, features, resources, and services made available through the Site. Please read these Terms carefully before using the Site.

- 1. Agreement to Terms.** By accessing, browsing, registering for, or otherwise using the Site in any manner, you confirm that you have read, understood, and agree to be bound by these Terms, our Privacy Policy, and any other policies or guidelines incorporated herein by reference. These Terms form a binding legal agreement between you and ***Pristine Formulations, LLC***.
- 2. Disagreement with Terms.** If you do not agree to these Terms in their entirety, you must immediately discontinue any and all use of the Site. Continued use of the Site after these Terms have been posted constitutes your acceptance of the Terms as they exist at the time of your use.
- 3. Age Requirement.** You must be at least eighteen (18) years of age to access or use the Site. By using the Site, you represent and warrant that you are 18 years of age or older. If you are

under the age of 18, you are not permitted to use or access the Site under any circumstances.

4. **Right to Update Terms.** *Pristine Formulations, LLC* reserves the right, in its sole discretion, to modify, update, revise, or replace these Terms at any time and for any reason. We will indicate changes by updating the "Last Updated" date at the top of this document. Your continued use of the Site following the posting of any changes constitutes your acceptance of the revised Terms. It is your responsibility to review these Terms periodically.

2. DESCRIPTION OF SERVICES

Pristine Formulations, LLC operates a marketing and educational platform designed to provide individuals with accessible, research-informed information related to GLP-1 medications, weight management strategies, and type 2 diabetes care. The Site offers the following types of services and content (collectively, the "Services"):

5. **Educational Content.** The Site publishes articles, blog posts, guides, FAQs, and informational resources related to GLP-1 receptor agonist medications (such as semaglutide and tirzepatide), weight management, metabolic health, and type 2 diabetes. All content is intended solely for general educational and informational purposes.
6. **Email Newsletter & Communications.** Users may subscribe to receive periodic email communications, newsletters, health education updates, promotional information, and relevant resources from *Pristine Formulations, LLC*.
7. **Lead Generation & Provider Connection.** The Site may facilitate connections between interested users and licensed healthcare providers, telehealth platforms, medical advisors, or other health-related services. *Pristine Formulations, LLC* acts solely as a marketing and referral intermediary in this capacity.
8. **Interactive Resources.** The Site may offer quizzes, assessments, downloadable guides, checklists, calculators, and other interactive tools designed to help users understand their health goals and eligibility for GLP-1-related programs.

9. **Important Clarification — Not a Medical Provider.** *Pristine Formulations, LLC* is a *marketing and education platform only*. We are not a healthcare provider, medical clinic, pharmacy, or insurance company. We do not practice medicine, provide medical advice, prescribe medications, or establish any provider-patient relationship. Any connection facilitated between you and a third-party healthcare provider is a separate relationship governed by that provider's own terms and policies.

3. MEDICAL DISCLAIMER

⚠ IMPORTANT MEDICAL DISCLAIMER — READ BEFORE PROCEEDING

The content published on *pristineformulations.com* is provided for informational and educational purposes ONLY. Nothing contained on this Site, including but not limited to articles, guides, quizzes, resources, emails, videos, testimonials, or any other material, constitutes, or is intended to constitute, medical advice, clinical guidance, diagnosis, prognosis, or treatment of any health condition or disease.

- **No Medical Advice.** The information on this Site is not a substitute for professional medical advice, diagnosis, or treatment from a qualified and licensed healthcare provider. Always seek the advice of your physician or other qualified health professional regarding any medical condition, medication, or health concern.
- **No Provider-Patient Relationship.** Your use of this Site, including submitting any form, quiz, or personal information, does *not* create a provider-patient relationship, a doctor-patient relationship, or any other type of clinical or fiduciary relationship between you and *Pristine Formulations, LLC* or any of its employees, contractors, or representatives.
- **Consult a Qualified Professional.** Before making any decisions regarding your health, medications, diet, exercise, or treatment — including any decision related to GLP-1

medications — you must consult with a licensed, qualified healthcare professional who is familiar with your individual medical history, conditions, and needs.

- **Prescription Medications.** GLP-1 receptor agonist medications (including but not limited to semaglutide, tirzepatide, and similar agents) are prescription-only medications regulated by the U.S. Food and Drug Administration (FDA). These medications may only be legally prescribed by a licensed medical provider following a proper clinical evaluation. This Site does not and cannot prescribe, dispense, or provide access to prescription medications.
- **No Liability for Medical Decisions.** *Pristine Formulations, LLC* expressly disclaims any and all liability for any health or medical decisions, actions, outcomes, or consequences — including adverse medical events, personal injury, or death — made or taken by any individual in reliance on any content published on this Site.
- **Emergency Situations.** If you are experiencing a medical emergency, call 911 or your local emergency number immediately. Do not rely on this Site or any of its content in emergency situations.

4. ELIGIBILITY & USER ACCOUNTS

10. **Minimum Age.** To create an account, subscribe to communications, or submit any form or quiz on the Site, you must be at least 18 years of age. By using these features, you represent and warrant that you meet this age requirement.
11. **Accurate Information.** When registering for an account or completing any form on the Site, you agree to provide truthful, accurate, current, and complete information. You further agree to update such information as necessary to ensure it remains accurate and current. Providing false or misleading information is a material breach of these Terms.
12. **Account Security.** You are solely responsible for maintaining the confidentiality and security of your account credentials, including your username and password. You agree not

to share your credentials with any third party. You are responsible for all activities that occur under your account, whether or not authorized by you. You agree to notify **Pristine Formulations, LLC** immediately at info@pristineformulations.com if you suspect any unauthorized access to or use of your account.

13. One Account Per Person. Each individual may maintain only one active account on the Site. Creating multiple accounts to circumvent restrictions, obtain additional benefits, or for any other purpose is prohibited and may result in immediate termination of all associated accounts.

14. Account Termination Rights. **Pristine Formulations, LLC** reserves the right to suspend, disable, or terminate any user account at any time for any reason, including but not limited to violations of these Terms, fraudulent activity, or conduct harmful to other users or the Company.

5. ACCEPTABLE USE POLICY

By using the Site, you agree to use it only for lawful purposes and in a manner consistent with all applicable local, state, national, and international laws and regulations. You agree that you will **NOT**:

15. Unlawful Purposes. Use the Site for any purpose that is illegal, unlawful, harmful, or prohibited by these Terms or any applicable law or regulation.

16. False or Fraudulent Information. Submit, post, or transmit any information that is false, misleading, inaccurate, deceptive, or fraudulent, including false personal or health-related information on quizzes or forms.

17. Unauthorized Access & Technical Interference. Attempt to gain unauthorized access to any portion of the Site, its servers, databases, or related systems; engage in scraping, crawling, or data harvesting using automated means; introduce malware, viruses, or malicious code; or take any action that disrupts, damages, or impairs the functionality or security of the Site.

18. **Spam & Unsolicited Communications.** Use the Site to send, facilitate, or promote unsolicited bulk communications, spam, phishing messages, or chain letters to other users or third parties.
19. **Impersonation.** Impersonate any person or entity, including any employee, officer, or representative of *Pristine Formulations, LLC*, or falsely represent your affiliation with any person or organization.
20. **Competing Services.** Use the Site or its content, user data, or platform infrastructure to advertise, promote, solicit, or operate competing products or services without the prior written consent of *Pristine Formulations, LLC*.
21. **Violation of Third-Party Rights.** Infringe, misappropriate, or otherwise violate any intellectual property rights, privacy rights, publicity rights, or other rights of any third party.
22. **Harassment or Harmful Conduct.** Use the Site to harass, abuse, threaten, defame, intimidate, or harm any individual, including other users, Company employees, or third parties.
23. **Regulatory Violations.** Violate any applicable federal, state, or local laws, including those related to health information, advertising, data privacy, or consumer protection.

Pristine Formulations, LLC reserves the right, but not the obligation, to monitor use of the Site and to investigate, suspend access, or take any other action it deems appropriate in response to violations of this Acceptable Use Policy.

6. EMAIL COMMUNICATIONS & SUBSCRIPTIONS

24. **Consent to Receive Communications.** By subscribing to our email list, completing a form or quiz on the Site, or otherwise providing your email address, you consent to receive electronic communications from *Pristine Formulations, LLC*, including newsletters, educational content, health resources, promotional offers, and service-related announcements.
25. **Right to Unsubscribe.** You may opt out of marketing and promotional email communications at any time by clicking the "Unsubscribe" link included in every email we

send, or by contacting us at info@pristineformulations.com. Requests to unsubscribe will be processed promptly, in accordance with applicable law. Please note that even after unsubscribing from marketing emails, you may still receive transactional or legally required communications.

26. Compliance with Email Laws. *Pristine Formulations, LLC* is committed to full compliance with the CAN-SPAM Act (U.S.), the Canada Anti-Spam Legislation (CASL), and all other applicable email marketing laws and regulations. All commercial emails from the Company will include a clear identification of the sender, a valid physical mailing address, and a functional opt-out mechanism.

27. Email Frequency & Content. The frequency of email communications will vary and may include weekly newsletters, educational updates, new resource announcements, and occasional promotional messages. We aim to provide relevant, valuable content and will not engage in excessive or irrelevant communications.

28. No Sale of Email Lists. *Pristine Formulations, LLC* does not and will not sell, rent, trade, or otherwise transfer your email address or personal information to unaffiliated third parties for their own marketing purposes without your explicit consent.

29. Email Deliverability. *Pristine Formulations, LLC* is not responsible for any undelivered emails resulting from spam filters, incorrect email addresses provided by users, or other technical issues outside of the Company's control.

7. INTELLECTUAL PROPERTY

30. Ownership. All content and materials on the Site — including but not limited to text, articles, blog posts, graphics, logos, photographs, illustrations, icons, videos, audio clips, downloadable guides, quiz content, email newsletters, and the overall look and feel of the Site — are the exclusive property of *Pristine Formulations, LLC* or its licensors and are protected by applicable United States and international copyright, trademark, trade dress, and other intellectual property laws.

31. Trademark Rights. The name *Pristine Formulations, LLC*, its logo, and all related names, marks, product names, and service names are trademarks or registered trademarks of the

Company. You may not use any such marks without the prior written consent of ***Pristine Formulations, LLC***.

- 32. Prohibited Use of Content.** Without the prior written permission of ***Pristine Formulations, LLC***, you may not reproduce, republish, distribute, transmit, publicly display, publicly perform, create derivative works from, sell, or otherwise exploit any content or materials from the Site for any commercial purpose or in any manner not expressly permitted by these Terms.
- 33. Limited Personal Use License.** Subject to your compliance with these Terms, ***Pristine Formulations, LLC*** grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to access and use the Site and its content solely for your personal, non-commercial, informational purposes. This license does not include any right to download, print, or retain copies for purposes other than personal reference, except as expressly permitted.
- 34. User-Submitted Content.** If you submit, post, upload, or otherwise provide any content to the Site — including but not limited to feedback, testimonials, responses to forms or quizzes, or comments (collectively, "User Content") — you represent and warrant that you own or have the necessary rights to submit such content. By submitting User Content, you grant ***Pristine Formulations, LLC*** a perpetual, worldwide, non-exclusive, royalty-free, irrevocable license to use, reproduce, modify, adapt, publish, translate, distribute, and display such User Content in any media for any lawful purpose, including marketing and business operations. You waive any moral rights or similar rights you may have in such content to the maximum extent permitted by applicable law.
- 35. Copyright Infringement Claims.** If you believe that content on the Site infringes your copyright, please contact us at ***info@pristineformulations.com*** with a detailed description of the alleged infringement. ***Pristine Formulations, LLC*** will respond to valid notices in accordance with the Digital Millennium Copyright Act (DMCA) and other applicable laws.

8. THIRD-PARTY LINKS & PARTNERSHIPS

- 36. Third-Party Links.** The Site may contain hyperlinks to third-party websites, platforms, or resources, including but not limited to telehealth providers, licensed healthcare professionals, insurance information resources, and wellness platforms (collectively, "Third-Party Sites"). These links are provided for your convenience and informational purposes only.
- 37. No Responsibility for Third-Party Content.** *Pristine Formulations, LLC* does not control, operate, or endorse any Third-Party Sites and is not responsible for the accuracy, completeness, legality, quality, reliability, or availability of any content, products, or services found on such sites. The inclusion of any link does not constitute or imply an endorsement, sponsorship, or affiliation with the linked site or its operators.
- 38. Access at Your Own Risk.** Any access to or use of Third-Party Sites is at your sole risk. *Pristine Formulations, LLC* strongly encourages you to review the terms of service and privacy policies of any Third-Party Sites you visit. *Pristine Formulations, LLC* shall not be liable for any loss or damage arising from your use of or reliance upon any Third-Party Site or its content.
- 39. Affiliate Relationship Disclosure.** In accordance with the Federal Trade Commission (FTC) guidelines and applicable advertising disclosure requirements, *Pristine Formulations, LLC* discloses that it may have business, referral, or affiliate relationships with certain third-party healthcare providers, telehealth companies, and other partners featured on or linked from the Site. The Company may receive financial compensation, commissions, or other consideration in connection with referrals made through the Site. Such compensation may influence which providers or services are featured or recommended, though *Pristine Formulations, LLC* endeavors to present information that is accurate and beneficial to users.
- 40. Third-Party Providers Are Independent.** Any healthcare provider, telehealth platform, or advisor you connect with through the Site is an independent third party. *Pristine Formulations, LLC* has no control over, and assumes no responsibility for, the services, advice, diagnoses, treatments, or actions of any such provider.

9. HEALTH INFORMATION DISCLAIMER

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- 41. Collection of Health-Related Information.** In the course of using the Site, including completing quizzes, forms, or assessments, you may be asked to voluntarily provide health-related information, such as your current diagnoses, health goals, estimated BMI range, medication history, or similar details. Provision of this information is voluntary.
- 42. Purpose of Health Information.** Any health-related information you provide is used solely to personalize and improve the relevance of the content, resources, and referrals provided to you through the Site. This information is used for marketing and educational purposes only — it is not used for clinical evaluation, diagnosis, or treatment of any health condition.
- 43. Not for Clinical Use.** Health information collected through the Site is not reviewed by licensed medical professionals on behalf of *Pristine Formulations, LLC*, is not part of a medical record, and does not constitute a clinical encounter or assessment. Do not rely on any content generated in response to health information you submit as clinical guidance.
- 44. Data Handling & Privacy.** Health-related information is treated with heightened sensitivity and is handled in accordance with the protections described in our Privacy Policy, available at pristineformulations.com/privacy-policy. We apply administrative, technical, and physical safeguards appropriate to the sensitivity of the data.
- 45. HIPAA Notice.** *Pristine Formulations, LLC* is not a "covered entity" or "business associate" as defined under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and its implementing regulations. While the Company is not legally required to comply with HIPAA, it nonetheless treats all health-related information with a high degree of care and responsibility.
- 46. No Emergency Use.** You should not use this Site or any of its forms, features, or communications channels to transmit emergency medical information or to seek emergency medical assistance. In any medical emergency, call 911 or your local emergency services immediately.

10. LIMITATION OF LIABILITY

- 47. General Limitation.** To the fullest extent permitted by applicable law, ***Pristine Formulations, LLC***, its officers, directors, members, employees, agents, contractors, licensors, and service providers (collectively, the "Company Parties") shall not be liable to you or any third party for any indirect, incidental, special, consequential, exemplary, or punitive damages of any kind, including but not limited to lost profits, lost revenue, loss of data, loss of goodwill, personal injury, or property damage, regardless of the legal theory (whether in contract, tort, strict liability, or otherwise) and regardless of whether the Company Parties have been advised of the possibility of such damages.
- 48. Medical Decision Liability.** Without limiting the foregoing, the Company Parties shall not be liable for any harm, injury, adverse health outcome, death, or other consequence arising from or related to any medical decision, action, or inaction made or taken by you or any other person based on content, information, referrals, or resources provided through the Site.
- 49. Service Interruptions & Data Loss.** The Company Parties shall not be liable for any loss or damage arising from service interruptions, downtime, inaccessibility of the Site, loss or corruption of data, unauthorized access to or alteration of your transmissions or data, or any failure of the Site to operate in an uninterrupted or error-free manner.
- 50. Third-Party Conduct.** The Company Parties shall not be liable for the acts, omissions, representations, warranties, conduct, or content of any third party, including any healthcare provider, telehealth platform, affiliate partner, or other third-party service to which the Site may connect you.
- 51. Maximum Liability Cap.** In any case in which the Company Parties are found liable notwithstanding the limitations above, the maximum aggregate liability of the Company Parties to you for any and all claims arising out of or related to your use of the Site shall be limited to the greater of: (i) one hundred U.S. dollars (\$100.00); or (ii) the total amounts actually paid by you to ***Pristine Formulations, LLC*** in the twelve (12) months immediately preceding the event giving rise to the claim.
- 52. Jurisdictional Variations.** Some jurisdictions do not allow the exclusion or limitation of certain types of damages, so some of the above limitations may not apply to you. In such

cases, the Company's liability will be limited to the greatest extent permitted under applicable law.

11. INDEMNIFICATION

To the fullest extent permitted by applicable law, you agree to defend, indemnify, and hold harmless **Pristine Formulations, LLC** and each of its respective officers, directors, members, employees, independent contractors, agents, licensors, suppliers, successors, and assigns (collectively, the "Indemnified Parties") from and against any and all claims, liabilities, demands, actions, proceedings, damages, losses, costs, and expenses — including reasonable attorneys' fees and legal costs — arising out of or related to any of the following:

- 53. Your access to or use of the Site, including any information you submit or actions you take through the Site;
- 54. Your violation of any provision of these Terms or any applicable law or regulation;
- 55. Your violation of any right of a third party, including any intellectual property right, privacy right, or right of publicity;
- 56. Any User Content you submit, post, or transmit through the Site;
- 57. Your reliance on content or resources provided through the Site in connection with any medical or health-related decision;
- 58. Any misrepresentation made by you in connection with your use of the Site.

Pristine Formulations, LLC reserves the right to assume exclusive control over the defense and settlement of any claim subject to indemnification by you, and you agree to cooperate with the Company's defense of such claims. You will not settle any such claim without the prior written consent of **Pristine Formulations, LLC**.

12. DISCLAIMER OF WARRANTIES

- 59. **"AS IS" Provision.** THE SITE AND ALL OF ITS CONTENT, FEATURES, AND SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTY OF ANY

KIND, EXPRESS OR IMPLIED. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, **Pristine Formulations, LLC** EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

- 60. No Warranty of Availability or Reliability.** **Pristine Formulations, LLC** makes no warranty or representation that: (i) the Site will be available, uninterrupted, timely, secure, or error-free; (ii) the results that may be obtained from use of the Site will be accurate, reliable, or satisfactory; or (iii) any errors in the Site will be corrected.
- 61. No Warranty of Accuracy or Completeness.** **Pristine Formulations, LLC** makes no warranty or representation that any information or content on the Site is accurate, complete, reliable, current, or free from errors or omissions. Medical and health information is subject to change as research and clinical practice evolve.
- 62. Medical Information May Be Outdated.** Health and medical information published on the Site reflects the state of knowledge at the time of publication and may become outdated, superseded, or revised. You should always verify any health-related information with a licensed healthcare provider before relying upon it.
- 63. No Endorsement of Third Parties.** **Pristine Formulations, LLC** does not warrant, endorse, guarantee, or assume responsibility for any product, service, or offer made by any third party through or in connection with the Site.

13. PRIVACY POLICY

- 64. Incorporated by Reference.** Your use of the Site is also governed by the **Pristine Formulations, LLC** Privacy Policy, which is hereby incorporated into these Terms by reference in its entirety. The Privacy Policy describes how we collect, use, store, share, and protect your personal information. You can review our Privacy Policy at **pristineformulations.com/privacy-policy**. By agreeing to these Terms, you also acknowledge and agree to the Privacy Policy.

- 65. Health Information Protections.** As described in our Privacy Policy, health-related information you provide through the Site is treated with heightened sensitivity and subject to additional protective measures. We do not share identifiable health information with third parties except as described in our Privacy Policy or as required by law.
- 66. Conflicts Between Terms.** In the event of any conflict or inconsistency between these Terms and the Privacy Policy with respect to the handling of personal or health-related data, the Privacy Policy shall govern with respect to such data practices.
- 67. Cookie Use.** The Site may use cookies, web beacons, and similar tracking technologies as described in our Privacy Policy. By continuing to use the Site, you consent to our use of such technologies in accordance with the Privacy Policy.

14. TERMINATION

- 68. Company's Right to Terminate.** *Pristine Formulations, LLC* reserves the right, in its sole discretion and without notice or liability, to suspend, disable, restrict, or permanently terminate your access to all or any part of the Site at any time and for any reason, including but not limited to your violation of any provision of these Terms, fraudulent or harmful conduct, or any other behavior that the Company determines, in its reasonable judgment, is detrimental to the Site, its users, or its business interests.
- 69. Effect of Termination.** Upon termination of your access to the Site, your right to use the Site and all of its features and content will immediately and automatically cease. You must immediately stop all use of the Site and, if directed by the Company, destroy any copies of Site content in your possession.
- 70. Survival of Provisions.** Termination of your account or access to the Site shall not affect the enforceability of any provisions of these Terms that, by their nature, are intended to survive termination. The following sections shall survive any termination of these Terms: Section 3 (Medical Disclaimer), Section 7 (Intellectual Property), Section 10 (Limitation of Liability), Section 11 (Indemnification), Section 12 (Disclaimer of Warranties), Section 15 (Governing Law & Dispute Resolution), and any other provisions that by their nature should survive.

71. User-Initiated Termination. You may discontinue your use of the Site at any time. If you have an account, you may request deletion of your account by contacting us at info@pristineformulations.com. Certain information may be retained as required by law or legitimate business purposes.

15. GOVERNING LAW & DISPUTE RESOLUTION

72. Governing Law. These Terms, your use of the Site, and any dispute arising out of or related to these Terms or the Site shall be governed by and construed in accordance with the laws of the State of Arizona, without regard to its conflict of laws rules or principles.

73. Binding Arbitration. EXCEPT AS OTHERWISE SET FORTH IN THIS SECTION, ALL DISPUTES, CLAIMS, OR CONTROVERSIES ARISING OUT OF OR RELATING TO THESE TERMS, THE SITE, OR ANY CONTENT OR SERVICES OFFERED THROUGH THE SITE — INCLUDING DISPUTES REGARDING THE EXISTENCE, VALIDITY, ENFORCEABILITY, INTERPRETATION, OR BREACH OF THESE TERMS — SHALL BE RESOLVED EXCLUSIVELY THROUGH FINAL AND BINDING ARBITRATION. Such arbitration shall be administered by the American Arbitration Association (AAA) in accordance with its Consumer Arbitration Rules (or such other AAA rules as may be applicable), as amended from time to time. The arbitration shall take place in Arizona, unless otherwise agreed by the parties in writing. The arbitrator's award shall be final and binding, and judgment on the award may be entered in any court of competent jurisdiction.

74. Class Action Waiver. YOU AND **Pristine Formulations, LLC** EACH AGREE THAT ALL CLAIMS AND DISPUTES BETWEEN US SHALL BE ARBITRATED OR LITIGATED SOLELY ON AN INDIVIDUAL BASIS. NEITHER YOU NOR **Pristine Formulations, LLC** SHALL HAVE THE RIGHT TO PARTICIPATE IN OR RECEIVE RELIEF THROUGH ANY CLASS ACTION, COLLECTIVE ACTION, PRIVATE ATTORNEY GENERAL ACTION, OR OTHER REPRESENTATIVE PROCEEDING. If a court or arbitrator determines that this class action waiver is unenforceable with respect to any particular claim, that claim shall be severed and litigated in court separately from any claims that may proceed in arbitration.

- 75. Small Claims Court Exception.** Notwithstanding the foregoing, either party may elect to resolve an individual dispute in small claims court, provided that the claim qualifies for small claims court jurisdiction in the applicable venue.
- 76. Opt-Out Right.** You have the right to opt out of the binding arbitration and class action waiver provisions in this Section by sending a written notice of your decision to opt out to ***info@pristineformulations.com*** within thirty (30) days of first accepting these Terms. Your notice must include your name, email address, and a clear statement that you wish to opt out of arbitration. If you opt out, disputes shall be resolved in the courts of, and you and the Company each consent to the personal jurisdiction of such courts.
- 77. Informal Resolution First.** Prior to initiating any arbitration or legal proceeding, you agree to first contact ***Pristine Formulations, LLC*** at ***info@pristineformulations.com*** and provide a written description of the dispute, the relief sought, and your contact information. The parties agree to attempt in good faith to resolve the dispute informally within thirty (30) days of receipt of notice.

16. CHANGES TO TERMS

- 78. Right to Modify.** ***Pristine Formulations, LLC*** reserves the right to revise, modify, update, or replace these Terms at any time and in its sole discretion. All changes are effective immediately upon posting to the Site unless otherwise indicated.
- 79. Notice of Changes.** We will indicate that changes have been made by updating the "Last Updated" date at the top of these Terms. For material changes — meaning changes that significantly affect your rights or obligations — we will make reasonable efforts to notify you in advance through one or more of the following: (i) a prominent notice on the Site's homepage or login page; (ii) a notification sent to the email address associated with your account; or (iii) a pop-up or banner notification upon your next visit to the Site.
- 80. Acceptance by Continued Use.** Your continued access to or use of the Site after any modified Terms have been posted constitutes your unconditional acceptance of and agreement to the modified Terms. If you do not agree to the modified Terms, you must immediately discontinue your use of the Site.

Review Responsibility. It is your responsibility to review these Terms periodically for any updates or changes. We encourage you to review this page each time you visit the Site. Your most recent acceptance of these Terms, whether through account creation, form submission, or continued use, constitutes your agreement to the version of the Terms in effect at that time.

17. CONTACT INFORMATION

If you have any questions, concerns, or inquiries regarding these Terms of Service, the Site, or your rights, please contact us using the information below. **Pristine Formulations, LLC** strives to respond to all legal and compliance-related inquiries within **thirty (30) business days** of receipt.

Contact Type	Details Blaine K Stratton
Company Name	Pristine Formulations, LLC
Mailing Address	137 D. Otto Dr., Snowflake, AZ 85937
Email Address	info@pristineformulations.com
Website	pristineformulations.com
Response Time (Legal Inquiries)	Within 30 business days of receipt

Note on Legal Correspondence

For formal legal notices, demands, or service of process, all correspondence must be sent in writing to the physical mailing address listed above. Electronic communications to the contact email address above may be used for general inquiries but may not constitute formal legal notice unless expressly acknowledged in writing by **Pristine Formulations, LLC**.

By using pristineformulations.com, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service in their entirety.

Pristine Formulations, LLC

Authorized Representative: Blaine K Stratton

Title: Managing Partner Date: 29 August 2026

Pristine Formulations, LLC | Terms of Service | **29 August 2026** | pristineformulations.com

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