

A Little Harmony™

Terms and Conditions

Effective Date: May 20, 2026

Please read these Terms and Conditions carefully before using the A Little Harmony™ website, platform, or purchasing any products or services. By accessing or using our platform, you agree to be bound by these terms.

1. About A Little Harmony™

A Little Harmony™ is a trauma-informed, attachment-oriented training platform providing professional development resources, online courses, certification pathways, and physical materials for therapists, counselors, educators, and caregiving adults. The platform is owned and operated by Susan Jones, a licensed children's therapist.

2. Acceptance of Terms

By purchasing, enrolling in, or accessing any A Little Harmony™ product, course, or service, you confirm that you are at least 18 years of age, have read and understood these Terms, and agree to be legally bound by them. If you are purchasing on behalf of an organization, you represent that you have authority to bind that organization.

3. Products and Services

A Little Harmony™ offers the following:

- Digital resources including video lessons, downloadable materials, and online library access
- Physical materials including workbooks and printed resources, shipped to the address you provide
- Individual mentor sessions conducted online or by phone
- Certification pathway programs including prerequisite sessions

All digital content is licensed for your personal, professional, non-commercial use only. You may not reproduce, distribute, resell, or share login credentials or digital materials with others.

4. Payment and Pricing

All prices are listed in US dollars. Payment is processed securely through Stripe. By providing payment information, you authorize A Little Harmony™ to charge the amount due for your selected purchase. Payment plans, where available, require successful completion of all installments to maintain access.

5. Refund Policy

Due to the nature of digital content and personalized mentoring, all sales are final. Exceptions may be considered on a case-by-case basis for documented extenuating circumstances. Physical materials that arrive damaged or defective will be replaced at no charge. Please contact us within 14 days of receipt to report any issues.

6. Shipping and Physical Materials

Physical materials are shipped to the address provided at checkout. A Little Harmony™ is not responsible for delays caused by shipping carriers, incorrect addresses provided by the purchaser, or customs processing for international orders. International customers are responsible for any applicable duties, taxes, or import fees.

7. Mentor Sessions

Individual mentor sessions are scheduled directly with Susan and conducted online or by phone. Sessions must be used within 12 months of purchase. A minimum of 24 hours' notice is required to reschedule. Sessions forfeited due to no-show or insufficient notice may not be rescheduled.

8. Intellectual Property

All content on the A Little Harmony™ platform — including course materials, videos, frameworks, workbooks, and written resources — is the intellectual property of A Little Harmony™ and protected by copyright law. The A Little Harmony™ name and logo are trademarked. Unauthorized use, reproduction, or distribution is strictly prohibited.

9. Disclaimer

A Little Harmony™ is a professional development and training platform. It is not a mental health treatment service and does not constitute therapy, clinical supervision, or medical advice. Content is educational in nature. Participants are responsible for applying information within the scope of their own professional training and licensure.

10. Limitation of Liability

To the fullest extent permitted by law, A Little Harmony™ shall not be liable for any indirect, incidental, or consequential damages arising from your use of the platform or its materials. Our total liability shall not exceed the amount you paid for the specific product or service in question.

11. Governing Law

These Terms are governed by the laws of the State of [Kentucky/Washington/Oregon — to be confirmed upon LLC formation], United States, without regard to conflict of law principles. The parties agree to attempt to resolve any dispute informally before pursuing formal legal action.

12. Changes to These Terms

A Little Harmony™ reserves the right to update these Terms at any time. Continued use of the platform following notification of changes constitutes acceptance of the revised Terms.

13. Contact

For questions about these Terms, please contact us at:

A Little Harmony™

Email: support@alittleharmony.com

Website: www.alittleharmony.com

A Little Harmony™

Privacy Policy

Effective Date: May 20, 2026

A Little Harmony™ is committed to protecting your privacy. This Privacy Policy explains what information we collect, how we use it, and your rights regarding your personal data. By using our platform, you agree to the practices described here.

1. Information We Collect

We may collect the following types of information:

- Personal identifiers: name, email address, phone number, and mailing address
- Payment information: processed securely through Stripe; we do not store full card numbers
- Professional background: your role, organization, and areas of practice
- Assessment data: results from professional tools such as the Enneagram and stress profile assessments
- Usage data: how you interact with our platform, courses, and resources
- Communications: messages, session notes, and correspondence with our team

2. How We Use Your Information

We use the information we collect to:

- Process purchases and deliver digital and physical products
- Schedule and conduct individual mentor sessions
- Personalize your learning experience and professional development pathway
- Communicate with you about your enrollment, orders, and program progress
- Improve our platform, content, and services
- Comply with legal obligations

Assessment data such as Enneagram and stress profile results is used solely to support your individual professional development within the A Little Harmony™ program. It is never sold, shared with third parties for marketing purposes, or used outside the context of your participation in the program.

3. Legal Basis for Processing (International Users)

For users located in the European Economic Area (EEA) or other regions with data protection laws, we process your personal data on the following legal bases:

- Contract performance: to fulfill the products and services you have purchased
- Legitimate interests: to improve our platform and communicate with you about your program
- Consent: where you have expressly agreed to specific uses of your data
- Legal obligation: where required by applicable law

4. Sharing of Information

We do not sell your personal information. We may share your information only in the following limited circumstances:

- Service providers: with Stripe for payment processing, and shipping carriers for physical product delivery
- Legal requirements: if required by law, court order, or government authority
- Business transfers: in the event of a merger, acquisition, or sale of assets, with appropriate notice to you

All service providers are required to protect your information and may only use it for the specific purpose for which it was shared.

5. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes described in this policy, to maintain your program records, and to comply with legal obligations. Assessment data is retained for the duration of your program participation and for a reasonable period thereafter. You may request deletion of your data at any time, subject to legal retention requirements.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- Access: request a copy of the personal information we hold about you
- Correction: request correction of inaccurate or incomplete information
- Deletion: request deletion of your personal data, subject to legal obligations
- Portability: receive your data in a portable format
- Objection: object to certain processing of your data
- Withdrawal of consent: where processing is based on consent, withdraw it at any time

To exercise any of these rights, please contact us at support@alittleharmony.com. We will respond within 30 days.

7. Cookies and Tracking

Our website may use cookies and similar tracking technologies to improve your experience, analyze site usage, and support platform functionality. You may adjust your browser settings to refuse cookies, though some features of the platform may not function properly as a result.

8. Security

We take reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. Payment information is processed through Stripe, which maintains PCI-DSS compliance. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

9. Children's Privacy

A Little Harmony™ is a professional development platform intended for adults 18 years of age and older. We do not knowingly collect personal information from minors. If you believe a minor has provided us with personal information, please contact us immediately.

10. International Data Transfers

A Little Harmony™ is based in the United States. If you are accessing our platform from outside the US, please be aware that your information may be transferred to and processed in the United States, where data protection laws may differ from those in your country. By using our platform, you consent to this transfer.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by posting the updated policy on our website with a revised effective date. Continued use of the platform following notice of changes constitutes acceptance of the updated policy.

12. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal data, please contact us at:

A Little Harmony™

Email: support@alittleharmony.com

Website: www.alittleharmony.com

For users in the EEA, if you are not satisfied with our response, you have the right to lodge a complaint with your local data protection authority.