

MultiMissionaire Privacy Policy

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CHIC GEEK ENTERPRISES LLC D/B/A MULTIMISSIONAIRE

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1. Purpose and Relationship to Other Policies

This Privacy Policy explains how Chic Geek Enterprises LLC, doing business as MultiMissionaire™ ("CGE," "MultiMissionaire," "we," "us," or "our"), processes personal information in connection with MultiMissionaire™ and The GeekLink CRM platform that powers it (together, the "Services").

This Policy supplements the general Chic Geek Enterprises Privacy Policy. The general policy governs Chic Geek Enterprises websites, inquiries, marketing preferences, billing, account administration, and CGE's own business records. This Policy governs information placed into, collected through, or generated by the Services. If the policies conflict regarding Customer Data processed through the Services, this Policy controls.

The applicable Subscription Terms, order summary, acceptable-use requirements and any signed separate-service scope govern the customer relationship. This Policy does not reduce contractual privacy or confidentiality protections. Membership allowances and billing are described in the MultiMissionaire Terms at https://multimissionaire.com/mm-terms_and_conditions.

2. Key Definitions

Key definitions

Term	Meaning
Account	A customer environment within The GeekLink CRM.
Sub-account	A separately configured operating environment within a customer's subscription. Sub-accounts provide stronger operational separation but are not a promise of absolute legal, technical, or security isolation.
Customer	The business or person that purchases, administers, or is authorized to use the Services.
Customer Data	Information submitted to, collected through, transmitted by, or generated for a Customer through an Account or Sub-account, including CRM records and Communications Data.

Term	Meaning
Customer Contact	A prospect, customer, member, donor, attendee, vendor, employee, or other person whose information is processed through a Customer's Account.
Communications Data	Message content, recipient and sender information, delivery status, consent records, call records, recordings, transcripts, campaign data, and related routing or usage information.
Personal Information	Information that identifies, relates to, describes, can reasonably be linked with, or is otherwise protected as personal data under applicable law.
Service Provider / Subprocessor	A third party engaged to process data or provide infrastructure, communications, payments, hosting, analytics, AI, integration, security, or support functions for the Services.

3. Our Role and the Customers Role

When CGE acts for its own business purposes

CGE acts as the business or controller when it determines why and how information is used for account creation, billing, fraud prevention, service security, support administration, legal compliance, product administration, and CGE's direct communications with Customers and authorized users.

When CGE processes Customer Data

For Customer Data processed through an Account or Brand workspace, the Customer generally determines the purpose and means of processing, and CGE acts as a service provider or processor on the Customer's documented instructions. The Customer is responsible for its own privacy notice, lawful basis, permissions, consent records, data accuracy, retention choices, and responses to Customer Contacts.

CGE will process Customer Data only to provide, maintain, secure, support, troubleshoot, export, and improve the Services; comply with documented Customer instructions; prevent misuse; or meet legal obligations.

4. Information We Process

5. Sources of Information

We receive information from Customers and authorized users; Customer Contacts who interact with Customer forms, pages, calendars, messages, or calls; integrations enabled by a Customer; payment and communications providers; security and fraud-prevention services; and automatically through use of the Services.

Customers must not import purchased, rented, scraped, unlawfully appended, or otherwise unauthorized contact data. Customers represent that they have the right to submit and instruct processing of all Customer Data.

6. How We Use Information

7. Brand workspaces and Access Controls

Customer administrators control who may access each Account and Brand workspace and are responsible for assigning appropriate roles, removing former users, protecting credentials, and maintaining internal separation between brands, clients, teams, or operating units.

CGE personnel may access Customer Data only when reasonably necessary for authorized implementation, support, security, billing, abuse prevention, legal compliance, or maintenance. Access may be logged or otherwise controlled according to the capabilities available within the Services.

A Customer's use of multiple Brand workspaces does not create separate legal controllers unless the Customer has independently established that relationship. The Customer must identify which business is responsible for each Customer Contact and provide any required disclosures.

8. Communications Data and Consent

The Services process email and related Communications Data. SMS, MMS, telephone, voicemail, chat and other channels may be processed when separately authorized or enabled; listing a data category does not mean that channel is included in the membership. Processing may involve delivery networks, carriers, verification providers and other service providers.

Customers are responsible for lawful recipient consent, do-not-contact and opt-out compliance, list provenance, calling and quiet-hour restrictions, sender identification, recording or transcription notices, and the content and timing of communications. CGE may retain consent, suppression, complaint, and delivery records when reasonably necessary to honor preferences, document compliance, protect recipients, and prevent repeated unlawful contact.

Call recording, transcription, automated dialing, AI-assisted calling, or similar features must not be enabled unless the Customer has determined that the feature is lawful for every relevant jurisdiction and has implemented the required notice or consent.

9. AI enabled Processing

Some services, including System Scribe and AI Next-Step Briefs delivered through ReadyCheckGo, use AI or automated tools to draft, summarize, classify or assist with customer-directed work. Other enabled features may support search or transcription. Outputs may be incomplete, inaccurate, biased or unsuitable and must be reviewed by an authorized person before consequential use.

When a Customer enables or requests an AI feature, relevant prompts, source material, Customer Data, and outputs may be transmitted to an AI Service Provider solely to perform that feature, subject to applicable provider terms and safeguards.

CGE does not sell Customer Data or intentionally use identifiable Customer Data to train generalized AI models for CGE's independent benefit. If a future feature would use Customer Data for model training beyond delivering the Customer-requested service, CGE will provide a separate disclosure and obtain any consent required by law or contract. AI providers have their own processing and retention terms. This statement about CGE does not promise that

every external provider has an identical training or retention policy; request information about the relevant provider before submitting affected data.

Customers must not place highly sensitive or regulated information into an AI feature unless the applicable Order Summary or signed agreement expressly authorizes that data type and appropriate safeguards are in place.

10. Data Ownership Intellectual Property and Deidentified Data

As between CGE and the Customer, the Customer owns Customer Data and Customer-supplied materials. The Customer grants CGE and its Service Providers a limited right to host, copy, transmit, transform, display, and otherwise process Customer Data only as reasonably necessary to provide and govern the Services.

Customer ownership of Customer Data does not transfer ownership of The GeekLink CRM, MultiMissionaire™, CGE methods, templates, documentation, configurations, independently developed improvements, or proprietary and multi-step workflows developed through Chic Geek Enterprises, The GeekLink, or MultiMissionaire™ teams. Data portability and workflow transfer are governed separately by the applicable Subscription Terms.

CGE may create and use aggregated or de-identified information that does not reasonably identify a Customer or individual to analyze service performance, security, capacity, and product improvement. CGE will not attempt to re-identify that information except to test de-identification or protect the Services.

11. Sharing and Disclosure

We disclose information only as reasonably necessary for the purposes described in this Policy, including to:

We do not sell Customer Data. We do not share Customer Data for cross-context behavioral advertising. Chic Geek Enterprises' website analytics and marketing practices are addressed in the general Chic Geek Enterprises Privacy Policy.

12. Service Providers and Subprocessors

The Services depend on specialized providers. The categories below describe the operational processing they may perform. The specific provider used may vary by feature, geography, integration, or Customer configuration.

Service provider categories

Provider category	Purpose
CRM and application infrastructure	Account hosting, data storage, application functionality, workflow execution, logs, and support tooling
Cloud hosting and content delivery	Computing, storage, backup, security, traffic delivery, and availability
Email delivery and verification	Routing, deliverability, bounce handling, suppression, validation, and usage reporting
Telecommunications and messaging	Phone numbers, SMS/MMS, calling, voicemail, carrier registration, routing, and compliance signals

Provider category	Purpose
Payment and billing	Payment processing, subscription administration, invoices, fraud review, and tax-related data
AI and transcription	Customer-requested generation, analysis, search, classification, transcription, or summarization
Integrations and automation	Data exchange with applications enabled or authorized by the Customer
Analytics, monitoring, and security	Performance measurement, diagnostics, fraud prevention, incident detection, and service protection
Professional and customer support	Authorized implementation, troubleshooting, training, legal, audit, and advisory support

Request the current material service-provider or subprocessor information through https://multimissionaire.com/mm-contact_us. The specific provider may depend on the enabled feature or customer configuration. Where required by law or contract, CGE will provide notice before adding a material subprocessor and a reasonable process for documented objections based on legitimate data-protection concerns.

13. Customer enabled Integrations and Third party Destinations

Customers may connect third-party applications or direct data to external services. Once Customer Data is transmitted to a Customer-selected third party, that third party's terms and privacy practices govern its processing. Customers are responsible for reviewing integrations, limiting permissions, and disabling connections no longer needed.

CGE is not responsible for a third party's independent processing merely because the Customer connected that service to The GeekLink CRM.

14. Security and Incident Response

CGE uses reasonable administrative, technical, and organizational safeguards designed to protect Personal Information against unauthorized access, use, alteration, disclosure, or destruction. Safeguards may include access controls, authentication, encryption in transit where supported, monitoring, vendor governance, backups, and personnel confidentiality requirements.

No service can guarantee absolute security. Customers must use strong credentials, multi-factor authentication where available, least-privilege access, secure devices, timely user removal, and appropriate internal procedures.

If CGE confirms a security incident affecting Customer Data, CGE will investigate, contain, remediate, and notify affected Customers without unreasonable delay as required by applicable law or contract. Customers remain responsible for notifications to their Customer Contacts or regulators unless law assigns that duty to CGE.

15. Data Retention Export Deletion and Account Closure

CGE retains Customer Data while the subscription is active and as needed to provide the Services, comply with law, resolve disputes, prevent fraud, maintain suppression or consent records, and enforce agreements.

Unless an Order Summary or signed agreement states otherwise:

Direct transfer of Accounts, Brand workspaces, integrations, automations, phone numbers, domains, or workflows is subject to verification, compatibility, provider rules, security review, intellectual-property boundaries, and the applicable Subscription Terms. Transfer is not guaranteed.

16. Individual Privacy Rights

Depending on location and applicable law, individuals may have rights to request access, correction, deletion, portability, restriction, objection, or information about certain disclosures; to withdraw consent; or to appeal a privacy decision. We will not unlawfully discriminate against a person for exercising applicable privacy rights.

For Customer Data, the Customer is ordinarily the correct first contact because the Customer determines why the data is processed. If CGE receives a verified request concerning Customer Data, CGE may direct the requester to the Customer, notify the Customer, and assist as required by contract or law.

Requests concerning CGE account, billing, support or marketing records may be submitted through https://multimissionaire.com/mm-contact_us. We may verify identity and authority before acting and retain a record of the request. Authorized agents must provide proof of authority where required.

Where legally required and technically applicable, CGE will recognize valid browser-based opt-out preference signals for activities governed by the general Chic Geek Enterprises Privacy Policy. Customer campaign and CRM preferences must be submitted to the applicable Customer or through the unsubscribe, STOP, or preference mechanism provided in the communication.

17. Sensitive Information and Regulated Uses

The Services are not designed by default for protected health information, government identification numbers, precise financial-account credentials, biometric templates, children's data, or other highly sensitive or specially regulated information.

Customers must not submit or process regulated or highly sensitive data unless a signed agreement expressly authorizes the use case, identifies the parties' responsibilities, and confirms that required safeguards and vendor terms are in place. General availability of a field, form, note, recording, AI feature, or integration does not constitute approval for a regulated use.

18. Childrens Privacy

The Services are business tools and are not directed to children under 13. CGE does not knowingly collect Personal Information directly from children through its own account-registration process. Customers that process information about minors must establish a lawful basis, obtain required parental or guardian authorization, use age-appropriate notices, and configure the Services responsibly.

19. International Processing and Transfers

CGE is based in the United States, and the Services and their providers may process information in the United States and other countries. Privacy protections may differ across jurisdictions.

Where applicable law requires a transfer mechanism, the parties will use an appropriate contractual or legal safeguard. Customers with international or regulated processing requirements should request the relevant information or a separate data-processing agreement through https://multimissionaire.com/mm-contact_us before submitting affected data. This Policy does not claim enrollment in a particular international transfer certification.

20. Business Continuity Legal Requests and Compelled Disclosure

CGE may preserve or disclose information when reasonably necessary to comply with law, enforce agreements, protect rights or safety, investigate fraud or abuse, or respond to valid legal process. Where legally permitted, CGE will direct a request for Customer Data to the Customer or notify the Customer before disclosure.

CGE may reject requests that are invalid, overbroad, technically infeasible, conflict with another person's rights, or are not supported by required verification, while honoring all non-waivable legal obligations.

21. Changes to This Policy

CGE may update this Policy to reflect legal, security, vendor, product, or operational changes. Material changes will be communicated through the Account, email, this page, or another reasonable channel before or when they take effect, as required by law. The effective date at the top identifies the current version.

If a material change expands CGE's independent use of Customer Data, CGE will provide additional notice and obtain consent where required.

22. Contact and Privacy Requests

Submit privacy questions, rights requests or concerns through https://multimissionaire.com/mm-contact_us. The operator is Chic Geek Enterprises LLC, doing business as MultiMissionaire. Identify whether the request concerns our own records or data in a specific customer workspace. If postal delivery is needed, request the appropriate current mailing address through this contact route. If the form cannot accept a submission, use the fallback contact method displayed in its error message.

Do not submit sensitive Customer Data, passwords, full payment-card numbers, or government identification numbers through the contact form.

23. Our Data processing Commitments

When CGE acts as a processor or service provider for Customer Data, CGE will:

24. Website information and preference choices

When you visit MultiMissionaire pages or submit an inquiry, we may process the contact information you provide and technical information such as IP address, browser attributes, session activity and security logs. Essential cookies or similar technology may support page delivery, session functionality, security and the checkout or embedded forms. Optional analytics or marketing technologies, where used, must follow applicable consent and preference requirements. Browser settings can affect cookies and some page functions.

CGE's general website and marketing practices are also described at <https://chicgeekenterprises.com/the-privacy-policy>. For MultiMissionaire information, this Policy controls where the notices conflict. Promotional preferences and transaction-related service communications are distinct; opting out of marketing does not prevent essential billing, security or account messages.

Third-party login destinations, payment interfaces and customer-selected sites may have their own privacy notices and technical controls. A link is not a representation that every external destination follows this exact Policy. Use https://multimissionaire.com/mm-contact_us for questions about a technology or a request concerning MultiMissionaire.