

# Shipping Policy

**Last Updated:** July 2026

Thank you for supporting Little Nudge.

Every order is carefully packed and prepared from Young, New South Wales. As a small Australian business, we truly appreciate every single order.

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## Where We Ship

At this stage, Little Nudge ships **Australia-wide only**.

We're excited to explore international shipping in the future.

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## Shipping Costs

Shipping costs are calculated at checkout.

Current shipping rates:

- **Flat Rate Shipping:** \$9.95 Australia-wide
- **Free Shipping:** Orders over \$100

Shipping prices may change from time to time and will always be displayed before you complete your purchase.

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## Pre-Orders

Many of our products are currently available as **pre-orders**.

Our estimated dispatch timeframe is:

**6–10 weeks**

This allows time for production, quality checks and delivery to Australia before your order is carefully packed and shipped.

If anything changes with your estimated dispatch timeframe, we'll keep you updated by email.

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## Order Processing

Once your order is ready to be dispatched, we'll carefully pack it and prepare it for shipment.

You'll receive an email confirmation once your order has been shipped.

Where available, tracking details will also be provided.

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## Delivery Times

Once dispatched, delivery times will vary depending on your location and your chosen shipping service.

Please note that delivery timeframes provided by Australia Post or our delivery partners are estimates only.

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## Incorrect Addresses

Please ensure your shipping address is correct when placing your order.

If an incorrect address is provided, additional shipping charges may apply if your parcel needs to be re-sent.

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## Lost or Delayed Parcels

Once your parcel has been handed to the shipping carrier, delivery is managed by them.

If your parcel is significantly delayed or appears to be lost, please contact us and we'll happily help you investigate.

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## Damaged Orders

If your order arrives damaged, please email us within **7 days** of receiving your parcel.

Please include:

- Your order number
- A description of the issue
- Clear photographs of the damage

We'll work with you to organise a replacement or another suitable solution as quickly as possible.

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## Questions?

If you have any questions about your order or shipping, we'd love to hear from you.

## Little Nudge

Young, NSW, Australia

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