

Terms & Conditions

Last Updated: July 2026

Welcome to Little Nudge.

These Terms & Conditions govern your use of our website and the purchase of products from Little Nudge, operated by **Jess Spring (Sole Trader)**, trading as **Little Nudge**, based in Young, New South Wales, Australia.

By accessing our website or placing an order, you agree to these Terms & Conditions.

About Little Nudge

Little Nudge creates thoughtfully designed conversation card decks that encourage meaningful conversations, stronger connections and memorable moments with the people who matter most.

We hope our products bring a little more laughter, understanding and connection into your home.

Orders

When you place an order through our website, you agree that:

- You are purchasing for personal use unless otherwise agreed.
- The information you provide is accurate and complete.
- You are authorised to use the payment method provided.

All orders are subject to acceptance and availability.

Pricing

All prices are listed in Australian Dollars (AUD).

Prices may change at any time without notice, however any confirmed order will remain at the price shown at the time of purchase.

Pre-Orders

Some Little Nudge products may be offered as pre-orders.

Estimated dispatch times are provided on each product page.

Current estimated dispatch timeframe:

6–10 weeks

While we do our very best to meet these estimates, occasionally production or freight delays may occur.

If there are any significant delays, we'll keep you updated by email.

Shipping

We currently ship within Australia.

Shipping costs are calculated during checkout.

Please ensure your shipping address is correct before placing your order.

Little Nudge cannot accept responsibility for delays caused by incorrect shipping information.

Returns & Refunds

We do not offer refunds for change of mind.

However, this does not affect your rights under Australian Consumer Law.

If your order arrives damaged or faulty, please contact us as soon as possible at:

hello@jessspring.com.au

We'll work with you to arrange a replacement or another suitable solution.

Please include photographs of any damage where possible.

Product Information

We do our best to ensure all product descriptions, colours and images accurately represent our products.

As our products are professionally printed, slight colour variations may occur between screens and the final printed product.

Intellectual Property

All content on this website, including text, branding, product names, designs, logos, graphics and original creative works, remains the property of Little Nudge or its creator unless otherwise stated.

Content may not be copied, reproduced or used without prior written permission.

Limitation of Liability

Little Nudge products are designed to encourage conversation and connection.

They are not intended to replace professional medical, psychological or therapeutic advice.

To the maximum extent permitted by law, Little Nudge is not liable for any indirect or consequential loss arising from the use of our products or website.

Privacy

Your privacy is important to us.

Please refer to our Privacy Policy for information about how we collect, store and use your personal information.

Contact

If you have any questions about these Terms & Conditions, we'd love to hear from you.

Little Nudge

Young, NSW, Australia

hello@jessspring.com.au