



DAMION K. JENKINS, MSN, RN · NCLEX STRATEGY & NURSE EDUCATION

Service Agreement

One-to-One NCLEX Coaching & Tutoring

Provider: The Nurse Speak

1. What You Are Enrolling In

One-to-one NCLEX coaching and tutoring is an individualized service delivered directly by Damion K. Jenkins, MSN, RN. Your enrollment includes:

- Immediate access to the online course — all seven strategy modules, assignments, and the resources section
- Complimentary practice questions
- **Six hours** of one-to-one tutoring with Damion
- Between-session support by text, email, and 15-minute check-in calls

How it works. You complete all seven modules of the online course first. Then you move into the complimentary practice questions. Then we review your incorrect answers together, formulate a plan of correction, and work it in real time during your one-to-one sessions.

That sequence is the program. The six included hours are built around it. Between-session support is separate — text, email, and 15-minute check-in calls do not draw against those six hours. Additional time is always available for purchase if you need it — the goal is that you don't.

2. No Guarantee of Results

This service does not guarantee that you will pass the NCLEX.

No coach, tutor, or program can guarantee a licensure examination result. Your outcome depends on your individual effort, your consistency, and your commitment to the process taught in this program. What is offered instead is described in Section 3.

This is a coaching and test-preparation service. It is not a nursing education program, it does not confer academic credit, and it is not affiliated with NCSBN, your state board of nursing, or any testing vendor. Registering for and scheduling your NCLEX examination remains your responsibility.

3. Continued Support Commitment

If you complete the work as outlined in Section 4 and do not pass your next NCLEX attempt, you will receive at no additional cost:

- Continued access to the online course
- Ongoing guidance from Damion until you pass

Additional one-to-one hours beyond the six included remain available for purchase and are not included in this commitment. This commitment is a continuation of services and does not entitle you to a refund under any circumstance.

4. Your Participation Requirements

The continued support commitment described in Section 3 remains active as long as you:

- Complete all seven modules of the online course before moving into practice questions

- Complete the assigned practice questions
- Follow the process as taught, including the commentary review method and your plan of correction
- Attend your scheduled sessions
- Keep communication open with Damion throughout

If you stop submitting assigned work, disengage from the process, or become unreachable, the commitment in Section 3 no longer applies. Reach out before that happens — that is what the communication requirement is for.

5. Payment and Refunds

No refunds will be issued for one-to-one coaching and tutoring sessions or for access to course materials. Payment is due in full at the time of purchase unless a written payment arrangement has been made in advance.

6. Scheduling and Missed Sessions

Sessions are scheduled by mutual agreement. If something comes up and you need to reschedule, communicate with me as early as you can and we will find another time.

Missed appointments without professional communication will result in the loss of that scheduled time, drawn against your six included hours.

Your six included hours must be used within six months of purchase unless otherwise agreed in writing. Purchased add-on hours are subject to the same terms.

7. Communication and Consent

You will communicate with Damion via phone, email, text, or video chat if you have any questions or need help.

You give permission to receive emails, texts, calls, promotions, or advertisements from Damion and The Nurse Speak. We will **not** share your information with others. You may opt out of marketing communications at any time; service-related communications will continue for the duration of your engagement.

8. Intellectual Property

All information, content, materials, format, layout, logo, videos, and processes used in this service are protected by copyright law and may not be redistributed, copied, recorded, shared, or sold by anyone without the written consent of Damion Jenkins or his appointee. Your purchase grants you a personal, non-transferable license to use these materials for your own preparation only.

9. Ready to Work

You are ready to get to work and develop strategies for NCLEX success.

ACCEPTANCE

By checking the agreement box at checkout and completing payment, you confirm that you have read this Service Agreement in full and agree to its terms — including that no NCLEX pass result is guaranteed, that your purchase is non-refundable, and that the continued support commitment in Section 3 depends on your meeting the participation requirements in Section 4.

Damion K. Jenkins, MSN, RN

The Nurse Speak