

SGNC 2027 Conference – Full Terms & Conditions

Event: Signature Global Network Conference (SGNC) 2027

Location: Istanbul, Türkiye

Dates: 8–10 April 2027

Organiser: Signature Global Network (SGN)

Thank you for choosing to attend the Signature Global Network Conference (SGNC) 2027 in Istanbul, Türkiye, from 8–10 April 2027.

These Terms & Conditions explain the conference inclusions, payment arrangements, cancellation policy, SGN Service Credits, sponsorship conditions and other participation requirements. Please read them carefully before completing your registration and payment.

By submitting a registration and making payment, you acknowledge that you have had the opportunity to review these Terms & Conditions and agree to them, subject always to any rights and remedies that cannot lawfully be excluded or restricted.

1. Conference Pass Inclusions

Your paid SGNC 2027 Conference Pass includes:

- Access to the main SGNC conference program on 8–10 April 2027 (three days).
- Networking sessions and pre-scheduled one-on-one business meetings.

- Conference networking and evening functions, as specified in the confirmed 2027 event program.
- Meals and refreshments, if and as specified in the selected pass and confirmed event program.
- Conference materials and welcome kit.
- Access to the SGNC event app and scheduler.
- Group photos and official conference footage.
- Digital event certificate. Masterclass certificates are available to registered participants who meet the applicable participation requirements.

The final program will specify the functions, meals and activities included in each pass.

2. Not Included by Default

Unless expressly stated in the selected package, the standard SGNC 2027 Conference Pass does not include:

- Accommodation or breakfast.
- Flights, visas, travel insurance, airport transfers or other personal travel expenses.
- VIP or separately ticketed dinners and special functions that require separate registration or payment.
- Other products or services not expressly included in the selected pass.

3. Optional Add-Ons

- **VIP or special event tickets:** If offered, details, eligibility, inclusions and pricing will be published separately.

- **Hotel bookings or packages:** If offered, inclusions, rates and booking conditions will be provided through the applicable official booking channel.
- **Other optional services:** Any additional inclusions, fees and conditions will be communicated before purchase.

Additional purchases are subject to the specific terms communicated for those products or services.

4. Family Packages

Where offered, family packages may include full conference access for three, four or five people, according to the package purchased.

- Conference meals and refreshments are included only as specified in the selected family package and confirmed 2027 program.
- A discount of USD 200 applies per eligible child aged 12 and under, subject to the published family package conditions.
- Proof of the child's age may be required.
- If a child ticket is substituted for an adult attendee, the child discount will be removed and the applicable balance must be paid.

The exact inclusions, pricing and eligibility requirements will be confirmed at the time of purchase.

5. Payment, Cancellation, Refunds and SGN Service Credits

A. Application Approval and Conference Capacity

All conference registrations are subject to application review and available conference capacity.

If SGN declines an application, or if the conference has reached capacity and SGN is unable to provide the applicant with a conference place, the applicant will be eligible for a refund of the conference payments received for that registration.

Where a refund is payable under this provision, it will ordinarily be returned to the original payment method, subject to payment-provider requirements and verification. SGN will communicate the outcome and arrange the refund within a reasonable processing period.

This provision does not limit any other refund or remedy required by applicable law.

B. Voluntary Cancellation by an Attendee

If an attendee chooses to cancel their participation, the following cancellation schedule applies, subject to applicable law and any other express exception in these Terms & Conditions:

- **On or before 30 November 2026:** 100% of the eligible conference amount paid will be issued as an SGN Service Credit.
- **1 December 2026 to 31 January 2027:** 50% of the eligible conference amount paid will be issued as an SGN Service Credit.
- **From 1 February 2027:** No cancellation credit will ordinarily be issued, except where an exception under these Terms & Conditions applies or a remedy is required by applicable law.

For the purposes of this schedule, the eligible amount paid means the amount actually received by SGN for the relevant conference registration, excluding separately purchased products or services unless SGN confirms otherwise in writing.

For voluntary cancellations, the schedule above provides SGN Service Credits rather than cash refunds. These credits are not redeemable for cash or payable to a bank account, except where required by applicable law or otherwise expressly approved in writing by SGN.

The cancellation schedule does not remove any rights or remedies that may apply if SGN fails to provide the services purchased, cancels or significantly changes the event, or is otherwise required by law to provide a refund or another remedy.

C. How to Request a Cancellation or Credit

Cancellation requests must be submitted in writing to:

Email: sgnconference@signatureln.com

The request should include the attendee's full name, registration details, payment reference and reason for cancellation.

The date SGN receives the written request will generally determine the applicable cancellation period, provided the request contains sufficient information to identify the registration and payment. SGN may request additional information where reasonably necessary to process the request.

SGN will confirm the outcome, eligible credit amount and applicable expiry date in writing.

D. Use of SGN Service Credits

SGN Service Credits may be applied towards eligible services offered directly by Signature Global Network, including:

- SGN membership fees.
- Registration fees for future SGNC conferences.
- Other SGN services expressly approved by SGN in writing.

Service Credits cannot be used for third-party products or services, including flights, accommodation, visas or other travel expenses, unless SGN expressly agrees otherwise in writing.

Service Credits are not cash, cannot ordinarily be exchanged for cash or transferred to a bank account, and are non-transferable. These restrictions do not apply where a different remedy is required by applicable law.

E. Service Credit Validity and Expiry

Each SGN Service Credit is valid for **12 months from the date it is issued**.

The credit must be applied to an eligible SGN service within this 12-month validity period. Any unused balance will automatically expire at the end of the validity period and will no longer be available for use, except where applicable law requires otherwise.

SGN will confirm the credit amount, issue date and expiry date in writing when the credit is issued.

Attendees are responsible for using their credits before the expiry date. Expired credits will not ordinarily be reinstated or extended, except where required by applicable law or expressly approved by SGN in writing.

A Service Credit may only be applied to the eligible amount payable for an SGN service. If the price of the selected service exceeds the available credit, the attendee must pay the difference. Any remaining credit balance remains subject to the original expiry date.

F. Bank, Payment Platform and Currency-Conversion Fees

Where a cash refund is properly payable, SGN will ordinarily return it to the original payment method where practicable.

Any deduction for bank charges, payment-platform fees or currency-conversion costs must be lawful, reasonable and disclosed where required. SGN will not make deductions that would unlawfully reduce a refund or other remedy owed to an attendee.

SGN Service Credits will be recorded at the eligible credit amount confirmed in writing by SGN.

G. Alternative Option — Transfer to a Future Conference

Where approved by SGN, an attendee may request to transfer their paid conference value to a future SGNC conference, subject to availability, applicable terms and any price difference.

Any approved transfer, including its value, applicable conditions and validity period, will be confirmed in writing.

A transfer or Service Credit does not limit any refund or other remedy that may be required by applicable law.

6. Medical Emergency Exception

In the event of a documented medical emergency, an attendee may request an exception to the standard cancellation policy.

- An official doctor's certificate or other reasonable supporting documentation may be required.
- SGN may consider a transfer to the next available SGNC conference or an SGN Service Credit, subject to approval, availability and the applicable terms.
- Any approved transfer or credit amount, together with its validity period, will be confirmed in writing.

- A cash refund is not guaranteed solely because a medical emergency occurs. However, any refund or other remedy required by applicable law remains available.

Each request will be considered on its individual circumstances, taking into account the supporting documentation, timing and applicable legal obligations.

7. Sponsorship Payments

Sponsorship packages are governed by the inclusions, benefits and conditions specified in the relevant sponsorship agreement or package.

- Sponsorship fees are ordinarily non-refundable, subject to the sponsorship agreement and any rights or remedies required by applicable law.
- If a sponsor cannot attend or activate sponsorship benefits in 2027, the sponsor may request a rollover of the eligible sponsorship value to the next SGNC conference, subject to SGN's written approval and availability.
- Any approved rollover may be reduced by reasonable, documented expenses already incurred for that sponsor, such as advertising, printing or promotional materials bearing the sponsor's logo, where permitted by the applicable agreement and law.
- Any rollover arrangement, deductions, remaining value and validity period must be confirmed in writing.

Sponsorship arrangements are separate from delegate registration. Purchasing a sponsorship package does not automatically provide a delegate pass unless the package expressly includes one.

8. Force Majeure, Event Changes and Cancellation by SGN

SGN may need to modify, reschedule, relocate or cancel the event due to circumstances beyond its reasonable control, including but not limited to:

- Natural disasters.
- Pandemics or public health emergencies.
- Travel restrictions or government regulations.
- Venue closures or significant venue availability changes.
- War, terrorism or civil unrest.
- Other events beyond SGN's reasonable control that materially affect the safe or practical delivery of the conference.

Where such circumstances arise, SGN will communicate material changes and consider reasonable alternative arrangements, which may include rescheduling the event, transferring eligible conference payments to a future SGNC conference or offering another appropriate remedy.

Where an event is cancelled, significantly changed or cannot be delivered, the remedies available to attendees will depend on the circumstances, the applicable terms and any rights under applicable law. SGN Service Credits or rollovers will not replace a cash refund or other remedy where the law requires that remedy.

SGN is not responsible for travel, accommodation or other third-party expenses except to the extent required by applicable law or expressly agreed in writing.

Where the event is rescheduled, SGN will communicate the revised dates and any applicable transfer arrangements. Attendees should contact SGN promptly if they cannot participate on the revised dates.

9. Accommodation Terms

- Accommodation is not included in the standard SGNC 2027 Conference Pass.
- Any official partner hotel, negotiated room rates, breakfast inclusions and booking offers will be communicated separately if and when confirmed.
- Hotel reservations are subject to the hotel's own booking conditions, payment terms, availability and cancellation policy.
- Additional nights, special requests or accommodation enquiries can be directed to the SGN conference team at sgnconference@signatureln.com.

Attendees are responsible for reviewing the hotel provider's terms before confirming and paying for accommodation.

10. General Participation Terms

A. Program and Speakers

The conference program, schedule, speakers, sessions and content are subject to change where reasonably necessary. SGN will communicate material changes where practicable.

A change to an individual speaker or session does not automatically entitle an attendee to a refund, except where a remedy is required by applicable law or the applicable ticket terms.

B. Conduct and Safety

All participants must comply with local laws, venue regulations and SGNC event policies.

SGN reserves the right to refuse entry to, or remove, a participant who materially violates event rules, engages in disruptive or abusive behaviour, or poses a safety risk to others. Where practicable, SGN will consider the circumstances and provide an appropriate opportunity to address the issue.

Any decision to refuse entry or remove a participant will be handled in accordance with applicable law. This clause does not automatically eliminate any refund or other remedy that may be legally available.

C. Personal Belongings and Participation Risks

Attendees are responsible for their personal belongings and for arranging appropriate travel and medical insurance.

To the extent permitted by law, attendees participate in conference activities at their own risk. Nothing in these Terms & Conditions excludes or limits liability that cannot lawfully be excluded or limited.

D. Photography and Videography

Photography and videography may take place throughout the conference for event documentation, promotional and archival purposes.

By attending, participants acknowledge that general event photography and filming may occur. SGN will handle the collection and use of personal information, images and recordings in accordance with applicable privacy and other legal requirements. Participants who have concerns about identifiable images or particular filming arrangements should contact SGN before the event where practicable.

E. Registration and Attendee Information

Attendees must provide accurate registration and contact information. SGN may contact attendees about registration, payment, event logistics, scheduling and other matters relevant to their participation.

Any collection, storage, use or disclosure of personal information will be handled in accordance with applicable privacy requirements and SGN's applicable privacy policy.

F. Intellectual Property

Conference materials, presentations, recordings and other content supplied by SGN or its authorised contributors may be protected by intellectual property laws.

Unless written permission is obtained from the relevant rights holder, attendees must not reproduce, distribute, sell or commercially exploit such materials beyond the uses expressly permitted.

G. Applicable Law and Consumer Rights

These Terms & Conditions are intended to be governed by the laws of Victoria, Australia, to the extent legally applicable.

Nothing in these Terms & Conditions excludes, restricts or modifies any consumer guarantee, statutory right or remedy that cannot lawfully be excluded, restricted or modified. Where applicable law provides a right or remedy that conflicts with these Terms & Conditions, the applicable legal requirement will prevail to the extent of the conflict.

11. Contact and Support

For questions about registration, payments, cancellations, Service Credits, transfers or other conference matters, please contact:

Email: sgnconference@signaturegl.com

WhatsApp: +61 405 980 088

Please include your full name, registration details and payment reference where relevant, so the team can assist you efficiently.

12. Disclaimer for Shared Information and Resources

The following disclaimer applies to information and resources shared by SGN, where relevant and to the extent permitted by law.

A. Purpose of Information

Information and resources shared by SGN are intended for informational purposes and do not constitute professional advice, guidance or endorsement unless expressly stated otherwise.

B. Confidentiality and Ownership

Materials shared by SGN remain the property of their respective rights holders and may be protected by intellectual property laws. Recipients must treat materials identified as confidential accordingly and must not reproduce, distribute or disclose confidential materials to third parties without prior written consent, except as permitted by law.

C. Accuracy and Completeness

SGN makes reasonable efforts to ensure the accuracy and completeness of information and resources shared. However, unless expressly stated otherwise, SGN does not guarantee that every item of information will

remain current or be suitable for every purpose. Recipients should exercise their own judgment when relying on such information.

D. Liability

Nothing in this disclaimer excludes or limits liability where such exclusion or limitation is prohibited by law. Subject to that limitation, SGN is not responsible for loss arising from the use of shared information or resources except to the extent that liability arises under applicable law or has otherwise been expressly agreed in writing.

E. No Endorsement

The sharing of information or third-party content does not imply endorsement, sponsorship or affiliation with any individual, entity, product or service unless expressly stated.

F. External Links

SGN may provide links to external websites or resources. These are operated by third parties and may be subject to their own terms and privacy policies. SGN does not control those external resources and is not responsible for their content or availability, except to the extent required by applicable law.

G. Changes to These Terms

SGN may update these Terms & Conditions for future registrations or where otherwise permitted by law. The version applicable to a particular registration will be the version properly incorporated into that registration agreement, subject to any mandatory legal requirements. Changes will not retrospectively remove rights already accrued or vary an existing agreement without a lawful basis.

H. Governing Law

This disclaimer is intended to be governed by the laws of Victoria, Australia, to the extent legally applicable and subject to any mandatory legal requirements.

For questions regarding this disclaimer, please contact:

Email: sgnenquiry@signaturegl.com

Thank you for being part of the SGN community. We look forward to welcoming you to SGNC Türkiye 2027 in Istanbul.

Disclaimer:

The following disclaimer is intended to outline the terms and conditions governing the sharing of valuable information or resources from our company. By sharing any such materials, you agree to be bound by the terms set forth below:

Purpose of Information: The information and resources shared by our company are intended solely for informational purposes and do not constitute professional advice, guidance, or endorsement unless explicitly stated otherwise.

Confidentiality and Ownership: All shared information and resources remain the sole property of our company and are protected by intellectual property laws. Recipients must treat such materials as confidential and shall not reproduce, distribute, or disclose them to any third party without prior written consent from our company.

Accuracy and Completeness: While we make reasonable efforts to ensure the accuracy and completeness of the shared information, we do not guarantee its reliability, timeliness, or applicability for any specific purpose. Recipients should exercise their judgement and discretion when relying on such information.

Disclaimer of Liability: Our company shall not be held liable for any direct, indirect, incidental, consequential, or punitive damages arising out of the use or reliance on the shared information or resources. Recipients assume all risks associated with their use of such materials.

No Endorsement: The sharing of any information or resources does not imply an endorsement, sponsorship, or affiliation with any individual, entity, product, or service unless explicitly stated otherwise. Any reference or inclusion of third-party content is for informational purposes only and does not indicate our endorsement of such content.

External Links: The shared information or resources may contain links to external websites or resources that are not under our control. We do not assume responsibility for the content, accuracy, or availability of these external resources. Recipients access them at their own risk.

Modification of Terms: Our company reserves the right to modify or update these terms and conditions at any time without prior notice. Recipients are responsible for reviewing the most recent version of this disclaimer.

Governing Law: This disclaimer shall be governed by and construed in accordance with the laws of Victoria, Australia, without regard to its conflict of law principles. By accessing or using the shared information or resources, you acknowledge that you have read, understood, and agreed to be bound by this disclaimer.

*If you do not agree with any part of this disclaimer, please refrain from using the shared materials.
For any questions or inquiries regarding this disclaimer, please contact us at sgnenquiry@signaturegl.com*