

Return to Sender

ONE-WEEK COMEBACK LOG

For one week, record every time something comes back to you that you thought somebody else owned. Complete this privately first. Do not fix the pattern yet. Just catch it in the act.



Week starting

Week ending

What came back?	Who should own it?	Why did it come back?	What did I do?
			☐ Sent it back ☐ Took it
			☐ Sent it back ☐ Took it
			☐ Sent it back ☐ Took it
			☐ Sent it back ☐ Took it
			☐ Sent it back ☐ Took it
			☐ Sent it back ☐ Took it

Use another copy for more entries. Both action boxes may apply; leave them blank if neither fits. At the end of the week, turn the page and look for what repeats.

What keeps coming back?

Tally the reasons in your entries. Count more than one reason when they overlap. Leave uncertain causes unresolved this isn't about looking tidy.

Reason it came back	Count
Unclear ownership	
Missing information	
Overlapping roles	
Nobody owns it	
Capability gap	
I took it back because I would have done it differently	

Another reason, or something you cannot explain yet?

LOOK AT THE REPEAT

If the entries point to one person, explore capability. If several people return work for the same reason, explore the design. If you keep taking it back, include your own habits in the investigation.

What repeats across your examples?

What would you want to understand before changing anything?

Let's talk about what keeps coming back

Start with a conversation about whether Beyond the Founder would help clarify the underlying challenge.

[Book a conversation](#)
