

SOULAXIS BUSINESS LAB TERMS OF SERVICE

Terms of Service

Effective Date: July 5, 2026

Website: www.soulaxisbusinesslab.com

Welcome to SoulAxis Business Lab. These Terms of Service govern your use of our website, programs, services, resources, events, and offerings.

By visiting this website, submitting a form, scheduling a call, registering for an event, purchasing a service, joining a program, or working with SoulAxis Business Lab, you agree to these Terms of Service.

If you do not agree with these Terms, please do not use this website or purchase our services.

1. Who We Are

SoulAxis Business Lab provides business consulting, marketing consulting, coaching, education, group programs, workshops, masterclasses, trainings, and related resources for business owners and entrepreneurs.

For questions about these Terms, please contact us at:

SoulAxis Business Lab

Website: www.soulaxisbusinesslab.com

Email: SoulAxisBiz@gmail.com

2. Use of This Website

You agree to use this website for lawful purposes only.

You agree not to:

- Use this website in a way that violates any law or regulation
- Attempt to gain unauthorized access to our website, systems, accounts, or data
- Interfere with the security or functionality of the website
- Copy, reproduce, or misuse website content without permission
- Submit false, misleading, harmful, or unauthorized information

- Use our website or materials to compete with, imitate, or misrepresent SoulAxis Business Lab

We reserve the right to restrict access to our website, programs, services, or materials if we believe these Terms have been violated.

3. Our Services

SoulAxis Business Lab may offer services including, but not limited to:

- Business consulting
- Marketing consulting
- Business coaching
- Marketing coaching
- Group coaching programs
- One-on-one consulting
- Workshops and masterclasses
- Online trainings
- Business and marketing resources
- Templates, worksheets, and educational materials
- Strategic planning support
- Offer development
- Messaging and positioning guidance
- Sales and visibility support

Specific terms for each service, program, or offer may be provided separately at the time of purchase, registration, proposal, invoice, or agreement.

If there is a conflict between these Terms and a separately signed client agreement, the signed client agreement will control for that specific service.

4. Educational and Consulting Purposes Only

Our website, content, programs, and services are provided for educational, informational, consulting, and business-development purposes.

We do not provide legal, financial, accounting, tax, investment, medical, psychological, or licensed professional advice.

You are responsible for consulting qualified professionals, such as attorneys, accountants, tax advisors, financial advisors, or other licensed professionals, before making decisions that require specialized professional guidance.

5. No Guaranteed Results

SoulAxis Business Lab is committed to providing thoughtful, strategic, and supportive guidance. However, we do not guarantee any specific business, financial, marketing, sales, personal, or professional outcome.

Your results may vary depending on many factors, including your business model, market, pricing, implementation, audience, consistency, experience, resources, timing, and other circumstances outside our control.

Testimonials, examples, case studies, or success stories shared on our website or in our materials are not guarantees that you will achieve the same or similar results.

You acknowledge that your success depends on your own decisions, actions, implementation, effort, and follow-through.

6. Client Responsibility

You are responsible for your own business decisions, actions, results, and use of any information, recommendations, tools, strategies, or resources provided by SoulAxis Business Lab.

You agree that SoulAxis Business Lab is not responsible for:

- Your business performance
- Your income or revenue
- Your sales results
- Your marketing results
- Your client outcomes
- Your financial decisions
- Your legal or tax compliance
- Your implementation choices

- Your personal or professional decisions

You agree to use your own judgment and seek appropriate professional advice when needed.

7. Purchases, Payments, and Billing

When you purchase a service, program, workshop, event, or resource from SoulAxis Business Lab, you agree to provide accurate billing and payment information.

Payment terms may vary by offer and may include one-time payments, monthly payments, payment plans, deposits, retainers, or recurring billing.

By purchasing a service or enrolling in a payment plan, you authorize SoulAxis Business Lab or its payment processor to charge your selected payment method according to the agreed payment terms.

You agree to pay all amounts due on time.

If a payment fails, is declined, or becomes overdue, we may pause or terminate access to services, programs, materials, sessions, or support until payment is resolved.

8. Payment Plans

If you choose a payment plan, you are responsible for completing all payments in the plan, unless otherwise stated in writing.

A payment plan is not a month-to-month subscription unless specifically described that way. It is a payment arrangement for the full purchase price of the program, service, or offer.

Failure to participate, attend, complete assignments, or use the service does not release you from your payment obligations.

9. Refunds and Cancellations

Refund and cancellation policies may vary depending on the specific offer, program, workshop, event, or service.

Unless otherwise stated in writing, all payments are non-refundable once a program, service, consulting engagement, coaching engagement, workshop, or digital resource has begun or been delivered.

For group programs, workshops, masterclasses, or events, refunds may not be available after registration closes, materials are delivered, or the program begins.

For one-on-one consulting or coaching, cancellation or rescheduling policies will be provided separately or agreed upon at the time of engagement.

If you need to cancel or reschedule a session, please provide at least 48 hours notice. Missed sessions or late cancellations may be forfeited unless otherwise agreed.

10. Program Access and Participation

If you enroll in a group program, workshop, masterclass, training, or online offering, you agree to participate respectfully and professionally.

We reserve the right to remove a participant from a program, community, event, or service if the participant is disruptive, disrespectful, abusive, threatening, harassing, or violates these Terms.

Removal from a program due to inappropriate conduct does not guarantee a refund.

11. Group Program Confidentiality

Group programs may include shared discussion, business information, personal experiences, questions, challenges, and strategic conversations.

By participating in a group program, you agree to respect the privacy and confidentiality of other participants.

You agree not to share another participant's private information, business details, personal stories, strategies, questions, or materials outside the group without permission.

While we ask participants to honor confidentiality, SoulAxis Business Lab cannot guarantee the actions of other participants in group settings.

12. Client Confidentiality

SoulAxis Business Lab will make reasonable efforts to protect private client information shared during consulting, coaching, programs, or services.

However, confidentiality may be limited when disclosure is required by law, necessary to protect rights or safety, needed for professional support such as legal or accounting guidance, or authorized by the client.

13. Intellectual Property

All content on this website and all materials provided by SoulAxis Business Lab are protected by copyright, trademark, and other intellectual property laws.

This may include, but is not limited to:

- Website copy
- Logos and branding
- Program materials
- Frameworks
- Templates
- Worksheets
- Videos
- Audio recordings
- Presentations
- PDFs
- Training materials
- Workbooks
- Graphics
- Marketing materials
- Course content
- Methods and processes

Unless otherwise stated in writing, all SoulAxis Business Lab materials are owned by SoulAxis Business Lab or used with permission.

You may not copy, reproduce, distribute, resell, publish, share, teach, modify, upload, or use our materials for commercial purposes without written permission.

14. Limited License to Use Materials

When you purchase or receive access to SoulAxis Business Lab materials, you are granted a limited, personal, non-transferable, non-exclusive license to use those materials for your own business learning and implementation.

You may not:

- Share materials with others who have not purchased or been granted access
- Use materials to create a competing program, course, workshop, or service

- Claim our materials as your own
- Remove copyright, trademark, or branding notices
- Resell or distribute materials
- Upload materials to public platforms
- Use materials to train artificial intelligence tools or systems without written permission

15. Recordings

Some workshops, masterclasses, group programs, calls, or trainings may be recorded for replay, educational, quality, or business purposes.

By participating in a recorded session, you understand that your name, voice, image, questions, comments, or shared information may appear in the recording.

If you do not want to appear in a recording, you may choose to keep your camera off, adjust your display name, or avoid sharing personally identifying information.

Recordings are for authorized participants only and may not be downloaded, shared, copied, or distributed unless we provide written permission.

16. Testimonials, Reviews, and Feedback

If you provide a testimonial, review, comment, success story, survey response, or other feedback, you grant SoulAxis Business Lab permission to use that feedback for business, marketing, educational, or promotional purposes, unless you specifically request otherwise in writing.

We will make reasonable efforts to obtain permission before using your full name, business name, photo, video, or identifying details in public marketing.

We do not knowingly publish false testimonials or misleading success claims.

17. Third-Party Links and Tools

Our website, emails, programs, or services may include links to third-party websites, tools, platforms, resources, payment processors, scheduling systems, social media pages, or other external services.

We are not responsible for the content, accuracy, privacy practices, security, policies, availability, or actions of third-party websites or tools.

You access third-party links and platforms at your own discretion.

18. Technology and Access

We make reasonable efforts to keep our website, programs, and digital materials available. However, we do not guarantee uninterrupted access.

Access may be affected by technology issues, internet outages, maintenance, third-party platforms, software updates, or circumstances outside our control.

SoulAxis Business Lab is not responsible for delays, disruptions, losses, or damages caused by technology issues or third-party platforms.

19. User-Submitted Information

If you submit information through our website, forms, email, scheduling tools, program platforms, or other communication channels, you agree that the information you provide is accurate and that you have the right to share it.

You agree not to submit confidential, proprietary, unlawful, harmful, misleading, or unauthorized information.

You are responsible for the content you submit.

20. Privacy

Your use of this website is also governed by our Privacy Policy, which explains how we collect, use, store, and protect personal information.

Please review our Privacy Policy at:

www.soulaxisbusinesslab.com/privacy-policy

21. Earnings, Business, and Marketing Disclaimer

Any business, marketing, revenue, sales, or growth-related information provided by SoulAxis Business Lab is for educational and consulting purposes only.

We may share examples, strategies, case studies, estimates, projections, or hypothetical scenarios. These are not promises or guarantees of income, revenue, profit, sales, leads, clients, business growth, or specific results.

You understand that business results depend on many factors, including your market, audience, pricing, offer, implementation, consistency, industry conditions, economic factors, and other variables outside our control.

22. Limitation of Liability

To the fullest extent permitted by law, SoulAxis Business Lab shall not be liable for any direct, indirect, incidental, consequential, special, punitive, or other damages arising from your use of this website, services, programs, materials, or information.

This includes, but is not limited to, loss of revenue, loss of profits, loss of business opportunities, loss of data, business interruption, marketing results, client outcomes, or decisions made based on our content or services.

Your sole remedy for dissatisfaction with the website, services, materials, or programs is to stop using them, unless otherwise provided in a separate written agreement.

23. Indemnification

You agree to indemnify and hold harmless SoulAxis Business Lab, its owners, members, partners, contractors, employees, representatives, and affiliates from any claims, damages, losses, liabilities, costs, or expenses arising from:

- Your use of the website
- Your participation in services or programs
- Your violation of these Terms
- Your misuse of our materials
- Your business decisions or actions
- Your violation of any law or third-party rights
- Information or materials you submit to us

24. No Professional Relationship Created by Website Use

Using this website, reading our content, downloading a resource, subscribing to emails, or viewing free materials does not create a client, consultant, coach, advisor, fiduciary, or professional relationship with SoulAxis Business Lab.

A formal client relationship begins only when we mutually agree to work together and any required payment, proposal, agreement, or onboarding process is completed.

25. Right to Refuse Service

We reserve the right to refuse service, cancel participation, or terminate access to programs, services, events, or materials at our discretion when appropriate, including if a person violates these Terms, behaves inappropriately, fails to pay, misuses materials, or creates a risk to the business or other participants.

26. Changes to Services or Pricing

SoulAxis Business Lab may change, update, discontinue, or modify its services, programs, pricing, website, materials, or offerings at any time.

Changes will not affect services already purchased unless otherwise stated in the applicable agreement or required by law.

27. Changes to These Terms

We may update these Terms of Service from time to time to reflect changes in our business, services, website, technology, legal requirements, or policies.

When we update these Terms, we will revise the effective date at the top of this page.

Your continued use of the website after updated Terms are posted means you accept the revised Terms.

28. Governing Law

These Terms shall be governed by the laws of the State of [Insert State], without regard to conflict of law principles.

Any disputes shall be handled in the appropriate courts or dispute resolution forum located in [Insert County and State], unless otherwise required by law or agreed in writing.

29. Dispute Resolution

If a dispute arises, you agree to first contact SoulAxis Business Lab in good faith to attempt to resolve the issue informally.

If the dispute cannot be resolved informally, the parties may agree to mediation before pursuing legal action, unless immediate legal action is necessary to protect intellectual property, confidential information, payment rights, business interests, or safety.

30. Severability

If any part of these Terms is found to be invalid, unlawful, or unenforceable, the remaining sections will remain in effect.

31. Entire Agreement

These Terms, together with our Privacy Policy and any separate written agreement, proposal, invoice, program terms, or client agreement, represent the full agreement between you and SoulAxis Business Lab regarding your use of this website and our services.

32. Contact Us

If you have questions about these Terms of Service, please contact us at:

SoulAxis Business Lab

Website: www.soulaxisbusinesslab.com

Email: SoulAxisBiz@gmail.com