Terms of Service

Effective Date: October 30, 2026

These Terms of Service ("Terms") apply to your registration for and participation in masterclasses, workshops, webinars, trainings, and related events offered by SoulAxis Business Lab ("SoulAxis," "we," "us," or "our").

By registering for a SoulAxis Masterclass or related event, you agree to these Terms.

1. Purpose of the Masterclass

SoulAxis Masterclasses are designed to provide educational information, business insights, practical tools, reflection exercises, and general guidance for entrepreneurs, solopreneurs, small business owners, coaches, consultants, holistic practitioners, wellness professionals, and other service-based business owners.

The information provided is educational in nature and is not a substitute for individualized legal, accounting, tax, financial, medical, mental health, or other licensed professional advice.

Participation in a Masterclass does not create a consultant-client, coaching-client, fiduciary, legal, or other professional relationship between you and SoulAxis Business Lab, Claudia Brown, Sonia Gaudette, or any guest presenter.

2. Registration

You agree to provide accurate and current information when registering.

Registration information may include your:

- Name
- Email address
- Optional telephone number
- Selected Masterclass date
- Other information you voluntarily provide

Your registration is for your individual use unless SoulAxis expressly permits otherwise.

You may not submit false information, impersonate another person, or register another person without their permission.

3. Email Communications

By registering, you agree to receive communications necessary to administer the Masterclass, including:

- Registration confirmation
- Access information
- Zoom or event links
- Event reminders
- Schedule changes
- Workbook or resource information
- Follow-up information directly related to the Masterclass

If you separately consent to receive marketing communications from SoulAxis, we may also send information about future Masterclasses, business resources, programs, events, memberships, group coaching, or other SoulAxis services.

You may unsubscribe from marketing emails at any time by using the unsubscribe link provided in those emails.

Unsubscribing from marketing communications may not prevent you from receiving essential administrative messages related to an event for which you registered.

4. Text Message Reminders

If you voluntarily provide your mobile telephone number and agree to receive text reminders, SoulAxis may send messages related to the Masterclass for which you registered.

These messages may include:

- Registration confirmation
- Event reminders
- Access information
- Schedule changes
- Other event-related notices

Message and data rates may apply depending on your mobile carrier.

You may withdraw your consent to text messages at any time by replying STOP or by contacting SoulAxis.

Providing a telephone number is optional and is not required in order to register for the Masterclass.

SoulAxis will not use a telephone number provided solely for event reminders for unrelated promotional text messages unless you separately consent to receive them.

5. Event Access and Technology

SoulAxis Masterclasses may be provided through Zoom or another online platform.

You are responsible for:

- Having a compatible device
- Maintaining internet access
- Installing or accessing required software
- Ensuring that your device, microphone, speakers, or other technology works properly

SoulAxis is not responsible for interruptions, connectivity issues, platform outages, equipment failures, or other technical difficulties outside our reasonable control.

We may change the event platform, access link, date, time, presenter, or format when reasonably necessary.

6. Live Participation and Conduct

We want SoulAxis events to provide a respectful and supportive environment.

Participants agree not to:

- Harass or threaten another participant
- Use discriminatory, abusive, or disruptive language
- Share another participant's personal information without permission
- Record or distribute another participant's comments without permission
- Promote unrelated products or services in a disruptive manner
- Interfere with the event or prevent others from participating

SoulAxis may remove a participant whose conduct is disruptive, inappropriate, harmful, or inconsistent with these expectations.

7. Privacy During Group Events

Masterclasses may include discussion, questions, exercises, breakout conversations, or other interactive participation.

Please use discretion when sharing personal, confidential, financial, client, or business information.

Although SoulAxis encourages participants to respect one another's privacy, we cannot guarantee that information voluntarily shared in a group setting will remain confidential.

Do not share information that you would not want other participants to hear or know.

8. Recording

Some SoulAxis Masterclasses may be recorded.

If an event will be recorded, SoulAxis may notify participants through the registration page, confirmation materials, event platform, or at the beginning of the session.

Recordings may capture presenters, slides, chat messages, questions, voices, or participant images depending on how participants choose to engage.

If you do not wish your image or voice to appear in a recording, you may keep your camera and microphone turned off and submit questions through available alternatives when possible.

SoulAxis may use event recordings for educational, replay, promotional, training, or archival purposes when disclosed to participants.

9. Intellectual Property

Unless otherwise stated, all Masterclass materials are owned by or licensed to SoulAxis Business Lab, including:

- Presentations
- Slides
- Workbooks
- Exercises
- Frameworks

- Worksheets
- Templates
- Videos
- Recordings
- Written materials
- Graphics
- Training content

These materials are provided for your personal or internal business use.

You may not reproduce, sell, publish, distribute, teach, license, upload, copy, or commercially exploit SoulAxis materials without prior written permission.

You may use the ideas and exercises to support your own business. You may not represent SoulAxis materials as your own training or intellectual property.

10. Educational Results and Business Outcomes

SoulAxis provides education, tools, strategy, and guidance intended to help participants think more clearly about their businesses and make informed decisions.

We do not guarantee:

- Increased revenue
- Profitability
- Client acquisition
- Business growth
- Specific financial results
- A particular number of leads or sales
- Any other specific business outcome

Business results depend on many factors, including your individual circumstances, market, decisions, effort, implementation, pricing, experience, economic conditions, and other factors outside SoulAxis's control.

Any examples, testimonials, case studies, or results shared during a Masterclass illustrate individual experiences and should not be interpreted as promises of similar results.

11. Optional Products and Services

SoulAxis may offer optional products or services during or after a Masterclass, including workbooks, recordings, memberships, coaching programs, consulting, group programs, courses, or other resources.

You are under no obligation to purchase anything in order to participate in a free Masterclass.

Any paid product or service may be subject to additional terms, pricing, cancellation provisions, or refund policies disclosed at the time of purchase.

12. Event Changes or Cancellation

SoulAxis may reschedule, modify, postpone, or cancel an event when reasonably necessary.

If an event is changed, we will make reasonable efforts to notify registered participants using the contact information provided during registration.

For free events, SoulAxis does not guarantee that a replay or replacement session will be provided.

13. Limitation of Liability

To the fullest extent permitted by applicable law, SoulAxis Business Lab and its owners, presenters, contractors, affiliates, and representatives will not be liable for indirect, incidental, special, consequential, or punitive damages arising from participation in or inability to participate in a Masterclass.

You remain responsible for your own business, financial, professional, and personal decisions.

Nothing in these Terms excludes rights or remedies that cannot legally be excluded.

14. Third-Party Services

SoulAxis may use third-party providers to support registration, website hosting, email delivery, text messaging, payment processing, analytics, and online events.

Your use of services such as Zoom or other third-party platforms may also be subject to that provider's terms and privacy practices.

15. Privacy

Our collection and use of personal information is described in the SoulAxis Masterclass Privacy Policy.

By registering, you acknowledge that you have had an opportunity to review that Privacy Policy.

16. Changes to These Terms

SoulAxis may update these Terms periodically.

The current version will be posted on our website with the applicable effective date. Changes will apply prospectively unless otherwise required by law.

17. Governing Law

These Terms are governed by the laws of the State of New Hampshire, without regard to conflict-of-law principles, except where applicable law requires otherwise.

18. Contact Us

Questions about these Terms may be submitted through the contact information available at:

SoulAxis Business Lab
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Stratham, NH 03885
Website: soulaxisbusinesslab.com