

The Integrity Assurance Cycle

A practical framework for turning complex business risk, governance and technology challenges into workable, defensible and sustainable solutions

Many organisations do not fail because they lack a technical solution. They fail because the problem has been defined too narrowly, the business requirements are incomplete, or the solution has been introduced without sufficient alignment to governance, operations, people and risk. Integrity Solve applies the Integrity Assurance Cycle to help clients move from a presenting issue to an end-to-end response that is strategic, workable, compliant and effective.

6-Stage Cycle

- 1 Identify the real problem**

We start by testing whether the presenting issue is the real issue. Many organisations ask for a tool, a system or a technical uplift before properly identifying the underlying business, governance or risk problem.
- 2 Define the strategic need**

We clarify what the organisation is trying to achieve, what success looks like, and how the issue connects to strategy, operating priorities, stakeholder expectations and the broader business context.
- 3 Translate into business requirements**

We convert the strategic need into practical business requirements across governance, process, controls, accountability, reporting, capability and operating design.
- 4 Assess solution fit**

We test whether the proposed technology, delivery model or external service actually fits the problem, the requirements, the operating environment and the client's risk profile.
- 5 Support implementation and integration**

We help ensure the solution is embedded properly through aligned governance, process settings, role clarity, training, oversight and delivery discipline.
- 6 Assure, adapt and sustain**

We provide ongoing assurance, review and advisory support so the organisation can test whether the solution remains effective, adapt to change, and maintain confidence over time.