

# Integrity Solve Capability Statement

## Who we are

**Integrity Solve** is a governance, risk, compliance and assurance advisory business that helps organisations deal with complex operating, regulatory and integrity challenges. We work with businesses, boards, executives and delivery partners to bring structure to problems that are often broader than they first appear.

Our work sits at the point where strategy, governance, operations and technology meet. We help clients identify the real issue, define what good looks like, and shape practical responses that are workable, defensible and aligned to the environment in which they operate.

Integrity Solve is led by Daniel Baulch, a senior integrity and regulatory executive with more than two decades of experience across law enforcement, public sector governance, investigative leadership and organisational assurance. Our approach is evidence-led, commercially aware and designed to support implementation, not just produce advice.

## Why Choose Us

Many organisations do not struggle because they lack effort or intent. They struggle because the problem has been framed too narrowly, the risk has been misunderstood, or the proposed solution has been disconnected from the way the business actually operates. Integrity Solve helps clients address challenges such as:

- ✓ Selecting technology before the underlying business problem has been properly defined
- ✓ Financial crime, integrity or regulatory obligations that have not been translated into practical business requirements
- ✓ Uncertainty at executive or board level about priorities, sequencing and accountability
- ✓ Fragmented systems, controls and responsibilities across the organisation
- ✓ Implementation activity that solves part of the issue but leaves the broader business need unresolved
- ✓ Governance, risk and compliance settings that do not match operational reality

We are particularly effective where the challenge is adaptive rather than purely technical — where the answer requires clearer thinking, stronger governance, better operating alignment and more disciplined implementation.



## What We Do

Integrity Solve provides advisory and assurance support across the following areas:

### Strategic governance and risk advisory

We help organisations clarify priorities, identify exposure, strengthen governance settings and align decision-making with strategic intent.

### Financial crime and AML/CTF readiness

We support businesses to understand their obligations, assess risk, design practical controls and build fit-for-purpose compliance approaches that work in the real operating environment.

### Business requirements and operating model alignment

We help clients translate strategic needs, regulatory obligations and operating realities into clearer business requirements, accountabilities and delivery settings.



### Technology enablement and implementation assurance

We work alongside technology providers, internal teams and client stakeholders to help ensure solutions are matched to the real problem, integrated effectively, and supported by the right governance, process and assurance framework.

### Board and executive advisory support

We provide senior advisory input to boards, executives and founders who need clear analysis, structured options and trusted support in complex or high-stakes environments.

## How We Work

Integrity Solve applies a disciplined, end-to-end approach that helps organisations move from uncertainty to a workable, sustainable response.



### Define the strategic, regulatory and operational need

We assess what the organisation is trying to achieve, what obligations apply, and what the operating context requires.



### Translate need into business requirements

We help shape the governance, control, process, capability and reporting settings needed to support an effective response.



### Clarify the real problem

We begin by identifying the underlying issue, not just the presenting symptom or requested solution.



### Support implementation and uplift

We work with client teams and delivery partners to strengthen execution, reduce misalignment and improve adoption.



### Provide assurance and ongoing advisory support

We help organisations monitor effectiveness, respond to emerging issues and maintain confidence that the solution remains fit for purpose over time.



### Assess solution fit

Where technology or external delivery is involved, we test whether the proposed solution is actually suited to the business need, risk profile and implementation environment.



## Where We Add Value for Technology and Solution Providers

**Integrity Solve** helps technology and solution providers close the gap between a client's stated request and the underlying business need.

In many engagements, the client has identified a technical requirement before properly defining the wider problem. They may know they need a system, a platform, a workflow, a control uplift or a compliance capability, but they have not yet translated that need into a clear strategic, operational and governance framework. That is where projects can become narrowly scoped, poorly adopted, or disconnected from the organisation's actual risk and operating environment.

We work alongside solution providers to help strengthen the front end and the follow-through of delivery. This includes helping clients clarify the real problem, shape stronger business requirements, align governance and process settings, and ensure the proposed solution is being implemented in a way that is practical, effective and sustainable.

This approach helps technology providers by improving solution fit, reducing ambiguity, supporting client confidence, and increasing the likelihood that implementation results in lasting value rather than a one-off technical deployment. It also creates stronger conditions for ongoing advisory, assurance and managed support around the solution after go-live.

Integrity Solve does not compete with technical builders. We strengthen the conditions in which good technology can succeed.

### Who We Work With

Integrity Solve works with organisations that are dealing with complexity, risk, growth, scrutiny or change.

Our work is particularly relevant to:

- ✓ Regulated businesses and entities facing uplift in governance, compliance or control expectations
- ✓ Financial institutions, fintechs and businesses exposed to financial crime or regulatory risk
- ✓ Government and public-interest organisations managing reform, assurance or delivery challenges
- ✓ Founders, boards and executive teams needing structure around growth, governance and decision-making
- ✓ Professional services, legal teams and other advisers seeking clear investigative, governance or assurance support
- ✓ Technology firms and implementation partners whose clients need stronger business framing, governance alignment or operating discipline around solution delivery

We are especially suited to environments where the challenge is not purely technical, where multiple stakeholders are involved, and where the organisation needs a response that is both commercially workable and defensible. This includes organisations operating across Australia, Papua New Guinea and the wider Pacific where delivery settings, institutional maturity and implementation risk can vary significantly.



## Selected Use Cases

### Technology-enabled compliance uplift

Supporting a business to move from a narrow tool-focused conversation to an end-to-end approach that aligns business risk, governance, process, training, accountability and technology enablement.

### Strategic assurance review

Reviewing whether an organisation's current structures, controls, systems and practices are actually supporting board expectations, regulatory obligations and operational effectiveness.

### Partner-enabled delivery model

Working alongside a technology or service provider to help define the client's underlying need, strengthen business requirements, support implementation, and provide assurance as the solution is embedded.

### Board and executive support in complex environments

Providing senior advisory input, structured analysis and board-ready outputs where leadership needs independent perspective, clearer options and confidence in the way forward.

## Why Integrity Solve

**Integrity Solve** brings a combination of strategic judgement, investigative discipline, governance experience and implementation awareness.

Our value lies not only in understanding risk, compliance and integrity issues, but in helping organisations translate them into practical decisions, workable operating settings and more effective delivery.

Clients and partners engage Integrity Solve because we bring:

- ✓ Senior integrity and regulatory leadership experience
- ✓ Practical understanding of governance, investigations, assurance and operating risk
- ✓ The ability to work across strategy, operations, controls and implementation
- ✓ Clear communication with boards, executives and delivery teams
- ✓ A collaborative approach that supports internal teams and complements specialist providers

We understand that organisations rarely fail because they lack a policy or a tool. More often, they fail because the problem has been defined too narrowly, the implementation environment has been misunderstood, or the pieces have not been properly connected. Integrity Solve exists to help close that gap.



## Engagement Principles

Integrity Solve approaches all work with a clear commitment to independence, disciplined judgement and practical value.

We are evidence-led in our analysis, careful in how engagements are structured, and conscious of the need to maintain clear boundaries between advisory, oversight and commercial delivery roles.



Where appropriate, we support boards and executives in an advisory or observer capacity, while preserving the integrity of the broader engagement model.

We work collaboratively with internal teams and external partners, but we do so with clear role definition, conflict awareness and a focus on what best supports the client's long-term interests. In complex or sensitive environments, we assess opportunities and engagement structures carefully. Our aim is to help clients and partners move forward with confidence, clarity and appropriate governance discipline.

## Closing / Contact

Integrity Solve approaches all work with a clear commitment to independence, disciplined judgement and practical value.

We are evidence-led in our analysis, careful in how engagements are structured, and conscious of the need to maintain clear boundaries between advisory, oversight and commercial delivery roles.



**Daniel Baulch**  
Founder & Managing Director  
Integrity Solve