

# Investigation, Evidence Review and Matter Preparation Support

## Integrity Solve Capability Statement

**Integrity Solve supports clients and law firms in matters involving investigations, disputes, regulatory scrutiny, criminal allegations, civil claims, workplace issues, financial crime concerns and complex evidentiary problems.**

Our work is grounded in practical experience across regulators, law enforcement, investigations, compliance, integrity systems and prosecution environments. We understand how matters are built, how evidence is gathered, how briefs are prepared, how investigative decisions are made, and how weaknesses in process, evidence and reasoning can affect the outcome of a matter.

Our greatest strength is our ability to assess not only what has been included in the evidence, but also what has been left out.

That includes identifying gaps, inconsistencies, assumptions, procedural weaknesses, disclosure issues, unsupported conclusions, investigative bias and the practical significance of evidence that may otherwise be overlooked.

Integrity Solve is not a law firm and does not provide legal advice. Our role is to bring investigative discipline, factual clarity and practical matter preparation support to clients and their legal representatives.

## What Integrity Solve Does

Integrity Solve provides investigation, evidence review, intelligence, compliance and matter preparation support.

We assist with:

- ✓ Reviewing briefs of evidence, investigation files, correspondence and supporting material
- ✓ Identifying evidentiary gaps, inconsistencies and unanswered questions
- ✓ Reviewing regulatory, disciplinary, criminal and civil matter material
- ✓ Identifying further enquiries, records, witnesses or expert issues that may require attention
- ✓ Supporting clients to organise evidence before or during legal representation
- ✓ Preparing structured chronologies and issue summaries
- ✓ Assessing the quality and reliability of investigative processes
- ✓ Supporting lawyers with factual analysis, document review and matter preparation
- ✓ Preparing client instructions, background summaries and briefing material
- ✓ Assisting with investigation strategy, case theory and evidentiary review under legal direction



Our work is designed to help clients and lawyers understand the factual landscape of a matter earlier, more clearly and with greater discipline.

## Why Clients Come to Integrity Solve

Many clients approach Integrity Solve before they have legal representation. Others come to us after becoming dissatisfied with previous representation, after receiving a brief of evidence, after being investigated, or after a matter has become more complex than they expected.

Often, clients are overwhelmed by the volume of material, unclear about the real issues, or unsure whether the evidence against them has been properly tested. They may know something is wrong with the process, the investigation, the decision-making or the conduct of the other side, but need help bringing structure and clarity to the matter.

In many cases, the first and most important thing we identify is that the client needs legal advice before they need our services.

Where legal representation is required, Integrity Solve is focused on helping the client engage an appropriate lawyer as soon as possible. Once a lawyer is engaged, our strong preference is to route our work through the legal team so that issues of legal professional privilege, confidentiality, admissibility and strategy can be properly assessed by the lawyer.

We see the best outcomes when the client, lawyer and Integrity Solve operate as a coordinated team.

## What Law Firms Can Expect From Matters Prepared by Integrity Solve

Law firms receiving a matter from Integrity Solve can expect a more organised, informed and evidence-ready client.

Where we have already reviewed material, we aim to provide structured and practical work product that may include:

- A concise matter summary
- A chronology of key events
- An evidence map or document index
- Identification of key witnesses, records and issues
- Preliminary issue analysis
- Summary of the client's position and concerns
- Gaps in the material provided
- Questions requiring legal advice or further instructions
- Potential areas for further investigation or expert review
- Practical observations about the conduct of the investigation, regulator, complainant, opposing party or other relevant actor

Our work is intended to reduce the time lawyers spend untangling disorganised material, allowing them to focus earlier on legal strategy, advice, risk, pleadings, negotiation, evidence, advocacy and court preparation.



## Our Core Strength

Integrity Solve brings practical understanding of how investigations and regulatory matters are built from the inside.

### We understand:

- How investigators think
- How regulators assess risk and evidence
- How briefs are assembled
- How witness accounts can be tested
- How assumptions can become embedded in a case theory
- How omissions can be as important as inclusions
- How procedural defects can affect fairness
- How disclosure, continuity, source material and decision-making records can matter
- How clients can misunderstand the real issues unless the evidence is properly organised and tested



This allows us to draw disciplined inferences from the evidence and assist legal teams to identify what may require closer scrutiny.

We often find that the most important issues are not only in the material provided, but in the absence of material that should reasonably be expected to exist. Missing records, incomplete enquiries, unexplained assumptions, inconsistent accounts, poor continuity and unsupported conclusions can all be significant.

## Types of Matters We Support

- ✓ Criminal allegations and briefs of evidence
- ✓ Civil disputes and litigation support
- ✓ Workplace injury, employment and disciplinary matters
- ✓ Regulatory investigations and enforcement action
- ✓ Professional conduct and integrity matters
- ✓ Financial crime, fraud, AML/CTF and proceeds of crime-related issues
- ✓ Corporate, governance and commercial disputes
- ✓ Estate, property and asset tracing issues
- ✓ Complaints involving investigative failure, procedural unfairness or poor decision-making
- ✓ Matters requiring document-heavy review and factual reconstruction

We can support matters from early assessment through to brief preparation, lawyer engagement, evidentiary review, further enquiries and litigation support.



## How We Work With Lawyers

Integrity Solve respects the role of the lawyer.

We do not replace legal advice, legal strategy or legal representation. Our role is to support lawyers with factual, investigative and evidentiary preparation.

Where appropriate, we work under the direction of the legal team. This allows the lawyer to determine:

- What work should be done
- How the work should be scoped
- Whether the work should be privileged or confidential
- What material should or should not be created
- What enquiries are appropriate
- How findings or observations should be used
- Whether expert or additional investigative support is required

This approach protects the client and ensures our work supports, rather than complicates, the legal strategy.



## Referral Network

Integrity Solve is building a referral network of lawyers and law firms across Australia and, where appropriate, internationally.

Many clients come to us and ask a direct question:

**“Can you recommend a good lawyer?”**

We want to be able to answer that question responsibly by understanding which lawyers and firms may be suitable for different matter types, jurisdictions, courts and areas of law.

There is no obligation attached to receiving referrals from Integrity Solve other than a commitment to providing high-quality service, clear advice and professional care to clients. The client always decides who they engage.

We are interested in connecting with lawyers and firms across criminal, civil, regulatory, commercial, workplace, financial crime, estate, property and other practice areas.

Our aim is simple: when a client needs a lawyer, we want to be able to direct them toward suitable legal representation as early as possible.



## Positioning Statement

**Integrity Solve helps clients and lawyers bring order, clarity and investigative discipline to complex matters.**



We identify what the evidence shows, what it does not show, what may have been assumed, and what still needs to be tested.

Our work is most effective when combined early with strong legal representation. That is why we are committed to building trusted relationships with lawyers and law firms who can assist clients when legal advice is the right next step.