

Terms and Conditions

DrMoniqueLewison.com | Effective Date: August 7, 2026

1. Acceptance of Terms

These Terms and Conditions ("Terms") govern your access to and use of DrMoniqueLewison.com (the "Site"), operated by Dr. Monique Lewison ("we," "us," or "our"), including any content, courses, community access, paid calls, group chats, direct messages, blog content, and related services (collectively, the "Services"). By accessing or using the Site or Services, you agree to be bound by these Terms. If you do not agree to these Terms, you may not access or use the Site or Services.

2. Description of Services

The Site provides information about Dr. Monique Lewison, links to purchase her memoir (via Amazon), access to an online pet owners community, paid courses, optional one-on-one paid calls, free and paid group chats, direct messaging, and blog content. Some Services are provided directly through the Site, while others — including community access, courses, and related upgrades — may be provided through third-party platforms (such as Skool.com and/or our CRM platform) that you access via links from the Site.

3. Eligibility

You must be at least 18 years old, or the age of majority in your jurisdiction, to use the Site and Services. By using the Site, you represent and warrant that you meet this requirement. The Site and Services are not directed to, and should not be used by, children under the age of 13.

4. Community Access, Logins, and Third-Party Platforms

Access to our online community, group chats, and direct messaging may require you to log in through a third-party platform (such as Skool.com or our CRM platform). Your use of these third-party platforms is also subject to the applicable third-party platform's own terms of service and privacy policy, in addition to these Terms. You are responsible for maintaining the confidentiality of any login credentials associated with your access and for all activity that occurs under your account or login.

5. Purchases and Payment

Courses, one-on-one calls, community upgrades, and other paid Services may be purchased through links on the Site that direct you to third-party platforms, and payments are processed securely by Stripe. Dr. Lewison's memoir is sold through Amazon, and any purchase of the memoir is subject to Amazon's own terms of sale, shipping, and return policies — we are not responsible for transactions completed on Amazon or any other third-party platform. By making a purchase through the Site or linked platforms, you agree to pay all applicable fees and provide accurate billing information.

6. Cancellations and Refunds

Refund and cancellation terms may vary depending on the specific product or service purchased (such as a course, a one-on-one call, or a community membership), and will be disclosed at the point of purchase where applicable. Unless otherwise stated at checkout:

- Digital products and course access are generally non-refundable once access has been granted or materials have been delivered, except where required by applicable law.
- One-on-one paid calls may be rescheduled or cancelled in accordance with the notice period stated at the time of booking; late cancellations or no-shows may not be refunded.
- Community membership cancellations will stop future billing but do not entitle you to a refund for the current billing period, unless otherwise stated.
- Purchases of the memoir made through Amazon are subject solely to Amazon's return and refund policies.

If you have questions about a specific purchase, please contact us at drmonique@info.drmoniquelewison.com.

7. User Conduct

When using the Site, community, group chats, or direct messaging, you agree not to:

- Post or transmit unlawful, harassing, defamatory, abusive, threatening, or harmful content.
- Impersonate any person or entity, or misrepresent your affiliation with any person or entity.
- Share another user's private information without consent.
- Use the Services for any unauthorized commercial purpose, including unsolicited advertising or spam.
- Attempt to gain unauthorized access to the Site, community platform, or other users' accounts.
- Upload viruses or other malicious code, or otherwise interfere with the proper functioning of the Services.

We reserve the right to remove content and suspend or terminate access to the community, group chats, or Services for any user who violates these Terms or community guidelines.

8. User-Generated Content

Our community platform(s) may allow you to post comments, reviews, messages, and other content ("User Content"). You retain ownership of your User Content, but by posting it, you grant Dr. Monique Lewison and the Site a non-exclusive, worldwide, royalty-free license to use, reproduce, display, and distribute your User Content in connection with operating and promoting the Site, community, and Services (for example, displaying testimonials or reviews). You are solely responsible for the User Content you post and represent that you have all necessary rights to share it. We do not endorse and are not responsible for User Content

posted by others.

9. Intellectual Property

All content on the Site, including text, graphics, logos, course materials, blog posts, and the compilation thereof (excluding User Content), is owned by or licensed to Dr. Monique Lewison and is protected by copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from any content on the Site without our prior written consent, except as permitted for personal, non-commercial use.

10. Veterinary and Professional Disclaimer

Important: Dr. Monique Lewison is a licensed veterinarian. However, the information, courses, blog content, community discussions, group chats, and any one-on-one paid calls offered through the Site are provided for general informational and educational purposes only. Nothing on the Site or in the Services creates a veterinarian-client-patient relationship (VCPR) between you, your pet(s), and Dr. Lewison. The Services do not constitute veterinary advice, diagnosis, or treatment for any specific animal, and are not a substitute for an in-person examination, diagnosis, or treatment by your own veterinarian. If your pet is experiencing a medical issue or emergency, please contact your primary veterinarian or an emergency veterinary facility immediately. Reliance on any information provided through the Site or Services is solely at your own risk.

11. Testimonials and Reviews

The Site and community may display testimonials, reviews, and endorsements from users regarding the memoir, courses, or community. These reflect individual experiences and opinions and are not a guarantee that you will achieve the same or similar results. Individual results may vary.

12. Third-Party Links and Platforms

The Site contains links to third-party websites and platforms, including Amazon, Skool.com, our CRM platform, and Stripe. We do not control and are not responsible for the content, policies, or practices of any third-party site or platform. Your use of any third-party site or platform is at your own risk and subject to that platform's own terms and policies.

13. Disclaimer of Warranties

THE SITE AND SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SITE OR SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE, OR THAT ANY RESULTS FROM USE OF THE COURSES, COMMUNITY, OR CALLS WILL MEET YOUR EXPECTATIONS.

14. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, DR. MONIQUE LEWISON AND DrMoniqueLewison.com SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, DATA, OR GOODWILL, ARISING OUT OF OR RELATED TO YOUR USE OF THE SITE OR SERVICES, INCLUDING RELIANCE ON ANY INFORMATION PROVIDED THROUGH COURSES, BLOG CONTENT, GROUP CHATS, OR ONE-ON-ONE CALLS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE EXTENT PERMITTED BY LAW, OUR TOTAL LIABILITY FOR ANY CLAIM ARISING FROM YOUR USE OF THE SERVICES SHALL NOT EXCEED THE AMOUNT YOU PAID TO US IN THE SIX (6) MONTHS PRECEDING THE CLAIM.

15. Indemnification

You agree to indemnify, defend, and hold harmless Dr. Monique Lewison and the Site from any claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees) arising out of or related to your use of the Site or Services, your violation of these Terms, or your violation of any rights of another party.

16. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of the State of Tennessee, without regard to its conflict of law principles. You agree that any dispute arising out of or relating to these Terms or the Services shall be brought exclusively in the state or federal courts located in Tennessee, and you consent to the personal jurisdiction of such courts.

17. Changes to These Terms

We may update these Terms from time to time. The updated version will be indicated by a revised "Effective Date" at the top of this page. Your continued use of the Site or Services after any changes take effect constitutes your acceptance of the revised Terms.

18. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

19. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Dr. Monique Lewison regarding the Site and Services, and supersede any prior agreements or understandings.

20. Contact Us

If you have any questions about these Terms, please contact us at:

Dr. Monique Lewison

DrMoniqueLewison.com

Email: drmonique@info.drmoniquelewisson.com

Based in: Tennessee, United States