

Privacy Policy

1. Introduction

We respect your privacy and are committed to protecting your personal information in accordance with the Protection of Personal Information Act, 2013 (POPIA). This policy explains how we collect, use, store, and protect your information when you use our website.

2. Information We Collect

We may collect:

- Personal details (e.g., name, email address, phone number)
- Transaction details (e.g., billing information, purchase history)
- Technical data (e.g., IP address, browser type, cookies)

3. Your information may be used to:

- Provide and improve our services
- Process orders and payments
- Communicate with you about updates, offers, or support
- Comply with legal obligations

4. Sharing of Information

We will not sell or rent your personal information. We may share it with:

- Service providers who assist in our operations (bound by confidentiality)
- Authorities if required by law

5. Data Security

We take reasonable technical and organizational measures to protect your personal information from loss, misuse, or unauthorized access.

6. Your Rights

Under POPIA, you have the right to:

- Access and request a copy of your personal information
- Request correction or deletion of your data
- Withdraw consent for processing (where applicable)

Cookies

Our website uses cookies to enhance your browsing experience. You can manage cookie settings in your browser.

Changes to This Policy

We may update this policy from time to time. The latest version will always be available on our website.

9. Contact Us

If you have any questions or requests regarding this policy, please contact us at:

Email: info@ecommsafrica.com

Phone: [010 065 0420](tel:0100650420)