

## PRIVACY POLICY (FFL CONSULTANTS)

Last Updated: February 17, 2026

### Introduction

This Privacy Policy describes how FFL Consultants collects, uses, and protects personal information from visitors, customers, and subscribers across FFLConsultants.com and related platforms.

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### Information We Collect

We may collect:

- name
- email
- phone number
- company
- billing info (processed through PCI-compliant provider)
- information you submit via contact forms, registrations, or service requests
- browser/IP/device data collected automatically

We do not automatically collect personally identifiable information without your submission. We may collect your name, phone number, email address, and any information you provide when submitting a contact form or engaging our services.

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### How We Use Information

We use your information to:

- provide consulting and training services
- send appointment reminders
- deliver compliance alerts
- respond to inquiries
- manage memberships and account access
- improve products, services, and Site functionality

We **do not sell** your personal information.

We may share limited information with service providers (email/SMS delivery, CRM, hosting, payment processing) strictly to support business operations.

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## Required SMS Communications Section

### SMS Communications

If you consent to receive SMS from FFL Consultants, you agree to receive service-related text messages including:

- appointment reminders
- compliance updates
- account notifications

**Message frequency varies. Message & data rates may apply.**

You may reply **STOP** to unsubscribe at any time or **HELP** for assistance.

### Mobile Information Sharing

**No mobile information will be shared with third parties/affiliates for marketing or promotional purposes. All categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.**

### Data Security

We implement reasonable administrative and technical safeguards to protect personal information.

### User Rights

Users may request access, correction, or deletion of their information by contacting us at [info@fflconsultants.com](mailto:info@fflconsultants.com).

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### Cookies, Malware, and Security

We use cookies to improve user experience.

We do not knowingly use malware, spyware, or viruses.

We employ reasonable administrative and technical safeguards, though no system is 100% secure.

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### Children 16 and Under

We do not knowingly collect or retain information from children age 16 or younger. If submitted, it will be deleted.

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### Your Rights

You may request to:

- access your data
- correct errors
- request deletion
- opt out of emails
- opt out of SMS (reply STOP)

Email [info@fflconsultants.com](mailto:info@fflconsultants.com) for requests.

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### **Data Processing & Retention**

We retain data only as long as necessary to provide services, meet legal obligations, resolve disputes, and enforce agreements.

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### **Third-Party Links**

We are not responsible for the privacy practices of third-party sites.

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### **International Transfers**

Your information may be processed or stored on servers located in the U.S. or abroad.

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### **Changes to This Privacy Policy**

We may update this Privacy Policy as needed. Updates will be posted with a revised “Last Updated” date.

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### **Contact Information**

**Email:** [info@fflconsultants.com](mailto:info@fflconsultants.com)

**Mail:**

JB Group, LLC dba FFL Consultants

Attn: Privacy Policy/Legal

10161 Charissglen Lane

Highlands Ranch, CO 80126