

## **Terms and Conditions**

These Terms & Conditions ("Terms") govern your access to and use of the JB Group LLC dba FFL Consultants Compliance Hub website and services. Please read them carefully before using our website.

By accessing or using this website, you agree to be bound by these Terms and our Privacy Policy. If you do not agree with these Terms, you must not use the website or our services.

JB Group LLC dba FFL Consultants Hub may update or modify these Terms at any time by posting the revised version on this page with an updated effective date. Your continued use of the website after such changes constitutes your acceptance of the updated Terms. JB Group, LLC dba FFL Consultants® ("FFL Consultants," "we," "us," or "our") provides educational, consulting, and support services to Federal Firearms Licensees nationwide. By accessing our websites, subscribing, creating an account, or clicking "I Agree," you agree to these Terms of Service and to our Privacy Policy. If you do not agree, do not use our website, content, or services.

### **1. Use of the Website**

You agree to use the JB Group LLC dba FFL Consultants Compliance Hub website only for lawful purposes and in accordance with these Terms. You are responsible for ensuring that your use of the website complies with all applicable laws, regulations, and professional obligations.

You agree that you may not participate in any of the following activities and may be subject to criminal and civil penalties by doing so:

- Engage in any activity that could damage, disable, overburden, or impair the website or interfere with any other party's use of the website.
- Attempt to gain unauthorized access to any part of the website, accounts, computer systems, or networks connected to the website through hacking, password mining, or any other means.
- Use any automated system, including robots, spiders, or scrapers, to access the website for any purpose without our prior written consent.
- Introduce any malicious or technologically harmful material, including viruses, trojans, worms, logic bombs, or other harmful code.
- Use the website to transmit or store unlawful, infringing, defamatory, obscene, or otherwise objectionable content.

You also agree that:

All materials—including training, templates, videos, forms, webinars, and support—are educational only.

FFL Consultants does not provide legal advice, and no attorney–client relationship is created. You should consult licensed firearms counsel regarding any legal obligations, risks, or interpretations.

## **2. Account Registration (If Applicable)**

Certain features or areas of the website may require you to create an account. If you choose to register, you agree to provide current, complete, and accurate information and to keep such information updated at all times.

You are solely responsible for maintaining the confidentiality and security of your login credentials and for all activities that occur under your account. You agree to notify JB Group LLC dba FFL Consultants Compliance Hub immediately of any suspected unauthorized use of your account or any other breach of security.

## **3. Services Provided**

JB Group LLC dba FFL Consultants Compliance Hub provides access to compliance-related guidance, training materials, digital resources, and membership-based services designed to support organizations in understanding and managing regulatory obligations.

All content and resources made available through the website are provided for general educational and informational purposes only. They do not constitute, and should not be relied upon as, legal, tax, accounting, or other professional advice. You should consult qualified advisors before making decisions that could affect your legal or regulatory obligations. You are solely responsible for maintaining compliance with federal, state, and local firearms laws. JB Group LLC dba FFL Consultants does not guarantee outcomes, approvals, ATF results, or regulatory interpretations.

### **Electronic Consent**

By clicking submit or using our Site, you consent to receive electronic communications from JB Group LLC dba FFL Consultants.

### **Changes to These Terms**

We may update these Terms by posting a revised version with a new “Last Updated” date.

## **4. Operational Communications**

Access to certain JB Group LLC dba FFL Consultants Compliance Hub services may require the purchase of a subscription or membership. By submitting payment information, you authorize us and our payment processors to charge the applicable fees on a recurring basis according to the billing cycle you select (for example, monthly or annually), until you cancel in accordance with these Terms.

By providing your phone number, you consent to receive **operational** SMS messages, including:

compliance support

appointment coordination

regulatory updates

service notifications

**Message frequency varies. Msg & data rates may apply.**

Reply **STOP** to unsubscribe or **HELP** for assistance. You may opt out at any time by replying STOP. For help, reply HELP or contact ([720](tel:7203360028))[336-0028](tel:7203360028). Marketing SMS will only be sent if separately opted in where required by law.

**SMS Terms of Service**

**Program Description**

JB Group LLC dba FFL Consultants offers SMS communications to provide compliance support, appointment coordination, and regulatory notifications to clients who opt in.

**Opt-Out**

Reply **STOP** at any time to unsubscribe.

Reply **HELP** for assistance or contact us at **720-336-0028**.

You may opt out at any time by replying STOP. For help, reply HELP or contact [720-336-0028](tel:7203360028).

**Message Frequency**

Message frequency varies depending on your engagement and service needs.

**Fees**

Message & data rates may apply.

**Carrier Liability**

Wireless carriers are not liable for delayed or undelivered messages.

### **Age Restriction**

You must be **18 years or older** to participate in SMS communications.

### **5. Privacy**

See our Privacy Policy for details on how we protect your information.

<https://assets.cdn.filesafe.space/hy6sxt6u3zg36cWuPXhE/media/69a0d5d895735c6e9b5034f6.docx>

### **6. Payments & Memberships**

All fees are stated and charged in the currency specified at checkout and are exclusive of applicable taxes, which will be added where required by law. You agree to provide valid, current payment information and to promptly update it if it changes or expires.

Unless otherwise stated at the time of purchase, subscription fees are non-refundable. You may cancel your subscription at any time, and your cancellation will take effect at the end of your current billing period. You will continue to have access to the relevant services until the end of that period, and no prorated refunds will be provided for partial periods.

JB Group LLC dba FFL Consultants Compliance Hub reserves the right to change pricing, membership tiers, or billing terms at any time. We will provide advance notice of material changes to subscription fees by posting updates on the website or by contacting you using the information associated with your account. Any changes will apply to subsequent billing periods after the effective date of the change.

### **7. Memberships, Subscriptions, Refunds**

#### **Memberships, Subscriptions, Refunds**

Refunds are available within 30 days subject to product-specific terms. A prorated refund applies to subscription services. Refunds immediately revoke all licenses to use FFL Consultants materials.

Requests for refunds or cancellations must be sent to **info@fflconsultants.com**.

### **8. Intellectual Property**

All content, materials, and digital assets made available on or through the JB Group LLC dba FFL Consultants Compliance Hub website, including but not limited to text, training modules, graphics, logos, icons, videos, downloads, and software, are owned by or

licensed to JB Group LLC dba FFL Consultants Compliance Hub and are protected by intellectual property and other applicable laws.

You are granted a limited, non-exclusive, non-transferable license to access and use the website and its content for your internal business or personal use, in accordance with these Terms. You must not copy, reproduce, modify, distribute, display, perform, publish, or create derivative works from any part of the website or its content without our prior written permission, except as expressly permitted by law.

### **License & Acceptable Use**

We grant a limited, non-transferable license for internal business use only. Unauthorized copying, resale, or distribution is prohibited.

### **Limitation of Liability**

Our total liability is limited to the single subscription fee paid for the month in which a claim arises. We are not liable for consequential, indirect, punitive, or special damages.

## **9. User-Submitted Information**

By submitting information, content, or materials to JB Group LLC dba FFL Consultants Compliance Hub through forms, messages, uploads, or other features of the website, you grant us a non-exclusive, worldwide, royalty-free license to use, reproduce, store, modify, and display such submissions as necessary to operate the website, provide services to you, improve our offerings, and comply with legal obligations.

**Email:** [info@fflconsultants.com](mailto:info@fflconsultants.com)

**Phone:** +1 (720) 336-0028

**Business Address:** JB Group LLC dba FFL Consultants, 10161 Charissglen Lane, Highlands Ranch, CO 80126, United States

You represent and warrant that you have all necessary rights and permissions to submit such information and that your submissions do not violate any law or the rights of any third party. You agree not to submit any content that is unlawful, defamatory, harassing, abusive, obscene, fraudulent, invasive of privacy, infringing, or otherwise harmful or inappropriate.

## **10. Disclaimers & Limitation of Liability**

The website, its content, and all services are provided on an "as is" and "as available" basis, without warranties of any kind, whether express, implied, or statutory. To the fullest extent permitted by law, JB Group LLC dba FFL Consultants Compliance Hub disclaims all warranties, including any implied warranties of accuracy, completeness, reliability, merchantability, fitness for a particular purpose, and non-infringement.

JB Group LLC dba FFL Consultants Compliance Hub does not warrant that the website will be uninterrupted, secure, or free from errors, viruses, or other harmful components. From time to time, the website may contain links to third-party websites or resources. These links are provided for convenience only, and we do not endorse or assume responsibility for the content, products, or services offered by third parties.

To the maximum extent permitted by law, in no event will JB Group LLC dba FFL Consultants Compliance Hub, its affiliates, officers, employees, or agents be liable for any indirect, incidental, special, consequential, or punitive damages, or for any loss of profits, revenues, data, or business opportunities, arising out of or in connection with your use of the website or services, even if we have been advised of the possibility of such damages.

In all cases, JB Group LLC dba FFL Consultants Compliance Hub's total aggregate liability for any claims arising out of or relating to the website or services will be limited to the greater of (i) the amount you paid to us for the specific service giving rise to the claim during the one (1) months prior to the event giving rise to liability, or (ii) one hundred U.S. dollars (USD \$100). Some jurisdictions do not allow certain limitations of liability, so some of the above limitations may not apply to you.

## **11. Compliance-Related Disclaimers**

Regulatory and compliance requirements vary by industry, jurisdiction, and specific facts and circumstances. The guidance, frameworks, and tools provided by JB Group LLC dba FFL Consultants Compliance Hub are generalized and may not address every scenario or legal requirement applicable to your organization or situation.

You remain solely responsible for evaluating how any information, template, or recommendation provided through the website applies to your organization and for making your own compliance decisions. You should obtain independent advice from qualified legal, regulatory, or compliance professionals when necessary. Use of JB Group LLC dba FFL Consultants Compliance Hub does not create an attorney-client or other professional advisory relationship.

## **Indemnification**

You agree to indemnify FFL Consultants from any claims arising out of your use of the Site, services, or materials, including violations of law or third-party rights.

## **Force Majeure**

We are not liable for delays due to events outside our reasonable control.

## **12. Termination of Access**

JB Group LLC dba FFL Consultants Compliance Hub may suspend or terminate your access to the website or any part of the services at any time, with or without notice, if we reasonably believe that you have violated these Terms, engaged in fraudulent or unlawful activity, or created risk or possible legal exposure for us or other users. We may also discontinue or modify the website or any service, in whole or in part, at any time in our discretion.

Upon termination, your right to use the website and services will immediately cease. Provisions of these Terms that, by their nature, should survive termination (including, without limitation, intellectual property rights, disclaimers, limitations of liability, and governing law) will continue to apply after your access ends.

### **13. Governing Law**

These Terms and any dispute arising out of or relating to your use of the website or services will be governed by and construed in accordance with the laws of the State of Colorado, exclusive venue lies in Denver, Colorado, without regard to its conflict of law principles. You agree to submit to the exclusive jurisdiction of the state and federal courts located in Denver, Colorado for the resolution of any such disputes, subject to any mandatory arbitration or dispute resolution provisions that may be set out in a separate agreement with you.

### **14. Contact Information**

If you have any questions about these Terms & Conditions or about JB Group LLC dba FFL Consultants Compliance Hub, please contact us using the details below:

#### **Contact Information**

**Email:** [info@fflconsultants.com](mailto:info@fflconsultants.com)

**Mail:**

JB Group, LLC dba FFL Consultants

Attn: Privacy/Legal

10161 Charissglen Lane

Highlands Ranch, CO 80126